

## Questions for the LSNTAP Funding Opportunity

**Will receiving the LSNTAP TIG impact my program's eligibility for a technology improvement project (TIP) grant?**

No, the organization that receives the LSNTAP TIG would still be eligible for a TIP project, a small award focused on internal technology planning, so long as it meets all other eligibility requirements.

**What is the scope of the training and technical support that LSNTAP provides other LSC grantees? Will the LSNTAP recipient be required to provide individual helpdesk-type support?**

The LSNTAP program provides high-level technology guidance to LSC grantees, including introductions to colleagues who have completed similar projects, sample documents like RFPs or project charters, and general advice for how the organizations may want to proceed with certain technology efforts. LSNTAP does not provide traditional helpdesk-style support – i.e., it cannot provide one-on-one troubleshooting for a grantee's staff or help fix internal IT problems around a grantee's network, CMS, etc.

**Could LSNTAP funds be used to cover part of our organization's internal transition to a new case management system (CMS)?**

No, LSNTAP funds cover the national program to support LSC grantees in effective use of technology. Organizations cannot use LSNTAP funds for their internal IT projects.