LEGAL SERVICES CORPORATION BOARD OF DIRECTORS

MEETING OF THE BOARD OF DIRECTORS

OPEN SESSION

Friday, July 27, 2012 4:28 p.m.

Sheraton Ann Arbor Hotel 3200 Boardwalk Street Ann Arbor, Michigan 48108

BOARD MEMBERS PRESENT:

John G. Levi, Chairman
Martha L. Minow, Vice Chair
Sharon L. Browne
Robert J. Grey Jr.
Charles N.W. Keckler
Harry J.F. Korrell, III (by telephone)
Victor B. Maddox
Laurie Mikva
Father Pius Pietrzyk, O.P.
Julie A. Reiskin
Gloria Valencia-Weber
James J. Sandman, ex officio

STAFF AND PUBLIC PRESENT:

- Richard L. Sloane, Special Assistant to the President
- Rebecca Fertig, Special Assistant to the President Victor M. Fortuno, Vice President for Legal Affairs, General Counsel, and Corporate Secretary
- Mark Freedman, Senior Assistant General Counsel, Office of Legal Affairs
- Jeffrey E. Schanz, Inspector General
- Laurie Tarantowicz, Assistant Inspector General and Legal Counsel, Office of the Inspector General
- Matthew Glover, Associate Counsel, Office of the Inspector General
- Joel Gallay, Special Counsel to the Inspector General, Office of the Inspector General
- David Maddox, Assistant Inspector General for Management and Evaluation, Office of the Inspector General
- Carol A. Bergman, Director, Office of Government Relations and Public Affairs
- Carl Rauscher, Director of Media Relations, Office of Government Relations and Public Affairs
- Janet LaBella, Director, Office of Program
 Performance
- Glenn Rawdon, Program Counsel, Office of Program Performance
- Allan Tanenbaum (Non-Director Finance Committee member)
- Robert E. Henley Jr. (Non-Director member)

STAFF AND PUBLIC PRESENT:

Anne Geraghty Helms, DLA Piper
Katie Jahnke Dale, DLA Piper
Elizabeth Dewey, DLA Piper
Jennifer Bentley, Manager of Outreach and
Development, Legal Services of
South Central Michigan

Ann Routt, Legal Services of South Central Michigan Bob Gillett, Legal Services of South Central Michigan

Kenneth Penokie, Executive Director, Legal Services of Northern Michigan

Len Sanchez, Executive Director, Neighborhood Legal Services of Michigan

Colleen Cotter, Executive Director, Cleveland Legal Aid Linda Rexer, Michigan State Bar Foundation

Don Saunders, National Legal Aid and Defenders Association (NLADA)

Chuck Greenfield, National Legal Aid and Defender Association (NLADA)

Terry Brooks, American Bar Association Standing Committee on Legal Aid and Indigent Defendants (SCLAID)

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CLOSED SESSION

- 21. Approval of minutes of the Board's closed session meeting of April 16, 2012
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1 PROCEEDINGS 2 (4:28 p.m.)CHAIRMAN LEVI: Could we come to order? And I 3 think that since Charles and Martha went to the University of Michigan, they should lead us in the 5 6 Pledge of Allegiance. 7 (Pledge of Allegiance.) CHAIRMAN LEVI: Thank you. I am calling to 8 order the Board of Directors meeting of the Legal 10 Services Corporation, duly noticed and published in the 11 Federal Register. 12 Can I have approval the agenda? MOTION 13 14 DEAN MINOW: So moved. MS. BROWNE: Second. 15 16 CHAIRMAN LEVI: All in favor? (A chorus of ayes.) 17 CHAIRMAN LEVI: Approval of the minutes of the 18 Board meeting of May 21? 19 MOTION 20

DEAN MINOW: So moved.

PROFESSOR KECKLER: Second.

21

22

- 1 CHAIRMAN LEVI: All in favor?
- 2 (A chorus of ayes.)
- 3 CHAIRMAN LEVI: Thank you.
- 4 And now we have the distinct privilege,
- 5 really, of welcoming Annie Geraghty Helms, who with her
- 6 firm -- is Lisa Dewey on the phone?
- 7 MS. DEWEY: Yes, I am.
- 8 CHAIRMAN LEVI: With Lisa and other of your
- 9 colleagues, really helped to put together, in my view,
- 10 a very profound and important task force report for the
- 11 Pro Bono Task Force. And for this purpose, Harry is on
- 12 the phone. Martha is here. I think I'll turn it over
- 13 to Martha for a minute just to say an introductory
- 14 comment, and then Annie has a PowerPoint.
- 15 DEAN MINOW: Wonderful. Well, Harry and I had
- 16 the great privilege of co-chairing the Pro Bono Task
- 17 Force. But frankly, the work was done by an amazing
- 18 team of co-chairs, five subcommittees, and the
- 19 remarkable people from DLA Piper.
- 20 And the report that you have here is a report
- 21 of the task force, and so we are not asking for Board
- 22 approval. It's not a subcommittee of the Board. But

- 1 we are looking for Board input, comments. Of course,
- 2 we'd love an embrace. We'd love applause, all of those
- 3 kinds of things.
- But this is the very first time we a Board
- 5 have had the chance to see all of the report. Many of
- 6 the members of the Board were active participants. And
- 7 we will find an occasion to thank everyone. But first,
- 8 let's roll up our sleeves and do one more round of
- 9 work.
- 10 MS. HELMS: All right. Thank you, Martha.
- 11 CHAIRMAN LEVI: Let me also just, before you
- 12 start, say that this is not the public unveiling of the
- 13 report because this is the first time the Board is
- 14 seeing it and the report being made. There may be a
- 15 tweak or two still to be made; and in very short order,
- 16 though, there will be an appropriate unveiling and
- 17 distribution of the report.
- 18 So with that, I'm sorry.
- 19 MS. HELMS: All right. Well, thank you, John.
- 20 As John said, my name is Annie Geraghty Helms.
- 21 I am pro bono counsel at the law firm of DLA Piper.
- 22 DLA Piper has been providing technical support to the

- 1 Pro Bono Task Force for the last several months.
- I'm here with my colleague, Katie Jahnke Dale,
- 3 who is a fellow in the pro bono department. She
- 4 graduated from law school last year, and is spending
- 5 her first year before she joins the firm as an
- 6 associate as a fellow. Also on the phone is Lisa
- 7 Dewey, the firm's pro bono partner, who also has been
- 8 very involved in this effort.
- 9 I'd like to start by just saying thank you for
- 10 the opportunity to work on this report. I have a
- 11 wonderful job that allows me the opportunity to do pro
- 12 bono work every day, but it was really neat to be able
- 13 to step back and think about pro bono on a larger
- 14 level.
- So with that, I'd like to just maybe turn it
- 16 over to Lisa, if people can hear here okay, for a few
- 17 preliminary comments. Lisa?
- 18 MS. DEWEY: Yes. Thank you, Annie. I hope
- 19 that everyone can hear me, and I'll be very brief. I
- 20 really just want to say thank you to the Board and to
- 21 John and Martha and Harry and Jim for the opportunity
- 22 DLA Piper had to work on this report.

- 1 As Anne said, it was a real honor and an
- 2 opportunity for us that was really extraordinary in so
- 3 many ways. And we were so honored to work with
- 4 everybody who is on the Pro Bono Task Force.
- 5 It is our hope as a department and a firm to
- 6 stay involved in this process, and know that at the end
- 7 of this report, we'll talk about next steps and the
- 8 implementation plan. And we look forward to being
- 9 involved in that, and feel like that the real process
- 10 is going to begin when we talk about and start working
- 11 on implementing the recommendations in the report.
- 12 So thank you.
- MS. HELMS: Thanks, Lisa.
- 14 As the Board knows, in April, at your last
- 15 meeting, the co-chairs of the various working groups of
- 16 the Pro Bono Task Force each gave presentations on
- 17 their various findings. We started with five working
- 18 groups, including obstacles, best practices/urban, best
- 19 practices/rural, big ideas, and technology. Our very
- 20 fun job was to take all of the excellent work of those
- 21 working groups and put it together in one consolidated
- 22 report.

- 1 A couple of preliminary points before I start.
- 2 The first is that the task force felt very strongly
- 3 that this is just the beginning. This is not a report
- 4 that should sit up on a shelf somewhere, but something
- 5 that can serve as an active, living, breathing document
- 6 that will quide future efforts for implementation. And
- 7 the task force is very committed to staying involved in
- 8 that going forward.
- 9 Second point is that the working groups
- 10 themselves came up with a lot of very specific and very
- 11 good examples of things that are happening across the
- 12 country. There was not room in the body of the report
- 13 itself to include all those examples, but I encourage
- 14 you to look at some of the appendices of the report,
- which contains a list of some of those examples, and
- 16 which we will find a very good way to present when we
- 17 roll out the final version.
- 18 With that, what I'd like to do today is just
- 19 go over some of the major findings and recommendations
- 20 contained in the report, answer any questions that you
- 21 may have, and talk about next steps and implementation
- 22 and final rollout, which we hope will coincide with

- 1 your next Board meeting in September.
- 2 A couple of preliminary points to remember in
- 3 terms of the report. Obviously, the report was focused
- 4 on engaging the private bar through pro bono services.
- 5 So that's really the focus of what we'll be talking
- 6 about today.
- 7 But the working groups and the task force in
- 8 general felt very strongly that it should make clear
- 9 that although pro bono is one option for stemming some
- 10 of the crisis in legal services that this country
- 11 faces, that pro bono lawyers can never be a replacement
- 12 for the excellent and important work done by legal aid
- 13 attorneys across the country.
- 14 The other large point that they wanted to make
- 15 was that pro bono service is not free despite its name,
- 16 and that pro bono service comes at a cost to the
- 17 agencies; that in order to fully implement the
- 18 recommendations in this report in terms of creating
- 19 great infrastructure for pro bono, they need additional
- 20 funding. So we've made recommendations that Congress
- 21 and private funds consider providing additional
- 22 funding, but not at the expense of current legal

- 1 services.
- 2 The third major theme in the report is really
- 3 about collaboration. There's a
- 4 recognition -- obviously, as I mentioned, in the
- 5 appendices -- that there's a lot of wonderful stuff
- 6 happening out there in terms of pro bono. And that is
- 7 all to be applauded. But there's a lot that's not
- 8 happening in a coordinated and efficient way, and LSC
- 9 and its grantees have a real opportunity to bring
- 10 people together and to make things happen in a more
- 11 efficient manner.
- 12 And so those are really the themes of this
- 13 report. And I wanted to point you to a photo on the
- 14 PowerPoint here. It's just one example of something
- 15 great that's happening that I may not have noticed had
- 16 I not been working on this.
- 17 This is from the South Carolina Access to
- 18 Justice weblog. There's a person who works there who
- 19 creates these wonderful posters celebrating pro bono
- 20 attorneys and puts them up on her blog. I encourage
- 21 you to take a look at it. It just to me seems like one
- 22 example of some great things that are happening out

- 1 there.
- 2 So in terms of turning to the specific
- 3 recommendations of the report, the report itself is
- 4 divided into two sections. The first sections are
- 5 really recommendations directly to LSC and its
- 6 grantees. The second are less recommendations and more
- 7 requests to other stakeholders in the legal community,
- 8 including the judiciary bar leaders, access to justice
- 9 commissions, firms, policymakers, and other nonprofits
- 10 that are doing legal services.
- 11 So that's just something to keep in mind as
- 12 you look for it. And of course, as I mentioned before,
- 13 the task force is committed to working on this going
- 14 forward.
- 15 Turning to our first recommendation -- and
- 16 this is a big one; it takes up a large portion of the
- 17 report -- the recommendation is that LSC should serve
- 18 as an information clearinghouse and source of
- 19 coordination and technical assistance for pro bono.
- 20 And we break that down into multiple parts.
- 21 The first very large part is this idea of a
- 22 pro bono toolkit, which I still think is somewhat of an

- 1 imperfect description of what we're looking for. What
- 2 we mean by toolkit is, as I mentioned before, the good
- 3 pro bono programs require effective infrastructure.
- 4 And although there are many resources out there for
- 5 people looking together to put good pro bono
- 6 coordinator programs together, there isn't a one-stop
- 7 shop that includes really high-level training,
- 8 curricula, examples, and resources.
- 9 And again, I have a picture up here of my
- 10 friend Mara Block, who started about a year ago as the
- 11 full-time pro bono coordinator at the Legal Assistance
- 12 Foundation in Chicago, one of your grantees. And I saw
- 13 her go through the process of starting her job and
- 14 learning her job, and she's doing a terrific job. But
- 15 I saw that she could benefit from some more
- 16 coordination and support, a source that she could go to
- 17 for help. So that's what the idea behind this pro bono
- 18 toolkit is about.
- 19 The other idea is to create a professional
- 20 association of pro bono managers at LSC grantees like
- 21 Mara, and again recognizing that this requires
- 22 resources to do right, the creation of a pro bono

- 1 incubation or innovation fund modeled off of the very
- 2 successful technology information grant program that
- 3 you all already have.
- 4 Turning to the different components of what we
- 5 would like to see in a great pro bono toolkit,
- 6 something that LSC could serve as a resource for, one
- 7 of the very big items that all of the working groups
- 8 felt that needed attention was the issue of metrics and
- 9 evaluation.
- I think we all know that over the past decade,
- 11 private government funders have pushed grantees to
- 12 collect data and evaluate outcomes in a much bigger
- 13 way. And we know that it's good practice, not only in
- 14 response to funders but also in order to guide program
- 15 development, better understand client needs, and
- 16 increase public awareness about the needs of the
- 17 clients.
- 18 And a lot of grantees would like to be doing
- 19 more when it comes to metrics and evaluation. And a
- 20 lot of people around the country, once again, are doing
- 21 a lot when it comes to metrics and evaluation. And
- 22 again, I'd refer you to some of the examples in the

- 1 appendix of the report.
- 2 But they need help. And LSC can be a resource
- 3 of help in terms of metrics and evaluation. They can
- 4 help by providing clear data collection standards for
- 5 legal services agencies; providing technical support
- 6 and training not only to grantees but to its own
- 7 program evaluators; and recognizing also that a lot of
- 8 work is being done, that that work around the country
- 9 that's being done should be coordinated at a national
- 10 level. I think LSC can play a great role in that.
- 11 The second item in our toolkit are effective
- 12 volunteer supports, showing grantees how they can go
- 13 about best supporting the pro bono volunteers that they
- 14 have. Elements of effective volunteer supports we
- 15 identified included screening, training, mentoring,
- 16 malpractice insurance, and recognition of volunteers.
- 17 We also make the point that the kinds of
- 18 matters that LSC grantees take is fairly
- 19 consistent -- family law matters, things like that.
- 20 And thus there's an opportunity, with an upfront
- 21 infusion of resources, to create training materials on
- 22 these subject matters. And then those training

- 1 materials can be used for quite some time. This is
- 2 another place where pro bono lawyers can help in terms
- 3 of helping grantees to create those materials.
- 4 The next tool in our pro bono toolkit is the
- 5 idea of creating a range of opportunities to suit a
- 6 range of volunteers. Lawyers come in all shapes and
- 7 sizes. They all face different challenges in terms of
- 8 their practice. And you'll see on the slide here, we
- 9 have a list of things like rural lawyers, senior
- 10 lawyers, government lawyers, corporate counsel, small
- 11 firm lawyers.
- 12 They face challenges like limited time. They
- 13 worry about malpractice insurance. They worry
- 14 about -- maybe solo practitioners may not have their
- 15 own sources of administrative help. And these are
- 16 things that grantees can be mindful of in creating pro
- 17 bono programs.
- 18 Of course, the working groups stressed that in
- 19 creating these opportunities just for lawyers -- and I
- 20 have the sort of joke of the slide up here that's
- 21 "Drive-Through Lawyer," referring to the idea that
- 22 sometimes a lot of, for example, in-house lawyers love

- 1 the opportunity of partnering in a bite-sized pro bono
- 2 opportunity, where they may be at a help desk at a
- 3 courthouse or be at a one-time clinic.
- 4 But these efforts have to be focused on client
- 5 need first. And, really, great pro bono programs are
- 6 able to identify client need and create these limited
- 7 opportunities around what that client need is.
- 8 Our pro bono toolkit would also include
- 9 resources for using pro bono volunteers to assist pro
- 10 se litigants using non-lawyer volunteers, including
- 11 paralegals and law students, especially to apply for
- 12 federal benefits programs that don't require a law
- 13 license.
- Julie Reiskin provided us with a great example
- 15 of that in the report. The Cross-Colorado -- I'm
- 16 sorry. The Colorado Cross-Disability Coalition does an
- 17 excellent job of this in terms of using former clients
- 18 to help current clients fill out benefits applications.
- 19 Using non-lawyers also includes recruiting
- 20 students from other disciplines such as using business
- 21 school students or public policy studies. Just to
- 22 provide one example, business students might help LSC

- 1 grantees by helping them create a strategic business
- 2 plan or helping them with financial planning. It also
- 3 has the benefit of pulling America's future business
- 4 leaders in early in their careers in support of legal
- 5 services.
- 6 Collaboration -- again, you're going to hear
- 7 me say it a few times during this impression. It's
- 8 really key. There's so much that we could do together,
- 9 including fundraising and drafting grant proposals,
- 10 training lawyers, working together to recruit lawyers,
- 11 tackling systemic issues faced by clients, sharing the
- 12 costs of volunteer recognition events, PR for pro bono
- 13 services, and the list goes on and on.
- 14 The slide here is of the Pro Bono
- 15 Collaborative, one of the examples that we cited in the
- 16 report of a great collaborative effort. In Rhode
- 17 Island, they have a staff of two part-time lawyers
- 18 engaged, and those two part-time lawyers engage law
- 19 school students, community organizations, and law firms
- 20 to tackle legal issues facing the community.
- We had an entire working group on the issue of
- 22 technology. So this is obviously a very key component

- 1 of our toolkit. And the basic recommendation here is
- 2 that LSC grantees encourage the systemic adoption of
- 3 up-to-date technology at each of their offices. And
- 4 these technologies -- and the report contains examples
- 5 of how these new technologies can be used -- include
- 6 smartphone apps, text messaging, social media, client
- 7 management software.
- 8 Again, collaboration is key. There are a lot
- 9 of ways that, through technology, people can come
- 10 together and share resources and save costs at the same
- 11 time. I have one example here from the report. I'm
- 12 somewhat biased, being from Illinois. I think Illinois
- 13 Legal Aid Online's website is just a tremendous
- 14 resource.
- You can see from the slide it really is three
- 16 websites in one -- one for people who are seeking legal
- 17 help, one for legal aid attorneys, and one for pro bono
- 18 attorneys. And as a pro bono attorney myself, I can
- 19 tell you it's one of the first places that I look when
- 20 I'm looking for resources on how to take a case,
- 21 training. The website includes a calendar for pro bono
- 22 attorneys, and all sorts of other resources.

- 1 The next item of our toolkit is the idea of
- 2 using pro bono lawyers to reduce the overall demand for
- 3 legal services. Pro bono lawyers can be used
- 4 creatively, and they are very enthusiastic about being
- 5 used creatively, to look at some of the systemic issues
- 6 faced by LSC's grantee clients and helping to address
- 7 some of those systemic issues. We also suggest that
- 8 LSC could advocate for the creation of ombudsman
- 9 programs at many of the agencies that clients have to
- 10 deal with on a day-to-day basis.
- 11 Another item in the toolkit: We encourage
- 12 grantees to create a strong pro bono culture. And this
- 13 is a question I got a lot: How? How do we create a
- 14 strong pro bono culture? And I think the answer to
- 15 that is that support has to come from the top.
- 16 Leaders need to encourage and celebrate pro
- 17 bono while at the same time being honest about some of
- 18 the challenges; highlight successes by well-respected
- 19 staff in working with pro bono lawyers; encourage their
- 20 lawyers to be creative in designing pro bono programs;
- 21 and appointing a dedicated and well-respected lawyer as
- 22 the full-time coordinator for pro bono.

- 1 We also recommend that individual grantees
- 2 consider establishing their own pro bono advisory
- 3 committees that are comprised of bar leaders in the
- 4 area to think through how they can be more effective in
- 5 recruiting pro bono lawyers.
- 6 Finally -- this is another theme -- we need to
- 7 ensure that pro bono programs are adequately resourced.
- 8 This chart is just one example of the huge problem
- 9 that grantees are facing in terms of funding. It's the
- 10 chart which shows what's happened with IOLTA funding in
- 11 Maryland.
- 12 But pro bono can't come with adequate
- 13 resources for infrastructure, and LSC can be a help to
- 14 its grantees in terms of advocating for that funding
- 15 and also training their own grantees in terms of how to
- 16 seek their own funding.
- 17 The second major recommendation to the Legal
- 18 Services Corporation contained in our report is the
- 19 recommendation that LSC convene a small group to focus
- 20 on revisions to its PAI regulation. There were three
- 21 main areas where the task force felt that revisions
- 22 could be made to encourage pro bono lawyers to work.

- 1 The first is that the task force felt that
- 2 resources spent supervising and training law students,
- 3 recent graduates, and deferred associates, this group
- 4 of sort of non-lawyers or pre-lawyers, should be
- 5 allowed to count towards PAI requirements.
- 6 Second, resources spent in screening, advice,
- 7 and referral where those resources support pro bono
- 8 programs should also count.
- 9 And third, that resources spent in screening
- 10 and placing cases, even if they're not officially
- 11 counted as cases that LSC grantees take, should be
- 12 counted towards its PAI requirement. And ultimately,
- 13 the recommendation here is the convening of a small
- 14 group to look at this a little bit more closely and
- 15 come up with some recommended changes.
- 16 Our third recommendation to LSC is the idea of
- 17 bring stakeholders from around the country together to
- 18 launch a public relations campaign on the importance of
- 19 legal services and pro bono representation. There is a
- 20 lot happening already around the country in this area.
- 21 I've showed you here on the slide a couple of
- 22 examples -- the one campaign in Florida which has been

- 1 launched statewide by bar leaders to encourage people
- 2 to take on one pro bono case; and then this is also a
- 3 flyer handed out by the -- I believe it's the Maryland
- 4 Access to Justice Commission.
- 5 There's a lot happening around the country.
- 6 The ABA has expressed in it. NLADA has expressed
- 7 interest in it. So we would encourage LSC to take a
- 8 leadership role and bring some of these players
- 9 together so that they can launch one national pro bono
- 10 campaign to really raise the profile of legal services
- 11 and the need for funding of legal services.
- 12 Katie is really happy with me for putting her
- 13 picture on this slide. Our fourth recommendation is
- 14 the idea of creating a new legal services fellowship
- 15 for recent law graduates, and potentially for senior or
- 16 emeritus lawyers.
- 17 The focus of such a fellowship -- and we have
- 18 people ask us this question: Why create a fellowship?
- 19 What's the point? The point is to create lifelong
- 20 connections between firm lawyers and legal services
- 21 agencies in their communities.
- 22 And the idea is to take people as they are

- 1 graduated from law school or as they're finishing their
- 2 careers, put them into a one-year fellowship working on
- 3 civil legal services issues, and then have them carry
- 4 that throughout the rest of their careers. And again,
- 5 we recommend as a next step that a small working group
- 6 be convened to explore the possibility of this option.
- 7 That is the end of our overall recommendations
- 8 to LSC itself. As I mentioned before, we have separate
- 9 recommendations for bar leaders, the judiciary, and the
- 10 profession as a whole.
- In terms of bar leaders and the judiciary,
- 12 first of all we ask that they use their influence to
- 13 support pro bono and to draw attention to the crisis in
- 14 legal services. There are so many things that pro bono
- 15 leaders -- or that bar leaders can do to support pro
- 16 bono, and little actions can make a huge difference.
- 17 One example that's cited in the report is the
- 18 idea of just sending a letter. I think it was the
- 19 Illinois Supreme Court that sent a letter out to all of
- 20 the lawyers in the state encouraging them to take pro
- 21 bono, and they actually saw a real result as a result
- 22 of that.

- 1 Chief Judge Lippman's recent action in New
- 2 York, in which he announced that there will be a new
- 3 requirement that new lawyers will have to devote 50 pro
- 4 bono hours before they would be admitted to the New
- 5 York bar, is a terrific example of the impact that the
- 6 judiciary can have. There are still questions out
- 7 there about how his recommendation will be implemented,
- 8 but you have to give him credit for saying it's going
- 9 to happen and then putting together his working group
- 10 to figure out how it's going to be implemented.
- Judges and bar leaders can also recruit pro
- 12 bono volunteers, recognize contributions of pro bono
- 13 volunteers, write and speak about the importance of pro
- 14 bono, act in an advisory capacity to pro bono programs,
- issue resolutions to support pro bono, and encourage
- 16 state legislatures to increase funding for legal aid.
- 17 They can also consider procedural or
- 18 scheduling accommodations for pro bono lawyers, and
- 19 support and create programs like court-sponsored help
- 20 desks that we've seen in many places across the
- 21 country. We heard from many of the judicial members of
- 22 our task force that it's critical to engage umbrella

- 1 organizations like the National Center for State Courts
- 2 and the Conference of Chief Judges in these efforts.
- 3 Our second request for help from bar leaders
- 4 and the judiciary are to amend some of the attorney
- 5 practice rules which stand in the way of pro bono.
- 6 This includes judicial ethics rules to allow judges to
- 7 actively encourage pro bono lawyers; amending CLE rules
- 8 to support pro bono -- for example, by providing pro
- 9 bono credit for CLE -- I'm sorry, providing CLE credit
- 10 for pro bono; allowing for unbundling in limited
- 11 representation opportunities; relaxing certain conflict
- 12 of interest rules; and allowing government, in-house,
- 13 and emeritus lawyers who may be practicing in
- 14 jurisdictions other than where they are barred to
- 15 practice on a limited basis on pro bono matters.
- 16 Finally, again, our final request of the legal
- 17 profession in the whole and of law- and policy-makers
- 18 are that they adequately support the pro bono programs
- 19 that we're encouraging be created; and also, that they
- 20 encourage the creation of statewide access to justice
- 21 commissions where they are not in existence already.
- 22 So that is your brief overview of the task

- 1 force report. And with that, I'd like to turn it to
- 2 the Board for a few questions or comments. I don't
- 3 know -- Lisa, do you have a few thoughts to share
- 4 before I turn it over?
- 5 MS. DEWEY: Thank you. Just very briefly,
- 6 (inaudible) from DLA Piper and are very happy to stay
- 7 involved in terms of the implementation of the
- 8 recommendations and the suggestions to other
- 9 stakeholders, and have thoughts about working with the
- 10 Pro Bono Task Force on this and maybe reconstituting it
- in working groups around the four recommendations as
- 12 well as the fifth category of other stakeholders; and
- 13 look forward to working with everyone to come up with
- 14 that work plan. So I'll leave it at that for now, and
- 15 maybe we can turn to the Board for feedback.
- 16 MS. HELMS: So I've listed a few questions
- 17 here up on the PowerPoint. And I've come ready with my
- 18 pen, so I'm hoping to be jotting down furiously your
- 19 thoughts about what we can do to implement. I'd love
- 20 to hear your general questions or comments.
- 21 But in terms of starting with implementation,
- 22 what recommendations do you think are the most

- 1 important to start with? How do we make these
- 2 recommendations a reality? How do we use the Pro Bono
- 3 Task Force, which is standing at the ready, to help?
- 4 How do we mobilize the other groups? We
- 5 emphasized collaboration throughout the report. How do
- 6 we begin that process? And then, of course, how do we
- 7 effectively engage the bar leaders and judiciary in
- 8 this process?
- 9 MS. REISKIN: Thank you. I just kind of
- 10 thought, after it's unveiled publicly -- and I don't
- 11 know how feasible this is -- but I think it would be
- 12 cool if you could do this presentation like in a
- 13 webinar and invite all of the programs, and then maybe
- 14 have like a little survey embedded in there, in the
- 15 webinar, to ask them, what is it that you need to get
- 16 going with this?
- 17 Because I imagine it will be all over the map,
- 18 depending on the size and sophistication of -- some
- 19 programs might need a pro bono kind of person, like DLA
- 20 Piper, to help them set up an infrastructure. Others
- 21 might need something to -- I don't know. But it would
- 22 be interesting to hear from the programs, given this,

- 1 what are your next steps or what do you need, and then
- 2 do some pairing with all these amazing volunteers that
- 3 Harry and Martha and John and everyone have amassed.
- 4 CHAIRMAN LEVI: Well, one of the problems of
- 5 this seat is -- I'm going to move over. We didn't have
- 6 all of these folks come together to write a report not
- 7 to be serious about getting it implemented. So I think
- 8 we'll figure our from our standpoint who of our Board
- 9 wishes to be on some implementing group. I'm hoping
- 10 that I can persuade Martha and Harry to stay involved
- 11 with that.
- 12 But I'm also glad to hear that DLA
- 13 Piper -- and I know that many of the co-chairs -- in
- 14 fact, after they had submitted their draft reports to
- 15 you, a couple of the working groups kept meeting
- 16 because they like each other. And so that's a terrific
- 17 thing.
- 18 And we've created relationships and a
- 19 broad-based group that can help with this. And I
- 20 think -- you know, from the standpoint of figuring out
- 21 how to best implement something, I'm not a strategic
- 22 consultant. But it seems to me that we have out there

- 1 now the willingness among your task force and on our
- 2 Board to make sure that this thing gets a proper launch
- 3 and does get implemented.
- I think there's enormous enthusiasm. I was
- 5 sitting here thinking about numbers of things that you
- 6 have in your report. You weren't even yesterday and
- 7 today, or earlier, and you should have -- you would see
- 8 their relationship to so many other things that
- 9 different pieces of our presentations here have either
- 10 recommended or have talked about.
- 11 There's a coming-together right now of a lot
- 12 of things. I think we could really make some big
- 13 progress here.
- 14 DEAN MINOW: So just as examples, we heard at
- 15 lunch a call for the revival of the Reginald Heber
- 16 Smith Fellows, which might be a way to understand the
- 17 recommendation for the creation of a post-law school
- 18 fellowship program.
- 19 We've also heard about the creation of Master
- 20 Lawyer programs for retired lawyers. And it would be
- 21 interesting to think about whether that could be paired
- 22 with the fellows program or what have you.

- I just want to underscore that as fabulous as
- 2 this report is, I honestly view the biggest product of
- 3 the task force as the creation of a cadre of 50
- 4 talented, amazing people who are really committed now,
- 5 I think, and who worked really well together in
- 6 subgroups; but then in the recent months have worked
- 7 well, actually, trying to bridge the connections and
- 8 gaps between the different subgroups. And I think that
- 9 as we move into implementation, it's really going to be
- 10 about leveraging that group.
- I would be interested in the Board's views
- 12 about a couple of things. So one is on this idea of a
- 13 fellowship. Is this something that the LSC wants to
- 14 push, wants to be a leader in? Or should we be finding
- 15 somebody else to house it? That's one question.
- Another is on the very specific issues like
- 17 can CLE credit be given for pro bono service? Or is
- 18 there a model rule for dealing with the malpractice
- 19 insurance for people who are admitted to the bar in a
- 20 different state from the one in which they work, for
- 21 example, as corporate counsel?
- There are very specific recommendations of

- 1 that sort that are not to LSC, per se. And so I have
- 2 the same question. Should LSC take a role in any of
- 3 those, or should the task force be looking for someone
- 4 else to be leading on those kinds of activities? There
- 5 are really, if you will, law reform activities that
- 6 would enable pro bono in various places.
- 7 And then finally, the way that I view the
- 8 toolkit in many ways is to try to summon up in a very
- 9 coherent fashion really great practices that have
- 10 emerged around the country as models so that people
- 11 don't have to reinvent the wheel; and at the same time
- 12 to come up with some fairly streamlined ideas about the
- 13 various forms in which a platform for the delivery of
- 14 pro bono in connection with legal services can be
- 15 developed.
- 16 That is, there's a set of functions that we
- 17 kept hearing over and over again that need to be put
- 18 together. But they don't all have to take the same
- 19 form. In some cases, it'll be a legal services
- 20 organization that takes the lead. In some places,
- 21 it'll be a bar association.
- So I guess I in part want to say to you guys,

- 1 but also to the Board, is there a way to distill what's
- 2 a wonderful list into just a fundamental idea about the
- 3 need to create such a platform. And so those are the
- 4 questions I would put to the Board.
- 5 CHAIRMAN LEVI: And the relationship to much
- of your section on technology to, actually, Glenn's
- 7 discussion with us this morning of the beginning tech
- 8 summit and ideas that they have for involving
- 9 non-lawyers, broadening out our reach. I saw a lot of
- 10 that in there, in your report. There are other ways in
- 11 which, clearly, the tech world intersects this world.
- 12 This is a big report. The Board just got it.
- 13 So I don't want to say that this is the only time we're
- 14 going to discuss it. We may have an opportunity by
- 15 phone or whatever. I don't want to wait till our next
- 16 board meeting, either.
- 17 So I don't want to put everybody on the spot.
- 18 We only have a few -- ten or so -- more minutes. But
- 19 we could have an hour-long phone call or something
- 20 devoted to this in the coming weeks. But I would love
- 21 to hear what you think of the report, at least at your
- 22 first reading, because at some point I think it would

- 1 be nice if we could embrace it.
- MS. BROWNE: Well, I was on the best practices
- 3 for the rule group. And if that working group was any
- 4 indication of how the other four worked, it was an
- 5 incredibly engaged, well-organized group of people that
- 6 were very hardworking.
- 7 And I think what came out more and more in
- 8 what you've identified as your first recommendation is
- 9 that LSC can really be a clearinghouse of best
- 10 practices. And I think that takes the technology, it
- 11 takes the best practices, and a coordinated effort to
- 12 identify them and getting them up there.
- 13 I think the appendix is really good, and that
- 14 gives everybody an idea of where to look. But getting
- 15 them onto the website, LSC's website, as a best
- 16 practice I think would be an invaluable tool and an
- 17 invaluable direction that LSC could provide.
- 18 DEAN MINOW: Thank you for your vigorous
- 19 involvement in that group.
- 20 FATHER PIUS: I just want to echo everybody,
- 21 how impressed I am with these recommendations and
- 22 comments. I think, at least in hearing the initial

- 1 committee reports last time but thinking about them
- 2 between now and then, these are much of the same things
- 3 that I had come away with as the most important things.
- I think there's two things to think about.
- 5 One is what is the most immediate need or the best way
- 6 to provide pro bono services? And, as Martha
- 7 mentioned, in what way is LSC best equipped to be able
- 8 to do that?
- 9 And I think that the first two recommendations
- 10 are most clearly in the ambit of LSC, first in
- 11 creating -- and we could start right away, I mean, not
- 12 tomorrow, but at least sooner than some of the others,
- 13 first providing the toolkit and the leadership in
- 14 gathering people who have done this before, and
- 15 providing at least some model information about how to
- 16 enhance their pro bono collaboration; and the second is
- 17 the PAI.
- Jim, we've talked about this. I've heard from
- 19 a number of our grantees that the PAI rules are
- 20 problematic. There needs to be a complete airing of
- 21 some of those things. I know that we are bound by
- 22 regulation and law. But we need to be able to revisit

- 1 those things and the law and see the extent to which
- 2 existing law allows us to make this more flexible,
- 3 especially given the fact that Congress wants us to be
- 4 much more active in allowing private attorney
- 5 involvement.
- 6 So I think that is something that we could
- 7 begin right now, or very soon, at least beginning to
- 8 get a group of people together to get what the issues
- 9 are and then begin examining how we can make these
- 10 things more flexible and usable.
- 11 Some of the other ones -- like you were
- 12 saying, for example, the model rules -- I agree. I
- 13 think that's something that we should encourage
- 14 somebody like the ABA or some of these other third
- 15 party groups.
- 16 We can be involved and provide some assistance
- 17 and the names of the people who we were involved with.
- 18 But I think that is much more in the competency of
- 19 someone else, with our involvement and encouragement,
- 20 to raise this as important.
- 21 And the same with the public relations. I
- 22 think that's something -- if we had a development team

- 1 in place, we could probably do that. We don't. I
- 2 think that's something that they should consider once
- 3 we have it in place in creating a model public
- 4 relations campaign. The one campaign is great. If we
- 5 can make these materials available for lots of people
- 6 as a model, I think it would do a lot of great work.
- 7 So those are my thoughts, and I think that a
- 8 great job has been done on this. There's a lot more
- 9 work to go, but I think we have a roadmap to start
- 10 moving us along. And I think we can start looking at
- 11 some of the things where we can really move forward and
- 12 really make a difference on this issue.
- 13 MR. GREY: Can I just -- I'd like to pick up
- 14 on Father Pius's comment of Dean Minow's, and that is
- 15 this idea of -- we all have different platforms by
- 16 which to see some results of the work. And I know the
- 17 ABA is right in there considering model rules, and it
- 18 has been in the study of it for some time.
- 19 And I don't know, Terry, whether we can offer
- 20 this or whether it's too late to get that in under 2020
- 21 or not. But they are actually considering some model
- 22 rules over the next couple years. And I don't know

- 1 whether this has been or will be, but we ought to see
- 2 if the commission, the ABA Commission on Model Rules,
- 3 could consider some of the things that we've got.
- 4 There's also the National Conference of Bar
- 5 Presidents within the ABA that should look at the
- 6 practice rules. And I know Virginia just changed the
- 7 rules through the petition of the Supreme Court to
- 8 allow corporate counsel to practice in this area even
- 9 though they're not licensed in the state.
- 10 And some of this is low-hanging fruit. I
- 11 mean, if we just did this in a coordinated way, as
- 12 Father Pius said, identifying the right organization to
- 13 do the heavy lifting, we could probably -- and the
- 14 committee could continue to be an oversight committee
- of implementation, as opposed to disbanding them. They
- 16 still are a reservoir of information and of reasoning
- 17 that might be very helpful to anybody who might be
- 18 implementing some of these ideas that we're talking
- 19 about.
- 20 So that relationship with a committee and, for
- 21 example, the Conference of Bar Presidents from the ABA
- 22 could be the vehicle by which people share the

- 1 information and we actually get the results that we're
- 2 looking for.
- But I don't think that there is any doubt in
- 4 my mind that there are great possibilities of changing
- 5 the trajectory of pro bono participation in the country
- 6 by virtue of this study. And we just ought not leave
- 7 any stone unturned as we proceed. Thank you.
- 8 CHAIRMAN LEVI: And I do think we will take
- 9 you up on your office.
- 10 DEAN MINOW: Accept it.
- 11 CHAIRMAN LEVI: You said you didn't want to go
- 12 away. We don't want you to go away.
- 13 FATHER PIUS: We'll take you up on that.
- DEAN MINOW: No. We're very excited because
- in fact, the real payoff, and some of the fun, is going
- 16 to be the next phase -- rollout, public relations, and
- 17 finding the partners.
- 18 Harry had to sign off, and so I just want to
- 19 read something that he wanted to convey, which is he
- 20 wants to express his gratitude and commendation to all
- 21 the task force members for hard work, and especially to
- 22 the leaders of the working groups, without whose drive

- 1 and discipline we could not have completed such a huge
- 2 amount of work in a relatively short time; and to the
- 3 attorneys and staff of DLA Piper, who made it possible
- 4 to summarize and communicate the results of the task
- 5 force.
- 6 So I think that this is probably a good place
- 7 to stop for now. But anyone on the Board who wants to
- 8 send us more comments, we're finishing up the report
- 9 and the next steps, and that would be most welcome. In
- 10 fact, anyone who's here, anyone of the public, anyone.
- 11 What our hope is is that we will have an
- 12 actual announcement, release, of this report by the
- 13 time of our next Board meeting with a full plan for a
- 14 rollout and events. I think we're going to try to do
- 15 an event in D.C., Jim. We'll do an event at Harvard
- 16 Law School.
- 17 Anyone else who wants to help coordinate an
- 18 event, we'd like to do one in all the regions of the
- 19 country. I think that would be really awesome, and
- 20 involve some of the task force members because they are
- 21 all over the country. So that's an initial thought.
- 22 Jim?

- 1 PRESIDENT SANDMAN: I'd just like to say
- 2 something special about the work that DLA Piper did
- 3 here. I have some experience with law firm pro bono
- 4 programs, and I have been astounded at the resources
- 5 that DLA Piper has brought to bear on this project.
- I have worked closely with the firm. I've
- 7 attended a number of meetings in their Washington
- 8 office where they had people on the telephone from
- 9 Chicago and the West Coast. I have never felt as
- 10 well-supported as I was by this firm doing this work.
- 11 It was just extraordinary. Thank you.
- 12 (Applause)
- 13 DEAN MINOW: And that's a preview of future
- 14 commendations that will come when we are next releasing
- 15 the full report. So thank you both so, so much. And
- 16 thank you, Lisa. You're extraordinary. Are you still
- 17 there? She didn't hear it. You guys --
- MS. DEWEY: Yes, I did.
- 19 DEAN MINOW: Yes, she did. All right. Thank
- 20 you.
- MS. HELMS: Thank you.
- 22 CHAIRMAN LEVI: Thank you.

- 1 The next item on the agenda is to consider and
- 2 act on the draft strategic plan. I think we received
- 3 comments that were summarized for us by Richard Sloane.
- 4 Thank you very much, Richard, for doing that.
- Jim, do you want to say anything about those
- 6 comments?
- 7 PRESIDENT SANDMAN: The comments were -- we
- 8 received comments after the official closing date, but
- 9 nevertheless passed them on to the Board. We think
- 10 that all of the comments we received were beneficial
- 11 and important for the Board to consider.
- 12 Richard did the best job he could in
- 13 summarizing the comments in the time that he had
- 14 available. But what we would like to do as a further
- 15 follow-up on what he's done is to organize the comments
- 16 and correlate them with the particular goals in the
- 17 draft strategic plan and the initiative so that you can
- 18 see in one place within the text of the plan all of the
- 19 comments that we received. And I think that that would
- 20 be very helpful to the Board in considering them.
- MS. MIKVA: I think that would be great. And
- 22 I guess just a little more -- somebody speak to the

- 1 process that we hope to take at this point.
- 2 CHAIRMAN LEVI: Well, first we put the plan up
- 3 for comment. But it's our plan. So the question is,
- 4 after you read the comments, how do they impact our
- 5 thinking about particular provisions? And how does
- 6 Management feel and the Board, which has gone through a
- 7 lot of work to come to this point?
- I will say I saw -- a number of the comments,
- 9 just as an observation, spoke to wondering why we
- 10 hadn't specifically said we were seeking increased
- 11 funding. But in fact, I think very early in the
- 12 strategic plan, we talk about maximizing resources. So
- 13 that's just a piece of it.
- 14 So I think the answer is that we're going to
- 15 get these comments matched up with the provisions, or
- 16 the sections, and then we'll have to make -- we'll
- 17 either have a Board call -- I don't particularly want
- 18 to wait until September 30th or October 1st to adopt
- 19 our plan.
- I'm willing to do it if that's what we have
- 21 to. But it seems to me if we could get those
- 22 coordinated, sent out in that way, with some

- 1 recommendations -- if there's anybody wants to
- 2 volunteer? Father Pius, you went through and did the
- 3 whole -- you know, brought everything together the last
- 4 time.
- 5 FATHER PIUS: I'm happy to do it. Now that
- 6 I'm back for a while, I'm happy to do it.
- 7 CHAIRMAN LEVI: And if you wouldn't mind
- 8 working with Jim and Martha, and maybe there are a
- 9 couple of the suggestions that we can take note of.
- 10 FATHER PIUS: Sure.
- 11 CHAIRMAN LEVI: On the whole, though, I felt,
- 12 if you read them all, that they were a vote of
- 13 confidence in the direction that we're talking about
- 14 here and in the plan that we've come up with. So I
- 15 felt very good about the comments on the whole. Yes?
- 16 DEAN MINOW: I agree with that, and I'm
- 17 delighted to work with Father Pius and Jim. I did go
- 18 through in a not the most rigorous way, and just wanted
- 19 to summarize what I learned from the comments that I
- 20 think warrants some revision of the strategic plan.
- The first is something that John just
- 22 mentioned. There were so many people who said that

- 1 what -- have we abandoned the element of the prior
- 2 strategic plan, that I just think we have to look very
- 3 carefully at the language and find a way to make clear
- 4 we have not, and the assurance of reliable funding in
- 5 relationship to the long-term goal of closing the
- 6 justice gap -- some phrase of that nature I think we
- 7 need to include.
- 8 Secondly, numerically the most comments, the
- 9 highest number of comments, concerned the question of
- 10 metrics. But they disagreed. They pointed in opposite
- 11 directions.
- 12 It made me think that we need to think about a
- 13 statement that's at a more general level than some of
- 14 the versions that we have in the strategic plan so that
- 15 we can actually not at all back off from the
- 16 commitment, which we all feel very strongly about, but
- 17 not take a position -- for example, on outcome measures
- 18 or other particular terms that are contested and we
- 19 haven't actually done the work to resolve whether or
- 20 not they are the appropriate ones.
- 21 So I thought very well-taken concerns raised
- 22 by the ABA about how to come up with metrics in

- 1 relationship to complex cases or cases that don't
- 2 easily lend themselves to win/lose kinds of
- 3 assessments.
- 4 But I don't agree with those who say we should
- 5 abandon metrics, but I take very seriously the caution
- 6 about misuse of them. So I think we need to work on
- 7 the language there, put it in a more general form, and
- 8 really make a commitment to get the expertise and to
- 9 learn from those people in the field who've made some
- 10 progress on this.
- 11 Third, another frequent item was the call for
- 12 research that's independent, broad, and reliable. And
- 13 I think that we need to pull together the aspects of
- 14 the strategic plan that talk in those terms.
- Others that I thought were also interesting
- 16 and worth noticing: The number of people who
- 17 identified that we're heading into a generational shift
- 18 in the leadership of legal services, and therefore need
- 19 to think about succession planning. I think that's
- 20 really true.
- 21 Especially as we have many offices that are
- 22 closing, there's going to be a generational shift and a

- 1 loss of a lot of talent, some of the people who would
- 2 have been the next leaders. So I think that for a
- 3 national organization, that's a very important role to
- 4 be playing right now.
- 5 Just a couple of more topics. Several people
- 6 commented that we should be careful not to duplicate
- 7 the training and support efforts that are being done by
- 8 others. And that suggested to me that we were not
- 9 attentive enough in the strategic plan to acknowledge
- 10 that we are one of many players, and we need -- so a
- 11 need on both the specific issue about training and the
- 12 more general subject about understanding our
- 13 cooperative role with others, I think we need to revise
- 14 the plan.
- There were also several comments on the role
- 16 of non-lawyers and their potential involvement that I
- 17 think, consistent with what we've just been talking
- 18 about, with the pro bono task force and unbundled
- 19 services and so forth, we should come up with a
- 20 consistent statement about that.
- 21 Two comments about local standards and being
- 22 attentive to local standards. I'm not sure what to

- 1 make of that. So I'd be interested as we review this
- 2 to figure out what are they talking about and where are
- 3 we inconsistent. And one comment about diversity and
- 4 cultural competence seemed to me an important one to
- 5 identify.
- There were two people who gave very, very
- 7 specific comments. Colleen did, which I thought were
- 8 excellent. And there were several others just at the
- 9 level of language or sentences. I just think we need
- 10 to go through with a fine-toothed comb.
- 11 And I think one more was really Victor
- 12 Maddox's long-term comment about how can we help
- 13 government agencies be more responsive so there's less
- 14 need for legal representation. And I think that's also
- 15 come out very strongly in the Pro Bono Task Force. I
- 16 think we should lift that up. I think that's a really,
- 17 really important point.
- 18 If we can avoid the need for advocacy on
- 19 behalf of people who are not getting the services or
- 20 benefits to which they are entitled, that would save an
- 21 awful lot of time and effort. And that should be a
- 22 strategic goal, it seems to me.

- 1 MS. REISKIN: That would help the clients more
- 2 than just about anything. That would be huge for
- 3 clients.
- 4 DEAN MINOW: Yes.
- 5 CHAIRMAN LEVI: So, then, the question is -- I
- 6 put it to you guys -- what's a reasonable time frame to
- 7 see a reworked piece?
- 8 FATHER PIUS: Well, I think we need to give
- 9 people -- Management first -- time to put some things
- 10 together. So we need to know from you about how long
- 11 that will take. And then we need to give people
- 12 sufficient time to respond to that, and then give me a
- 13 fairly short time to integrate.
- 14 CHAIRMAN LEVI: And Martha.
- 15 FATHER PIUS: And Martha.
- 16 CHAIRMAN LEVI: So might we --
- 17 FATHER PIUS: Can we aim for the end of
- 18 August?
- 19 CHAIRMAN LEVI: Yes.
- 20 FATHER PIUS: Yes. I think we should end for
- 21 the end of August for us to get, certainly, a revised
- one, but hopefully within the first week of

- 1 September --
- DEAN MINOW: Yes.
- FATHER PIUS: -- that we would schedule a
- 4 Board meeting, or maybe the second week, to discuss the
- 5 revised -- discuss any revisions.
- 6 DEAN MINOW: Great. So we could do a revision
- 7 by the end of the month and have the Board --
- FATHER PIUS: I think absolutely yes.
- 9 DEAN MINOW: I think we could, too.
- 10 FATHER PIUS: I think absolutely yes.
- 11 CHAIRMAN LEVI: And the timing will be just
- 12 great because then we can also entertain the Finance
- 13 Committee's recommendation at that time, too.
- 14 FATHER PIUS: Big meeting.
- 15 CHAIRMAN LEVI: By the end of August?
- 16 FATHER PIUS: By August?
- 17 CHAIRMAN LEVI: Maybe early September.
- 18 FATHER PIUS: Well, we have to do it by early
- 19 September or --
- 20 CHAIRMAN LEVI: Yes. We have to by the end of
- 21 August. Yes.
- DEAN MINOW: Go ahead, Charles.

- 1 FATHER PIUS: I think by mid-September.
- 2 PROFESSOR KECKLER: John, are consultants on
- 3 this, or somebody, going to generate further connect
- 4 regarding metrics on the strategic goals for the
- 5 Corporation? Because that was discussed, that they
- 6 were going to give specific measures of how we are
- 7 doing on these things that will then lead into our
- 8 annual plans and so on.
- 9 DEAN MINOW: I think we're on our own at this
- 10 point.
- 11 PROFESSOR KECKLER: Yes. I think so.
- 12 CHAIRMAN LEVI: Is that your recollection of
- 13 what they committed to do?
- 14 DEAN MINOW: Yes.
- 15 PROFESSOR KECKLER: That is my recollection,
- 16 is that that was something that was within the ambit of
- 17 their consulting, of their consultancy. But that's not
- 18 something that is part of the plan. It doesn't need to
- 19 be part of the plan, but it needs to be part of what's
- 20 followed on annually.
- 21 CHAIRMAN LEVI: Yes. That's a different --
- DEAN MINOW: That is absolutely right. Just

- 1 even to expand on that, we need an implementation plan
- 2 for a strategic plan, of which metrics and so forth
- 3 would be one element. And that's something I think
- 4 that we will turn to management for.
- 5 CHAIRMAN LEVI: Yes, Father?
- 6 FATHER PIUS: Just something we've already
- 7 talked about, something that I at least wanted to
- 8 comment on. The idea of a funding issue, of getting
- 9 more funding from the government, was actually brought
- 10 up. Julie brought it up in some of our conversations.
- 11 And I chose not to include a line specifically like
- 12 that.
- And this is my thinking behind it, and it's
- 14 still my thinking behind it, is first, in a strategic
- 15 plan, it governs things that we have control over. We
- 16 have no control over what Congress is going to give us.
- 17 We have control over the case that we make, how we
- 18 present it, and that sort of thing, which I think the
- 19 plan does in spades. So I think that's what our
- 20 attention ought to be focused on.
- The second is my own priority and my own bias
- on this, perhaps, is that I always view, and I've

- 1 always been very vocal about saying, that the primary
- 2 end of this Corporation is to aid the poor in seeking
- 3 legal services. That's it, by itself. Everything else
- 4 is secondary. Everything else is secondary to that one
- 5 end.
- 6 And I will certainly never support anything
- 7 that puts any other goal on par with that goal. To the
- 8 extent that increased funding helps us do that, or at
- 9 least arguably to make the case for increased funding
- 10 helps us do that, absolutely fine. I agree with that.
- If you want to put that as one of our number
- 12 one priorities, I will absolutely oppose it because I
- 13 don't think that it is. I think it's a secondary goal,
- 14 and I'm fine keeping it with the secondary goal. But
- 15 to the extent that comments wanted to make that a
- 16 primary goal, I absolutely disagree. That's why I
- 17 didn't include it as that.
- 18 And for the third part, I just want to say,
- 19 too, that even though I say that, it doesn't mean that
- 20 I am opposed to increased funding. Our budget number
- 21 for 2013, if I recall correctly, the one we passed, was
- 22 recommended first by me. So I have no qualms about

- 1 when I think it's appropriate requesting additional
- 2 funds from Congress. I don't think anybody on this
- 3 Board does.
- I think anybody who thinks that the fact that
- 5 we don't put it as our number one priority means that
- 6 we don't have a commitment to increased funding from
- 7 Congress does not understand this Board, does not
- 8 understand this strategic plan, and does not understand
- 9 what we have been doing.
- 10 As a matter of fact, if anyone thinks that
- 11 this our first goal above every other goal, then they
- 12 are in the way and they should get out because it's not
- our primary goal. It's to help the poor.
- MR. GREY: Hear, hear.
- 15 CHAIRMAN LEVI: Any other -- Robert and then
- 16 Gloria. Martha, were you --
- 17 DEAN MINOW: I was asking Robert to speak.
- 18 CHAIRMAN LEVI: Was there a sidebar here?
- 19 PROFESSOR VALENCIA-WEBER: I appreciate
- 20 Martha's list of what she read in the comments. And I
- 21 read through all the comments and share what she's
- 22 listed for us.

- 1 But I would add into the mix what I think were
- 2 either confusing to some of the respondents,
- 3 particularly our grantee respondents, about the degree
- 4 to which we are bound to respect the kind of autonomy
- 5 the grantees should have about deciding in their
- 6 environment, in the population they serve, in the
- 7 cultural contexts in which they provide services, that
- 8 we are not going to create some rigid metric fits all,
- 9 so it's the same whether it's in the Bronx or in some
- 10 rural place in the hinterland.
- 11 And I know that that's not what we meant, but
- 12 we're going to need to make that language very clear.
- 13 I mean, the metrics and anything else, after sufficient
- 14 testing and validation, are going to be part of our
- 15 tools so that we deliver what Father Pius just now
- 16 said, the services to the poor at the best way, the
- 17 best quality, that we can do it.
- 18 So I have no objections to the metrics as long
- 19 as we also pay attention to the other substantive,
- 20 possibly non-measurable elements that a grantee will
- 21 have to take into account to deliver in the best way
- 22 possible in their setting.

- 1 CHAIRMAN LEVI: Other comments?
- MR. GREY: Mr. Chairman, the only comment
- 3 that -- it's sort of a follow-up on the list that was
- 4 so thoughtfully articulated by the Vice Chair, and it
- 5 couldn't have dovetailed better than what Father Pius
- 6 just said, and that is the whole issue of financial
- 7 incentives. I mean, you don't want the tail wagging
- 8 the dog.
- 9 And I think understanding and appreciating the
- 10 way you incentivize people is awfully critical to the
- 11 culture of this organization, and as we look forward,
- 12 to be very sensitive about how we do that and the
- 13 reason we do that to be sure we get the right focus for
- 14 our grantees.
- 15 CHAIRMAN LEVI: Other? Jim, anything?
- 16 (No response.)
- 17 CHAIRMAN LEVI: Well, I just want to thank the
- 18 comments and the folks that took the time to give us
- 19 their views. And we will now, as I say, undertake the
- 20 hard work of integrating them into a new draft, which
- 21 we will aim for the end of August.
- MS. REISKIN: Just get that meeting scheduled

- 1 as much ahead of time as possible.
- 2 CHAIRMAN LEVI: Certainly. We'll do the best
- 3 we can. It's not going to be -- it will not be an
- 4 in-person meeting. It will be a phone.
- 5 MS. REISKIN: It's a telephone -- right.
- 6 CHAIRMAN LEVI: And if people -- anyway, we'll
- 7 serve the Board, as we always do.
- 8 So that brings me to the Chairman's report.
- 9 And let me just say first of all, once again on the
- 10 record, how grateful we are to the Michigan programs
- 11 for hosting us here in Ann Arbor, and for our speakers
- 12 today and yesterday, our panels, our panel today. The
- 13 presentations have been extremely helpful to the Board.
- 14 And I want to remind those who are here, those
- on the phone and our Board, really we've been a Board
- 16 for about two years, and we came into office with a
- 17 slew of GAO recommendations. We helped to get to work
- 18 on those and try to clean them up. We conducted a
- 19 presidential search. We examined our own board
- 20 process.
- We established two task forces, one on fiscal
- 22 oversight, the other on pro bono. I think both have

- 1 done outstanding work. We are developing a strategic
- 2 plan that I think is going to help the Corporation in
- 3 fulfilling its mission.
- We've launched a tech summit. We're looking
- 5 at how best to partner with others in educating the bar
- 6 and the public at what's at stake. You've seen that in
- 7 our Board meetings and in our outreach to the
- 8 Conference of Chief Justices, as an example, our work
- 9 with the ABA.
- 10 We have taken upon ourselves as a Board to
- 11 work on our own congressional relations. We've had
- 12 many meetings. I know you have individually. I have.
- 13 So many of you have. Jim has.
- 14 And we've created an Institutional Advancement
- 15 Committee to look at how we can best support globally
- 16 certain initiatives such as research, and taking a hard
- 17 look at how we can go about educating ourselves and the
- 18 field and the country about the work that we do and the
- 19 importance of it, and getting some research done that
- 20 just apparently doesn't exist.
- 21 So all of this is to say we've been, I
- 22 think -- not to pat you all on the back, but I know

- 1 that we have asked a lot of you. I know we have. And,
- 2 you know, not one of you has turned down a request.
- 3 You've all rolled up your sleeves and done such hard
- 4 work.
- 5 And I think you can sense that there is a
- 6 degree of confidence in what we're doing that may not
- 7 have existed a few years ago. But I think it is a
- 8 tribute to the work that you have done and that we're
- 9 doing together, and to the work of our President and
- 10 his staff. And I want to say congratulations and
- 11 thanks.
- 12 We have a lot of work still to do. I often
- 13 quote my dad, but as he always said, you can't say
- 14 thank you enough. And so this you are doing on your
- 15 own time. I know why you're doing it, but you're doing
- 16 it on your own time. We can't say thank you enough.
- 17 Jim? The members' reports. That's right.
- 18 Any member wish to say something?
- 19 FATHER PIUS: Other than being LSC's
- 20 unofficial Italian tour guide --
- 21 CHAIRMAN LEVI: Which you've been doing
- 22 greatly.

- 1 (Laughter.)
- 2 FATHER PIUS: I had a few calls during some of
- 3 the last budget rounds. Congressman Stieber's office
- 4 from Ohio had offered an amendment, but withdrawn. And
- 5 we were a bit curious as to the source of that.
- So before coming to the meeting here, I'd met
- 7 with Congressman Stieber's staff. Congressman Stieber
- 8 wasn't able to join; he's in the National Guard so was
- 9 away. And his wife just had their second baby, so he's
- 10 a bit busy.
- But I did have an excellent conversation with
- 12 his staff. I talked to them for about 45 minutes. I
- 13 thought it was very productive. And I've talked with
- 14 Carol, too, who's given me some of her contact with
- 15 him. And I thought Carol did an excellent job in
- 16 dealing with him as well.
- 17 And I'll have further contact with him and his
- 18 office, and make sure that they're -- make sure that
- 19 they understand that we understand why they raised the
- 20 issue that they did, the issue that they're concerned
- 21 about that we are -- that it is something that's
- 22 addressed, and addressed well, and to make them

- 1 comfortable.
- 2 And I can talk more if anybody wants to know.
- 3 But I will keep that conversation with his office
- 4 going, and I think it'll continue to be productive.
- 5 And I was very glad to be able to meet with him and for
- 6 the courtesy of his staff in meeting with me.
- 7 CHAIRMAN LEVI: Martha?
- 8 DEAN MINOW: I think that in the spirit of the
- 9 lovely thank yous that you gave us, I think all of us
- 10 want to say thank you to you, John, for your relentless
- 11 leadership, inspired energy, the Eveready Bunny or
- 12 whatever it is.
- 13 (Laughter.)
- 14 CHAIRMAN LEVI: Energizer.
- DEAN MINOW: Energizer Bunny. And the
- 16 ability, just let me say from the vantage point of the
- 17 Pro Bono Task Force, that you have to involve such a
- 18 range of people and to motive them is simply
- 19 extraordinary. And so I just want to say that for the
- 20 record.
- 21 And I want to say to Jim, this has been a
- 22 period of great transition where you brought many new

- 1 people on board. And to a person, they're terrific.
- 2 And I just want to commend you and the new team that
- 3 you've assembled.
- 4 FATHER PIUS: And I think we all echo that,
- 5 absolutely. I have been absolutely impressed by
- 6 everybody who's been brought on board, much to
- 7 your -- a credit to your judgment.
- 8 CHAIRMAN LEVI: So let's have a round of
- 9 applause for them.
- 10 (Applause)
- 11 CHAIRMAN LEVI: Jim?
- 12 PRESIDENT SANDMAN: I'd like to report briefly
- 13 on six items: first, give you an update on what we're
- 14 doing to implement the recommendations of the Fiscal
- 15 Oversight Task Force; second, to give you a status
- 16 report on our new grant, our second from the Public
- 17 Welfare Foundation; third, to report on two
- 18 developments in what I call evidence-based analysis,
- 19 use of data, two developments that underscore the need
- 20 for LSC to have better data to guide us in our work.
- 21 Fourth, report on the issuance of the 2011
- 22 Fact Book, which came out at the end of June, and our

- 1 2011 annual report issued this week; fifth, to tell you
- 2 about a new position that we're now recruiting for,
- 3 chief information officer of the Corporation; and
- 4 finally, to advise you of a new grant opportunity with
- 5 the Kresge Foundation.
- 6 First, on the Fiscal Oversight Task Force, we
- 7 have made very substantial progress in the recruitment
- 8 of a vice president for grants management. For reasons
- 9 of confidentiality and privacy, I'll need to wait until
- 10 the closed session to give you the details of where we
- 11 stand right now. But we have done a lot of work on
- 12 that front.
- 13 We have also retained a consultant who started
- 14 work a couple of weeks ago to help us improve our
- 15 fiscal oversight. We retained Charmaine Romir, who is
- 16 a CPA, has Big Four accounting experience, has worked
- 17 with government agencies. Previously, in the 1990s,
- 18 worked with LSC, both in the Inspector General's Office
- 19 and in what was then the equivalent of our current
- 20 Office of Compliance and Enforcement.
- 21 And she has several charges. She is
- 22 developing a draft framework to perform a risk

- 1 assessment at the LSC-wide level to help us identify
- 2 which programs should get special scrutiny for fiscal
- 3 reviews. Second, she's developing a draft framework to
- 4 identify areas at the grantee level within individual
- 5 programs that require a more focused review of internal
- 6 controls or noncompliance.
- 7 She's developing a draft protocol for
- 8 documenting fiscal oversight reviews so we have good
- 9 records of what we've done; and finally, developing a
- 10 draft reporting format for members of our staff to use
- in reporting on their findings when they do fiscal
- 12 oversight internal control reviews.
- 13 So I think she'll give us some very concrete
- 14 things to proceed with and use in training our staff
- 15 and adopting new procedures.
- 16 Becky Fertig is working on a data project to
- 17 improve our data storage, access, and use. We have a
- 18 data task force that's looking at the various silos
- 19 where we currently retain data to try to consolidate
- 20 some of those and to also improve access across the
- 21 Corporation so that anyone who is dealing with grants
- 22 management or grant-making in any way has access to the

- 1 full range of information that we have. That has not
- 2 always been the case.
- Jeff Schanz and I met this week to talk about
- 4 documenting the relative roles of OIG and Management.
- 5 There were a number of recommendations in the task
- 6 force report on that, a lot of concern about ambiguity
- 7 as to which office was responsible for what.
- 8 And we will work together to get those things
- 9 in writing. I've asked Jeff is his staff could take a
- 10 crack at those things that relate to OIG's
- 11 responsibility, I'll do the same thing on the
- 12 management end, and then we'll get together to
- 13 coordinate on them.
- 14 The Office of Compliance and Enforcement is
- 15 playing an increased role in grant-making and in
- 16 subgrant review. As I had reported previously, we
- 17 added new questions to the grant application form this
- 18 year to elicit information on internal controls within
- 19 applicants. And the staff of OCE is now reviewing
- 20 them.
- We've formalized a process to document the
- 22 results of their reviews in LSC Grants, the database

- 1 that we use to collect all of the information and
- 2 evaluation of grant applications.
- And finally, we are creating a conflict of
- 4 interest database for our staff, this in response to
- 5 the task force's concern that we make sure that
- 6 employees who previously worked for grantee programs
- 7 not participate in oversight activities involving those
- 8 programs, at least for some period of time after
- 9 they've left the grantee organization. We need to be
- 10 sure that we have solid, up-to-date information about
- 11 the prior employment of grantees and about any family
- 12 relationships with grantee organizations.
- 13 We did receive payment this month on the
- 14 entirety of a new grant from the Public Welfare
- 15 Foundation, \$276,000. The grant period is from July 1,
- 16 2012 through December 31 -- the slide is wrong; it
- 17 should say 2013. It's an 18-month grant, not a
- 18 six-month grant.
- And the grant has three purposes: for us to
- 20 develop and implement improvements to our system for
- 21 data collection and analysis; second and separately, to
- 22 develop a data collection and analysis toolkit for

- 1 grantees to use. This is something that would not be
- 2 mandatory, but it would be an array of data collection
- 3 and analysis tools that grantees might use to tailor to
- 4 their particular circumstances.
- 5 And then finally, we want to provide some
- 6 training and technical support for grantees, both to
- 7 implement the toolkit recommendations, if they're
- 8 inclined to do so, and to comply with whatever new
- 9 reporting requirements LSC adopts.
- 10 We have issued an RFP for a consultant to help
- 11 us out with this, and we got a number of very good
- 12 suggestions about consultants with the competency to
- 13 assist us. We've had very good response from the
- 14 particular people that we sent the RFP to.
- We posted it and we've advertised it broadly,
- 16 but also made sure that those that had been recommended
- 17 to us were alerted to the RFP. And I'm optimistic that
- 18 we're going to get a number o very good proposals from
- 19 very highly regarded organizations.
- 20 And we're also forming a working group, as our
- 21 application for the grant indicated that we would, of
- 22 people to guide us as we go about this work so we're

- 1 not doing it in a vacuum, so that we have input from
- 2 the field, that we're able to collect an inventory of
- 3 current practices among other funders and legal aid
- 4 providers, both LSC-funded and not, so that we can not
- 5 reinvent the wheel and be conscious of what's already
- 6 going on out there that we might learn from.
- 7 Yes?
- 8 MS. REISKIN: Are you planning on making that
- 9 data analysis toolkit available to non-LSC-funded
- 10 programs as well to see if we can get people on the
- 11 same page collecting the same things? Or have you not
- 12 gotten that far?
- 13 PRESIDENT SANDMAN: We haven't gotten that.
- 14 Our focus will always be on LSC grantees.
- 15 MS. REISKIN: Right.
- 16 PRESIDENT SANDMAN: But my thinking has not
- 17 been that there would be anything proprietary about
- 18 that, and that this is something that we would
- 19 make -- I would be inclined to make widely available.
- 20 But one of our goals in going about this is to try to
- 21 reduce duplication and overlap in reporting
- 22 requirements, to do as much to streamline as we

- 1 possibly can.
- 2 And since other funders out there,
- 3 particularly state-level IOLTA funders, are supporting
- 4 programs both that LSC funds and not, I think it would
- 5 be conductive to our effort to cooperate with them to
- 6 make whatever we do available more broadly.
- 7 Yes?
- 8 DEAN MINOW: Just to follow on Julie's point,
- 9 one of the comments that we've received from several
- 10 people to the strategic plan is a concern that
- 11 especially where LSC is a partial funder, grantees are
- 12 subject to competing requirements and inconsistent
- 13 requirements. And apparently we're the only funder
- 14 that requires all of the funding to be accounted for
- 15 under our guidelines.
- 16 I don't know the truth of this. But it seems
- 17 to me that in relation to Julie's point, it's not
- 18 simply a question of would we share our tool, but can
- 19 we coordinate and collaborate in the development of our
- 20 tool so that we're not just layering our requirements
- 21 on top of another.
- 22 PRESIDENT SANDMAN: That is very much our

- 1 intention, yes. We had received that message loud and
- 2 clear prior to the comments on the strategic plan.
- 3 Even if we hadn't heard it, it would have been a goal.
- 4 Next I wanted to report on two developments in
- 5 evidence-based analyses for funding. One is the
- 6 issuance by the Office of Management and Budget of a
- 7 memorandum in May giving guidance to agencies on how
- 8 they should go about submitting their requests for
- 9 funding for fiscal year '14.
- The memorandum noted that agencies should
- 11 demonstrate the use of evidence throughout their 2014
- 12 budget submissions, and as related to the type of work
- 13 that we do, they specifically noted that grant-making
- 14 agencies should demonstrate that between fiscal '13 and
- 15 '14, they are increasing the use of evidence in formula
- 16 and competitive programs.
- 17 Guidance from the OMB is not technically
- 18 binding on us, but it's something that we certainly
- 19 should pay attention to. And what this demonstrates is
- 20 an increasing focus on the part of OMB on what it is
- 21 that's happening with the money, and what can you
- 22 demonstrate about the results that have been achieved

- 1 by the money that's been appropriated in the past.
- 2 And I think that that focus is going to
- 3 continue. This type of language has appeared in
- 4 memoranda issued by OMB for the prior few years. But
- 5 the language keeps getting stronger every year, and I
- 6 think we ignore it at our peril.
- 7 I know there's concern out there about our
- 8 collecting data and about what use might be made of it.
- 9 There is huge risk in our not having data and not
- 10 being able to comply with reasonable requests like
- 11 this.
- 12 Another example comes from the Corporation for
- 13 National and Community Service. This is the source of
- 14 the Americorps grants. And in the course of their
- 15 grant application process, they require evidence-based
- 16 research to support the application.
- 17 They have established an external peer review
- 18 process, external panels of people who are not employed
- 19 by the Corporation for National and Community Service,
- 20 to review applications, and they make a yes or no
- 21 decision at the first step. If the review panel
- 22 decides no, the grant application goes no further.

- 1 And they require the use of evidence-based
- 2 support for an application. How can you demonstrate
- 3 what you're going to be able to accomplish with this
- 4 grant money if we approve your application?
- 5 And one of our great collaborators, Equal
- 6 Justice Works, recently had a grant application denied
- 7 because a panel concluded that they had not submitted
- 8 sufficient evidence-based support with their
- 9 application. Equal Justice Works had applied for
- 10 funding to support I believe it was 40 positions --
- 11 MS. REISKIN: Through Americorps?
- 12 PRESIDENT SANDMAN: Through Americorps,
- 13 yes -- 40 lawyers and 350 summer law students. And
- 14 their funding has supported fellows at a number of
- 15 LSC-funded programs in recent years, a great additional
- 16 resource for our programs.
- 17 And the conclusion of the review panel was
- 18 apparently that they didn't have sufficient evidence to
- 19 demonstrate what it is that lawyers accomplish with the
- 20 funding that they've provided in the past. I think
- 21 this, too, is a signal.
- Lawyers tend to resist the notion that what

- 1 they do can be evaluated and measured. It's not an
- 2 answer to a funding organization like that to say,
- 3 we're different. We can't do it. You can say that,
- 4 and your grant application will be denied.
- 5 So I think both of these developments are
- 6 important, and that we need to be very aware of them in
- 7 making sure that we are generating the kind of data
- 8 that we need to be able to make the case both to OMB
- 9 and to Congress in support of our funding. And it
- 10 would be good for us to be able to help our grantees
- 11 get in a position where they can make similar showings
- 12 to other funders of theirs. This is going on
- 13 throughout not only the nonprofit world but the
- 14 for-profit world as well.
- We issued our Fact Book, our 2011 Fact Book,
- 16 at the end of June. It is now available on our website
- 17 under the Media tab, or you can search for it in the
- 18 search bar and find it. Vic Maddox is giving me a look
- 19 that tells me that it's not currently on our website.
- 20 Is that -- or he can't find it.
- MR. MADDOX: The most recent one I find is the
- 22 previous year under the Media tab.

- 1 PRESIDENT SANDMAN: We'll get it up there if
- 2 it's not there already.
- We made a couple of changes this year based on
- 4 additional reporting that we asked our grantees to
- 5 make. We now identify the number of people served in
- 6 addition to the number of cases closed. And we now
- 7 have a specific number to report on cases involving
- 8 domestic violence, regardless of what other category
- 9 those cases might have been reported under.
- 10 That's a separate number for anything where
- 11 domestic violence was involved in the case, however the
- 12 case first came in, because we thought it was very
- 13 important to be tracking that information. There's a
- 14 lot of interest in that number.
- The annual report was issued this week. It's
- 16 available in hard copy on the tables at the rear of the
- 17 room, or maybe it was outside. It's also available on
- 18 flash drive, and I left for each of you at your place
- 19 on the table a flash drive. That's the LSC annual
- 20 report.
- 21 The digital version that you have on the flash
- 22 drive is enhanced. It has links that you can click on

- 1 for more information than is available in the hard copy
- 2 version. So, for example, on John's letter from the
- 3 Chairman in the front, there's a quotation from the
- 4 wonderful speech that Chief Justice Madsen of the
- 5 Washington Supreme Court gave at the board meeting in
- 6 Seattle last July. If you click on the pullout quote
- 7 in John's letter, you'll get the full text of her
- 8 speech.
- 9 The then-assistant Attorney General for the
- 10 civil division, Tony West, spoke at our Black History
- 11 Month observance at LSC last February. If you click on
- 12 the reference to that, you'll get the full video of his
- 13 speech to the LSC staff.
- 14 This is the work of Carl Rauscher, who's
- 15 really trying to bring up our media relations. And
- 16 we'll be doing a lot more of that in the future. This
- 17 is just a demonstration of potential, I think, and the
- 18 effective use of digital media to get our message out
- 19 more effectively.
- 20 Finally, I wanted to report on yet another
- 21 grant opportunity. This is with the Kresge Foundation.
- 22 It came to us through our connections at the Public

- 1 Welfare Foundation. Mary McClymont, the president of
- 2 the Public Welfare Foundation, is on a mission to
- 3 educate other foundations about the importance of
- 4 thinking about legal services in the funding that they
- 5 do.
- 6 So many foundations, when they hear about
- 7 legal services, react by saying, well, they're not in
- 8 our focus areas. And I ask them, what are your focus
- 9 areas? Well, our focus areas are domestic violence and
- 10 homelessness and hunger, and all of those things have a
- 11 legal component. And there's a way to talk to them
- 12 about the relationship between legal services and what
- 13 their focus areas are that can open their eyes to the
- 14 link and make them much more receptive to funding for
- 15 legal services.
- 16 We're very mindful of not competing with
- 17 grantees, so the specific things that we would talk to
- 18 a funder about are not day-to-day funding of legal
- 19 services operations, but more things like research.
- 20 Mary arranged a meeting for me with a senior program
- 21 officer from the Kresge Foundation, and I got a call
- 22 last week saying that they would like to receive a

- 1 proposal from us, a concept paper at this point, for a
- 2 grant of about \$200,000 over two years, \$100,000 each
- 3 year.
- And what she said, what I put on the slide,
- 5 "Think big sky." The Kresge Foundation likes to do
- 6 grant-making for transformational purposes, not just
- 7 run-of-the-mill more-of-same type things. So I think
- 8 that we should look at the kinds of funding
- 9 opportunities that have been identified in the draft
- 10 strategic plan or in the report of the Pro Bono Task
- 11 Force to see what we might be able to come up with that
- 12 would be responsive to what they try to do in
- 13 grant-making.
- 14 But I think it's great to have another ally.
- 15 Kresge has done funding of legal services at the
- 16 grantee level as well, but they have not been involved
- in this until relatively recently.
- 18 I'd be happy to answer any questions.
- 19 (No response.)
- 20 PRESIDENT SANDMAN: Thank you.
- 21 CHAIRMAN LEVI: Thank you.
- While the Inspector General is coming up, I

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realized I had not thanked Becky Fertig and Bernie
1
    Brady for their great staff work. There is a lot of
2
    behind-the-scenes work in getting one of these board
3
    meetings together, and I don't know how many times I
    talked to Becky each day in the last month. Carl
5
6
    Rauscher also had that pleasure. And I want to just
7
    say to you, Carl and Becky, thank you so much.
8
              (Applause)
9
             CHAIRMAN LEVI: Mr. Inspector General?
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              (Whereupon, at 6:00 p.m., the meeting
11
    continued in evening session.)
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- 1 EVENING SESSION
- (6:00 p.m.)
- 3 MR. SCHANZ: This is Jeff Schanz, the
- 4 Inspector General of the Legal Services Corporation.
- 5 I'd like to start with something you said, Mr.
- 6 Chairman, as your list of accomplishments. I don't
- 7 want to go on notice without saying that this Board has
- 8 also supported and accepted the Office of the Inspector
- 9 General, for which I am very grateful.
- 10 CHAIRMAN LEVI: And I missed on that, and I
- 11 apologize.
- 12 MR. SCHANZ: I just wanted to thank you
- 13 publicly.
- We've been pretty busy. Things that haven't
- 15 surfaced on the semi, because we're in the middle of
- 16 the semiannual period, but one of the things that I
- 17 think the Board would find interesting, and I certainly
- 18 find it interesting, when I get the final report of the
- 19 peer review of the SEC OIG.
- We've been engaged in taking a look at that.
- 21 We were in turn reviewed by the Corporation for Public
- 22 Broadcasting, on a three-year cycle, the OIG audit

- 1 function. There is some debate about the investigative
- 2 function. And that's sort of like -- well, I won't
- 3 even try to come up with an analogy. But investigators
- 4 don't like to be reviewed. Actually, either do I, but
- 5 it's part of it.
- I was interested in the President's remarks
- 7 also as it related to the Fiscal Oversight Task Force.
- 8 He used my three Cs -- communication, cooperation, and
- 9 coordination. And I will tell you how it's been
- 10 manifested in the OIG staff.
- 11 More than ever, and I've tried to do that with
- 12 my three Cs since the day I walked in the door, but now
- 13 it's really being manifested where it's cascaded down
- 14 to my AIG level and Jim's director level, where we hold
- 15 biweekly meetings, substantive, fruitful meetings with
- 16 Janet LaBella and with Lora Rath. And there are no
- 17 holds barred in those discussions.
- 18 I'm on the outside looking in; I get briefed
- 19 on them. But they go through chapter and verse of what
- 20 each other's offices are doing and how we can assist
- 21 each other. So I want to publicly once again commend
- 22 them, and tell you that my three Cs are taking root

- 1 throughout the Corporation. So I'm very pleased with
- 2 that also.
- I continue to put our audit reports, the link
- 4 to the web because they're too robust and it would
- 5 crash things. But I will offer you a hard copy or any
- 6 other PDF file that you would like if you would prefer
- 7 to have a hard copy from the reports that we issue.
- But as of right now, the sequence is I send
- 9 the reports to the grantee first because they have to
- 10 know what was said and how we've reconciled their
- 11 comments to the report. And then I send it to the
- 12 Board of Directors and Victor Fortuno and Jim Sandman.
- 13 So it's almost instantaneous once I get the go ahead
- 14 and have sent it to the grantee.
- That's all I have, I think, for open session,
- 16 other than I would always direct you to our website.
- 17 We've updated it a little bit. Oh, no, I do have one
- 18 more thing for you, Madam Vice Chair. Because Recovery
- 19 Act monies have just about ceased, the concept has been
- 20 considered so strong within the CIGIE and the IG
- 21 community, the RAT board has now become the GAT board,
- 22 so the Government Accountability and Transparency

- 1 Board.
- 2 So it took a while, but they got rid of the
- 3 RAT board, and Earl Devaney, who headed that. And now
- 4 there's Kathy Tighe, who was the IG of Education, who
- 5 is wearing two hats and continuing that process that
- 6 was so successful in tracing Recovery Act dollars.
- 7 Speaking of the CIGIE, I will mention also,
- 8 Jim, that one of my staff persons met with the new IG,
- 9 newly minted IG, of Americorps. She was just recently
- 10 confirmed by the Senate, and one of my staff members
- 11 knew her from prior work. And they had a fruitful
- 12 conversation as to how we can assist them since I have
- 13 four years experience under my belt.
- 14 The CIGIE did issue their report for fiscal
- 15 year 2011. I can make a hard copy available to you. I
- 16 know last time I presented this, Julie, you were
- 17 writing it down. I don't see any reason to do this
- 18 because I can send you the particulars if you would
- 19 like.
- But throughout the IG community, and there's
- 21 only 63 of us right now -- there's vacancies in 11 IG
- 22 positions; the one for Americorps was just

- 1 filled -- but in the year 2011, there were \$84.8
- 2 billion in potential savings from audit recommendations
- 3 agreed to by management. Those aren't ones that are
- 4 hanging out there; those are the ones that management
- 5 agreed to.
- 6 We have \$9.1 billion in potential savings from
- 7 investigative recoveries, and a lot of those are in
- 8 process or in the courts. We also -- we, the
- 9 collective community, and this gets into the metrics
- 10 again, and some of these are just numbers, and others,
- 11 like the GSA, are actually reality where they're taking
- 12 action.
- 13 And OMB issued two memos on how to hold
- 14 conferences, and how to hold the costs down, and how
- 15 the purpose of it must be government-related or
- 16 agency-related. Clearly, they don't know how the LSC
- 17 does our board meetings, where we're in here for about
- 18 18 hours in a two-day period. So I think we're very
- 19 much under the radar screen there.
- But there were 7500 audit, inspection, and
- 21 evaluation reports issued. These are actions for
- 22 service change. Over 27,000 investigations closed.

- 1 Over -- now, this one, and I've been in the community
- 2 for a while; this one even surprises me -- 4,073,870
- 3 hotline complaints processed. Not all of them,
- 4 obviously, were credible, but that's a lot of people
- 5 trying to get qui tam money. That's a sidebar; I'd
- 6 like to detract from the record. But there are quite a
- 7 few, and we have a very invigorated hotline in the LSC
- 8 OIG.
- 9 6500 indictments and criminal infections, and
- in closed session I'll tell you about a few that have
- 11 occurred with LSC. Over 6,000 successful prosecutions.
- 12 963 successful civil actions. 56,000 suspensions or
- 13 debarments. And over 3900 personnel actions, which
- 14 would be administrative sanctions or something that
- 15 doesn't rise to the level of criminality.
- 16 So my fellow brethren and I think myself have
- 17 been very busy during the last fiscal year. And that
- 18 concludes my report.
- 19 CHAIRMAN LEVI: Questions from the Board? I
- 20 want to also take a moment to thank you and your staff
- 21 for the fraud awareness briefing you gave us at our
- 22 last meeting. It was very much appreciated, and I hope

- 1 the Board's comments regarding possibly doing some of
- 2 that in a webinar way were helpful. And we look
- 3 forward to continuing to work with you in the future.
- 4 MR. SCHANZ: We have. We've conducted a
- 5 webinar for the EDs.
- 6 CHAIRMAN LEVI: Oh, terrific.
- 7 MR. SCHANZ: And I have the numbers on that,
- 8 but that was in the closed session report.
- 9 CHAIRMAN LEVI: Thank you.
- 10 MR. SCHANZ: Thank you.
- 11 CHAIRMAN LEVI: Anything else?
- 12 (No response.)
- 13 CHAIRMAN LEVI: Thank you, Jeff.
- 14 Laurie Mikva, the Promotions Committee.
- MS. MIKVA: There was nothing that needed
- 16 action. We got an outstanding presentation on resource
- 17 development from private sources. I have been told it
- 18 will be edited and made into a webinar so it will be
- 19 available to grantees I don't know if it's feasible,
- 20 and probably certainly not for this one, but something
- 21 to consider is CLE credit, which would perhaps
- 22 encourage both presenters to come and the grantees to

- 1 watch, I think. So I'm hoping we can consider that.
- 2 CHAIRMAN LEVI: Thank you, Laurie.
- Finance Committee?
- 4 MOTION
- 5 MR. GREY: Mr. Chairman, the Finance Committee
- 6 met, and recommends to the Board the adoption of a
- 7 revised consolidated budget for fiscal year 2012. That
- 8 is in your books at page 77.
- 9 CHAIRMAN LEVI: I don't believe it needs a
- 10 second. We just need a vote -- or discussion first.
- 11 Is there any discussion? I think they had plenty of
- 12 discussion. But if there is any more discussion?
- 13 (No response.)
- 14 CHAIRMAN LEVI: All in favor?
- 15 (A chorus of ayes.)
- 16 CHAIRMAN LEVI: Opposed?
- 17 (No response.)
- MR. GREY: My colleague brought to my
- 19 attention that it's not as it appears. We did revise
- 20 it.
- 21 CHAIRMAN LEVI: Yes. Yes, as revised.
- MR. GREY: So it should be based on revision

- 1 that it's submitted.
- 2 CHAIRMAN LEVI: That's right.
- 3 MR. GREY: Further discussion of the Finance
- 4 Committee resulted in the Committee adopting protocol,
- 5 and in that regard noted that we offer as a
- 6 recommendation a resolution authorizing the President
- 7 to make certain internal budgetary adjustments in the
- 8 management and grants oversight account.
- 9 MOTION
- 10 MR. GREY: The Committee recommends that the
- 11 Board authorize the President to make such internal
- 12 budgetary adjustments within the management and grants
- 13 oversight account as he determines are reasonably
- 14 necessary, up to a dollar limit of \$75,000. All other
- 15 requests would require Board approval. And so we
- 16 submit that resolution.
- 17 FATHER PIUS: Can I -- I mean, we talked about
- 18 it, but we didn't really actually discuss the substance
- 19 of it yet. I would recommend that we give -- there's
- 20 no need to do it at this meeting, is there? And the
- 21 next one is two months away.
- The one thing -- because this is why. The

- 1 question I have is the language of the dollar limit of
- 2 75,000. Is that a total limit, so all the changes are
- 3 less than 75,000? Or does that mean any one single
- 4 change of money is \$75,000 or less?
- 5 And especially when it comes to money like
- 6 that, there shouldn't be ambiguity. And if that could
- 7 be clarified a little bit, I don't think
- 8 there's -- maybe then we could do it at our next
- 9 meeting, unless people see that there's no reason to do
- 10 it now. I don't -- but that's my thought on the
- 11 matter.
- 12 And the question is whether or not --
- 13 CHAIRMAN LEVI: Just an observation and --
- 14 FATHER PIUS: And the question is whether
- 15 there should be both. Should there be a single limit?
- 16 In other words, if you have any single transfer of
- 17 item more than \$10,000, that requires Board approval,
- 18 and if you have a total number dollar amount in excess
- 19 of \$75,000 -- so the limitation should be phrased that
- 20 way. So that's my thought.
- Do you understand? Am I making myself clear?
- MR. GREY: Yes, I do. And it's always good,

- 1 Father Pius, to receive your comments.
- 2 (Laughter.)
- 3 MR. GREY: But I think it's important -- I
- 4 mean, I think we can resolve it today. But I think the
- 5 President ought to respond to that because it's part of
- 6 the administration of LSC. And so if he has any
- 7 thoughts, I'd be happy to --
- 8 PRESIDENT SANDMAN: Well, I would prefer that
- 9 the Board act today on this because I'd be concerned
- 10 that without action, I don't have any authority to do
- 11 anything and would then have to bring any movement of
- 12 any amount to the Board before the Corporation could
- 13 act.
- 14 And that seems to me to be a limiting -- I
- 15 didn't know that this was a problem until it came up
- 16 today. I thought I already had this authority. And
- 17 then I --
- 18 FATHER PIUS: For some reason, I thought you
- 19 did, too. But if it --
- 20 PRESIDENT SANDMAN: Well --
- 21 DEAN MINOW: I think so. But I think for
- 22 clarity purposes we could just -- apparently you had

- 1 the authority, but it's from a Committee rather than a
- 2 Board vote. So just to be clear, we will have a Board
- 3 vote.
- 4 FATHER PIUS: So my is, one, do you think
- 5 75,000 is sufficient? And second, how do you read the
- 6 75,000? Do you mean 75,000 --
- 7 CHAIRMAN LEVI: Per.
- FATHER PIUS: Per? In other words, per item?
- 9 MR. GREY: Item. Per item.
- 10 FATHER PIUS: And should there be a total
- 11 limit? So if it's over a million dollars -- if it's,
- 12 you know, 30, 74,900 --
- MR. GREY: During the year.
- 14 FATHER PIUS: Or during the quarter.
- 15 CHAIRMAN LEVI: That's a good --
- 16 MR. GREY: That's a different question.
- 17 FATHER PIUS: Right. Yes.
- 18 MR. GREY: One that we did not discuss. And I
- 19 don't know that there is a -- here's my sense of it,
- 20 that if you -- I think this might be a good discussion
- 21 going forward, to the next meeting -- and that is
- 22 because he's obviously not going to hit that limit,

- 1 whatever limit it is by that time -- to have that
- 2 considered; but authorization today on an item, per
- 3 item, of \$75,000, which I think this addresses. But
- 4 that's a very interesting thought on the other.
- 5 CHAIRMAN LEVI: It is true that the -- just so
- 6 everybody understands this, we get a monthly report as
- 7 to the finances. And the Finance Committee has a
- 8 monthly meeting or monthly call, almost monthly. So
- 9 there is the fact -- and at each of those, any such
- 10 changes are reported on. And so you would expect any
- 11 changes of magnitude, certainly, to be reported on.
- 12 But I think -- well, I think due thought has
- 13 to be given to this, and what number would be picked if
- 14 a number is necessary.
- 15 FATHER PIUS: So I'm happy to approve this and
- 16 then to go forward thinking about this more clearly.
- 17 And we can always --
- 18 CHAIRMAN LEVI: Yes. But we should
- 19 probably -- if you think there's a phrase, up to a --
- 20 FATHER PIUS: Add the words "per item."
- 21 MR. GREY: Yes. Such budgetary -- I don't
- 22 think it's ambiguous.

- 1 CHAIRMAN LEVI: Per item.
- 2 MR. GREY: But what I -- just to be clear,
- 3 let's say per item.
- 4 PROFESSOR KECKLER: Or "per adjustment."
- 5 CHAIRMAN LEVI: Per adjustment.
- 6 FATHER PIUS: Or per adjustment. Sure, sure,
- 7 sure.
- 8 MR. GREY: That's even better. That does make
- 9 it clear.
- With that amendment, Mr. Chairman, we would
- 11 offer -- Is that right? -- we would offer the
- 12 resolution.
- 13 CHAIRMAN LEVI: Any further discussion?
- 14 (No response.)
- 15 CHAIRMAN LEVI: All in favor?
- 16 (A chorus of ayes.)
- 17 CHAIRMAN LEVI: Opposed?
- 18 (No response.)
- 19 MR. GREY: That concludes the report of the
- 20 Finance Committee.
- 21 CHAIRMAN LEVI: Mr. Maddox?
- MR. MADDOX: Mr. Chairman, since our last

- 1 meeting, the Audit Committee circulated a draft of its
- 2 proposed revised charter. We later received comments
- 3 from the Office of the Inspector General on the draft
- 4 charter. On June 25th, we had a meeting of the
- 5 Committee by telephone where we discussed the proposed
- 6 draft and OIG comments and other public comments.
- We subsequently received another memorandum
- 8 from the OIG raising other objections. You and I had
- 9 conversations with the Inspector General subsequently,
- 10 and we agreed to table the draft resolution, the draft
- 11 charter, until we can work out the OIG's concerns and
- 12 satisfy the Committee and the Board that the charter is
- 13 appropriate.
- 14 The OIG objections raise questions about
- 15 compliance of the draft charter, and presumably the
- 16 existing charter, to the extent that the language in
- 17 both is the same in certain respects with respect to
- 18 the D.C. Nonprofit Corporation Act, the IG Act, and the
- 19 LSC Act. So there are a number of issues there,
- 20 including the extent to which the Board has supervisory
- 21 authority over the IG; so issues for the Board to
- 22 discuss in the future.

- 1 We also received a report from the director of
- 2 human resources, Traci Higgins, regarding the 403(b)
- 3 plan performance. Basically, the second quarter, most
- 4 of the funds were down, largely because the market was
- 5 down. There were no significant issues raised by the
- 6 fund administrator or advisor. Monitoring of various
- 7 funds continues, but by and large, the report was
- 8 satisfactory.
- 9 We received a report from the Inspector
- 10 General concerning his work and audits that had been
- 11 completed. And we received no public comment, and the
- 12 meeting adjourned.
- 13 CHAIRMAN LEVI: Questions? Comments?
- 14 (No response.)
- 15 CHAIRMAN LEVI: Thank you.
- 16 Charles, Ops and Regs?
- 17 PROFESSOR KECKLER: Thank you, Mr. Chairman.
- 18 The Operations and Regulations Committee met earlier
- 19 this afternoon, and also met by teleconference on June
- 20 18th. I've been busy; I'm a little chagrined by the
- 21 volume of business that we must bring to the Board
- 22 today. But we have been charged with some

- 1 responsibilities to resolve some matters.
- There were two recommendations to the Board
- 3 that arose out of the teleconference on June 18th. The
- 4 first of those is the -- we were asked to look at the
- 5 private contribution of funds protocol, which you'll
- 6 find on page 116 through 118. And the associated
- 7 resolution is on page 119.
- 8 Various comments have come in on the revisions
- 9 to the protocol. We discussed those and made some
- 10 changes. This is the product of them which we can
- 11 discuss.
- 12 I wanted to point out one particular little
- 13 area. I don't know if the other people that have done
- 14 this have seen this one. On page 117, which is the
- 15 second page of the proposed contribution protocol, in
- 16 paragraph C, in response to comments, we changed the
- 17 number up to \$5,000.
- 18 But you'll see that the second citation
- 19 here -- I noticed this earlier today -- for offer,
- 20 donations of \$3500 or more, it's still 3500. So I
- 21 think the intention is to change that 3500 to 5,000.
- 22 CHAIRMAN LEVI: Yes.

- 1 PROFESSOR KECKLER: So if somebody else has
- 2 noticed a problem or typo or has an edit, please offer
- 3 it up. With that change, however, we --
- 4 FATHER PIUS: There's just a type of an extra
- 5 bullet point on page --
- 6 PROFESSOR KECKLER: Yes. There's an extra
- 7 bullet point. That's an extraneous bullet point, yes.
- 8 I don't think that creates unlimited authority for
- 9 anything. Fill in the blank.
- 10 (Laughter.)
- 11 FATHER PIUS: No blank check?
- 12 MOTION
- 13 PROFESSOR KECKLER: That's not the intention
- 14 there. So the Committee voted on that and has
- 15 recommended the adoption of this new protocol by
- 16 associated resolution.
- 17 CHAIRMAN LEVI: Any comments?
- 18 (No response.)
- 19 CHAIRMAN LEVI: All in favor?
- 20 (A chorus of ayes.)
- 21 CHAIRMAN LEVI: Opposed?
- (No response.)

- 1 PROFESSOR KECKLER: Very good. The second
- 2 item that the Committee acted on its teleconference
- 3 involves what we brought up earlier at the last meeting
- 4 regarding subgrants and transfers, and the desire of
- 5 Management and the Office of the Inspector General that
- 6 the Corporation begin rulemaking on transfers and
- 7 subgrants to resolve some issues and clarifications
- 8 needed in that.
- 9 The Board asked us to answer a particular
- 10 question, which is, is there a non-rulemaking manner in
- 11 which this issue can be resolved? And after
- 12 discussions with Management and with the OIG, they've
- issued a number of documents to us and to the Board,
- 14 basically answering the question, "No," if I can
- 15 radically summarize the items there.
- 16 (Laughter.)
- 17 PROFESSOR KECKLER: And I would say that in a
- 18 little more substantive response to that, the concern
- 19 was, what are we really changing? And I guess one way
- 20 that I've found to interpret it, what is hoped to be
- 21 accomplished by the rulemaking, is the creation of a
- 22 safe harbor for our grantees involving their subgrants,

- 1 a clear set of guidelines which, if followed, will not
- 2 result in any kind of findings of wrongdoing by either
- 3 Management or the Office of the Inspector General.
- 4 So that's a very informal summary; it's about
- 5 the creation of a safe harbor. But in that sense, it
- 6 does change the legal status, potentially, the rule.
- 7 MOTION
- 8 PROFESSOR KECKLER: So the Committee
- 9 considered a number of -- had an extensive discussion
- 10 about it and received a number of materials, and has
- 11 recommended to the Board -- again, has renewed its
- 12 recommendation to the Board -- that the Board approve
- 13 rulemaking in the -- move that the Board initiate a
- 14 notice and comment rulemaking regarding third party
- 15 contracting, and delegate to the Committee to take such
- 16 actions as appropriate to develop a draft rule for the
- 17 Board's consideration.
- 18 CHAIRMAN LEVI: That doesn't need any action,
- 19 or does it?
- 20 PROFESSOR KECKLER: That does need a -- yes.
- 21 We recommended -- yes. We move that the Board do that.
- 22 CHAIRMAN LEVI: All right. All in favor?

- 1 (A chorus of ayes.)
- 2 CHAIRMAN LEVI: Opposed?
- 3 (No response.)
- 4 PROFESSOR KECKLER: Thank you very much, Mr.
- 5 Chairman. Now to the business that we conducted
- 6 earlier today.
- 7 The first item of business is a revision of
- 8 the charter of the Operations and Regulations
- 9 Committee. And you should -- I think it was -- one of
- 10 the additional materials is the actual resolution,
- 11 associated resolution of that.
- The changes to the charter are found on pages
- 13 112 to 114 of the Board book. And I would add that as
- 14 the Committee considered these changes, we added two
- 15 edits to the document which is in the Board book.
- 16 The first of those edits is in paragraph 3 of
- 17 the charter. Just to clarify the distinction between
- 18 the Chair of the Committee and the Chairman, where it
- 19 says, "Shall meet at least four times per calendar year
- 20 but may meet more frequently at the call" -- it
- 21 currently says -- "of the Chairman." We edited it to
- 22 say, "more frequently at the call of its Chair." And

- 1 that was the first edit.
- The second edit, in response to comments from
- 3 the Office of the Inspector General, relates to -- is
- 4 found on page 113, paragraph 6, No. 4, where it
- 5 currently says, as modified, "shall, as necessary,
- 6 review with Management and the OIG." We have added a
- 7 further edit to that so that it will read, "shall, as
- 8 necessary, and consistent with the independence of the
- 9 OIG, review with the Management and the OIG matters
- 10 pertaining to the manner in which Management and the
- 11 OIG are carrying out their responsibilities." So
- 12 that's an implicit feature of our action, but it makes
- 13 it explicit.
- 14 MOTION
- PROFESSOR KECKLER: So with those two edits,
- 16 the Committee approved -- recommends the approval of
- 17 the revised charter of the Operations and Regulations
- 18 Committee.
- 19 CHAIRMAN LEVI: Any discussion?
- 20 (No response.)
- 21 CHAIRMAN LEVI: All in favor?
- (A chorus of ayes.)

- 1 CHAIRMAN LEVI: Opposed?
- 2 (No response.)
- 3 PROFESSOR KECKLER: Thank you. The second
- 4 item that the Committee considered this afternoon
- 5 relates to the Continuity of Operations Plan of the
- 6 Corporation.
- 7 This is something that has come up. We have
- 8 satisfied the GAO, but the GAO had some concerns in
- 9 closing out its recommendation on the COOP. And we
- 10 also had discussed this at a February teleconference,
- 11 how the Board can be integrated, the Board's action can
- 12 be integrated, with the Continuity of Operations Plan.
- 13 So over the last few months, the Corporation
- 14 has developed two changes to its continuity of
- 15 operations, two substantial changes. It's edited the
- 16 whole thing and added a front piece that describes the
- 17 overall strategy of the Corporation in response to
- 18 emergencies; and it has developed a protocol for the
- 19 Board in emergency circumstances where the COOP plan is
- 20 activated.
- 21 And there's a confidential and
- 22 non-confidential version of that; I think the ones that

- 1 the Committee considered are available to you -- let's
- 2 see, here it is -- beginning page 120. The first two
- 3 sections are there.
- 4 And what is requested from the Board is that
- 5 it approve the plan, but delegate matters not relating
- 6 to the Board protocol, more technical, specific
- 7 matters, to Management in that every time that the COOP
- 8 plan changes, we don't want to have to come back to the
- 9 Board to change all the things.
- One thing, the COOP plan needs to be tested.
- 11 It needs to be validated and tested, which may result
- 12 in some technical modifications or other modifications
- 13 to the plan. So in approving this as an overall plan
- 14 and approving the Board's role in it, we also would ask
- 15 that you delegate to Management proper authority to
- 16 modify the technical and procedural aspects of the
- 17 plan.
- 18 Is that a good characterization of what you --
- 19 PRESIDENT SANDMAN: Yes, it is.
- 20 PROFESSOR KECKLER: The delegation?
- 21 FATHER PIUS: Okay. And we're also asking the
- 22 OLA to prepare any necessary draft changes to the

- 1 bylaws to execute this?
- 2 PROFESSOR KECKLER: Well, that's a good
- 3 amendment. I consider it a very friendly amendment,
- 4 Father Pius. That's implicit in it. But they would
- 5 develop a draft, but we would have to separately
- 6 approve such changes in the bylaws when they would
- 7 appear.
- 8 CHAIRMAN LEVI: And on that basis?
- 9 MOTION
- 10 PROFESSOR KECKLER: And on that basis, we move
- 11 that the Board approve the Continuity of Operations
- 12 Plan.
- 13 CHAIRMAN LEVI: Further discussion?
- 14 (No response.)
- 15 CHAIRMAN LEVI: All in favor?
- 16 (A chorus of ayes.)
- 17 CHAIRMAN LEVI: Opposed?
- 18 (No response.)
- 19 PROFESSOR KECKLER: Thank you.
- 20 And the final item relates to the --
- 21 CHAIRMAN LEVI: No. 5?
- PROFESSOR KECKLER: No. 5 item, yes, is the

- 1 further notice of proposed rulemaking on lesser or
- 2 alternative sanctions, which you'll find beginning page
- 3 137 of the Board book.
- 4 As discussed during Committee, it's a little
- 5 unclear under the rulemaking protocol whether the Board
- 6 needs to act on this. But it's concluded that by
- 7 assurance, there's some ambiguity on that, and
- 8 therefore Management has requested a Board vote on
- 9 this.
- 10 Currently we are not changing a regulation.
- 11 We are simply seeking further comment on changes to
- 12 this notice of proposed rulemaking, changes that have
- 13 mostly arisen from the first round of comment. And
- 14 we're seeking to send this out for 30 days in the
- 15 Federal Register and get comments on these changes.
- 16 Later on, a draft rule will be considered in Committee,
- 17 and that will be presented to you at that time.
- 18 There were two changes that arose out of the
- 19 Committee's consideration here. There were some brief
- 20 edits, and then one point in language was made that we
- 21 will -- we're not seeking comments on the underlying
- 22 decision. That was changed to the question, underlying

- 1 question, of the decision of whether to proceed by the
- 2 rule.
- 3 Do you have page 7 of the rule? That
- 4 was -- page 7, it's under the Q2 on page 7, questions
- 5 on which comments are sought. It says, "Currently no
- 6 further comments are sought regarding the underlying
- 7 decision." We added the terms, "regarding the question
- 8 of the underlying decision."
- 9 As changed, in addition, after some other
- 10 comments about why we're not doing that, we also would
- 11 like to add a further sentence just explaining for the
- 12 public's purposes, the reader, about that in
- 13 approximately that place, which is -- this is the
- 14 sentence.
- 15 "LSC will respond fully to all comments,
- 16 including those related to the rationale for the
- 17 rulemaking, in the preamble to any final rule, should
- 18 one be published." So that's the additional edit.
- 19 Yes?
- 20 DEAN MINOW: I think that additional edit is
- 21 great. I wonder about the just prior edit. Could it
- 22 be, instead, "regarding the underlying question to

- 1 adopt a lesser reductions option," as opposed to what
- 2 you proposed?
- PROFESSOR KECKLER: Regarding -- yes. That's
- 4 better English, I think. I think it could be, yes.
- 5 CHAIRMAN LEVI: Now, that was your Committee.
- 6 So now --
- 7 PROFESSOR KECKLER: That was the Committee,
- 8 and that's --
- 9 CHAIRMAN LEVI: The members of your Committee
- 10 can agree on that?
- 11 PROFESSOR KECKLER: So the Committee has voted
- 12 and sent that out with a recommendation, yes.
- 13 DEAN MINOW: So I just suggested that friendly
- 14 amendment because I'm not on the Committee.
- 15 CHAIRMAN LEVI: No, but that's okay. But the
- 16 Committee just adopted that change.
- 17 MOTION
- 18 PROFESSOR KECKLER: Yes. That's fine. Yes.
- 19 So with those edits, we recommend to the Board that it
- 20 publish this further notice of proposed rulemaking and
- 21 get 30 days of comments on these revisions.
- 22 FATHER PIUS: This is probably not -- I gave a

- 1 small typo as well to Mark, but nobody needs to be
- 2 concerned with it.
- 3 CHAIRMAN LEVI: I hope the Committee accepts
- 4 that.
- 5 (Laughter.)
- 6 FATHER PIUS: I'm sure they --
- 7 PROFESSOR KECKLER: Any typos. All help on
- 8 typos is gratefully received.
- 9 DEAN MINOW: So now vote?
- 10 CHAIRMAN LEVI: Your Committee has been busy,
- 11 that's for sure.
- 12 DEAN MINOW: He needs a vote on this.
- 13 CHAIRMAN LEVI: We need a vote on that?
- 14 PROFESSOR KECKLER: We need a vote on -- we
- 15 need a vote to publish for comments.
- 16 CHAIRMAN LEVI: Okay. Yes, you do need a vote
- 17 to publish. Okay. All in favor?
- 18 (A chorus of ayes.)
- 19 CHAIRMAN LEVI: Opposed?
- 20 (No response.)
- MR. KORRELL: Aye.
- 22 CHAIRMAN LEVI: That's Harry back. Harry's

- 1 back from on high.
- DEAN MINOW: Was he voting in favor?
- 3 PROFESSOR KECKLER: Yes. He voted in favor.
- 4 CHAIRMAN LEVI: So did I. That concludes your
- 5 report?
- 6 PROFESSOR KECKLER: Yes. This concludes the
- 7 report of the Operations and Regulations Committee,
- 8 with thanks for the Board's extensive help today.
- 9 CHAIRMAN LEVI: Yes. I now have to get back
- 10 to --
- 11 DEAN MINOW: Governance and Performance.
- 12 CHAIRMAN LEVI: Yes. We're there.
- 13 DEAN MINOW: Mr. Chairman, the Governance and
- 14 Performance Review Committee had a meeting in which we
- 15 essentially simply reviewed the staff report on both
- 16 the certification letters sent to the House and Senate
- 17 Appropriations Committees with regard to prior GAO
- 18 recommendations, and the report on the progress of
- 19 implementation of outstanding recommendations.
- 20 And Carol Bergman brought us up to date, and
- 21 we are as a Committee very satisfied, and have nothing
- 22 to recommend for review by the full Board.

- 1 CHAIRMAN LEVI: Thank you.
- 2 The Institutional Advancement Committee met
- 3 this morning and received the report of its consultant.
- 4 And that was given as a briefing, a confidential
- 5 briefing, but now will be converted into a report that
- 6 we can provide in a public manner within, I think, a
- 7 few weeks. So we look forward to that.
- And we're moving ahead with much
- 9 encouragement. As you can see from the President's
- 10 report, there is interest in funding research that we
- 11 can see. There is need in many other arenas where we
- 12 believe that, done appropriately, we can be helpful.
- 13 So that is what we will be -- that's what our
- 14 Committee talked about today, and we'll be back to you
- 15 shortly with a report.
- Now, it says, consider and act on delegation
- 17 of authority to LSC Board Chairman to appoint
- 18 non-directors. I believe this is the third time in
- 19 this calendar year that this resolution has been asked
- 20 for. And so I'm going to read it. Is that --
- 21 MOTION
- 22 CHAIRMAN LEVI: "This resolution confirms, in

- 1 the formal written form, authority that was earlier
- 2 confirmed." And I hereby accordingly reaffirm my
- 3 earlier non-director appointments of Bob Henley to the
- 4 Finance Committee, David Hoffman and Paul Snyder to the
- 5 Audit Committee, Herb Garten and Frank Strickland to
- 6 the Institutional Advancement Committee.
- 7 Now, did I forget anybody?
- 8 (No response.)
- 9 CHAIRMAN LEVI: As a new appointment -- no,
- 10 no, as a new appointment, I appoint Allan Tanenbaum to
- 11 the Finance Committee. Our newest appointee hails from
- 12 Georgia, is a general counsel managing partner of
- 13 Equicorp Partners. He's graduate of the Wharton School
- 14 of Business, University of Virginia Law School, and as
- 15 you heard during the past couple of days, had two of
- 16 his offspring attend the University of Michigan, and
- 17 he's an Ann Arbor expert.
- 18 He has some 40 years of high-level experience
- 19 in business, advised boards of directors/board
- 20 committees concerning corporate governance, has
- 21 implemented compliance programs for companies, has a
- 22 broad range of other experience that will be

- 1 exceedingly helpful to the Finance Committee, and he's
- 2 been very, very active in the ABA. And we're very
- 3 fortunate to have him, and welcome him formally today.
- 4 Now, I believe -- does this need to be
- 5 re-voted?
- 6 MR. FORTUNO: No. But I think that the
- 7 adoption of the resolution was supposed to proceed
- 8 that.
- 9 CHAIRMAN LEVI: It was? Oh. Well, where is
- 10 the resolution? Is it in the book?
- 11 MR. FORTUNO: It's under --
- 12 MR. MADDOX: Can we have a nunc pro tunc
- 13 order, please?
- 14 (Laughter.)
- MR. FORTUNO: As if timely done.
- 16 CHAIRMAN LEVI: Yes. Okay. All in favor?
- 17 FATHER PIUS: Wait, wait a minute. It's
- 18 the issue I've raised before, and I'll raise it again.
- 19 One thing I am concerned about is the fact of the
- 20 issue of quorum, which is stated not in relative but in
- 21 absolute numbers.
- I don't think it's the case that non-director

- 1 members should be counted in determining a quorum.
- 2 think it should be clear in the resolution that,
- 3 notwithstanding anything else, that non-director
- 4 members will not be considered in determining a quorum.
- 5 And I would make that amendment to this resolution.
- 6 CHAIRMAN LEVI: I think that is a good
- 7 amendment. With that amendment, all in favor?
- 8 (A chorus of ayes.)
- 9 CHAIRMAN LEVI: Opposed?
- 10 (No response.)
- 11 CHAIRMAN LEVI: Thank you. And now I've read
- 12 my statement.
- 13 (Laughter.)
- 14 PROFESSOR KECKLER: So ordered.
- 15 CHAIRMAN LEVI: Before we get to public
- 16 comment, I believe there's also a resolution in
- 17 here -- it wasn't on the agenda -- in memory of Tom
- 18 Fuentes. And I believe it needs to be acted on.
- 19 MS. REISKIN: It was in the book.
- 20 CHAIRMAN LEVI: It's in the book. It's in the
- 21 book, but it needs to be enacted. So I'm just
- 22 presenting it now, and ask that we vote.

- 1 MOTION
- 2 FATHER PIUS: So moved.
- MS. REISKIN: Second.
- 4 CHAIRMAN LEVI: All in favor?
- 5 (A chorus of ayes.)
- 6 CHAIRMAN LEVI: Thank you.
- 7 Now, public comment? Or is the public
- 8 exhausted?
- 9 (No response.)
- 10 MR. MADDOX: Can I just go back --
- 11 CHAIRMAN LEVI: And do they want to comment on
- 12 their exhaustion? Yes?
- 13 MR. MADDOX: I just want to go back to the Tom
- 14 Fuentes thing just for a moment.
- I talked to Tom a couple of times in the
- 16 couple months before he passed away, and he remained
- 17 incredibly optimistic and incredibly thankful for the
- 18 many blessings that he had had throughout his life.
- 19 I think he was one of the strongest proponents
- 20 of pro bono work that this Board has ever seen.
- 21 CHAIRMAN LEVI: Yes.
- 22 MR. MADDOX: And I know that he would have

- 1 been one who was probably most appreciative of the work
- 2 of the Pro Bono Task Force, and of the tremendous
- 3 deduction and commitment of resources by DLA Piper, and
- 4 probably most supportive of the initiative to go
- 5 forward.
- 6 My own thought, when I saw the chart with the
- 7 funding of legal services, is that that chart would
- 8 become much more powerful if the in-kind contribution
- 9 that pro bono represents were also on that chart. And
- 10 I think, on Capitol Hill, that kind of chart with that
- 11 kind of information becomes all the more powerful.
- 12 I think Tom would have been very happy to see
- 13 what the Board and the Corporation and all the outside
- 14 stakeholders have contributed to make this possible.
- 15 So thank you.
- 16 CHAIRMAN LEVI: Thank you, Vic. And I think
- 17 it's also fair to observe that the last couple of years
- 18 have not been easy years for the legal profession. And
- 19 so for a law firm to step up in that way, and for so
- 20 many others to donate time at this particular moment,
- 21 when many of them probably are feeling it in their own
- 22 practices or what have you, is also a credit.

- But I appreciate the comments, Vic. And I do
- 2 agree with you. As someone who overlapped him on the
- 3 Board, certainly he felt, and I think rightly, that we
- 4 had not exhibited enough leadership in that arena. And
- 5 I think it's something we all took to heart.
- 6 DEAN MINOW: John?
- 7 CHAIRMAN LEVI: Yes?
- 8 DEAN MINOW: I also would like to make a
- 9 comment about Tom. I think that we will all always
- 10 think about him when we salute the flag because it was
- 11 his suggestion.
- 12 And the tie-in between that and, actually, the
- 13 introduction to the strategic plan struck especially
- 14 today, so that this connection between this
- 15 organization and the founding of the country is, I
- 16 think, well underscored by his call to us to begin all
- 17 of our meetings with the Pledge of Allegiance.
- 18 CHAIRMAN LEVI: Other business?
- 19 (No response.)
- 20 CHAIRMAN LEVI: Did I cover all the pieces of
- 21 paper, and additions from Becky? Yes? Okay.
- DEAN MINOW: Would you like to entertain a

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motion for a closed session?
2
             CHAIRMAN LEVI: Yes, I would.
3
                          MOTION
4
             DEAN MINOW: I so move.
5
             FATHER PIUS: Second.
             CHAIRMAN LEVI: And that's what's standing in
6
    the way of dinner. So thank you very much. For those
7
    of you who are released, aren't you happy? And for the
8
    rest of us, we'll stay right here.
10
             (Whereupon, at 6:43 p.m., the open session of
11
    the Board was adjourned.)
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