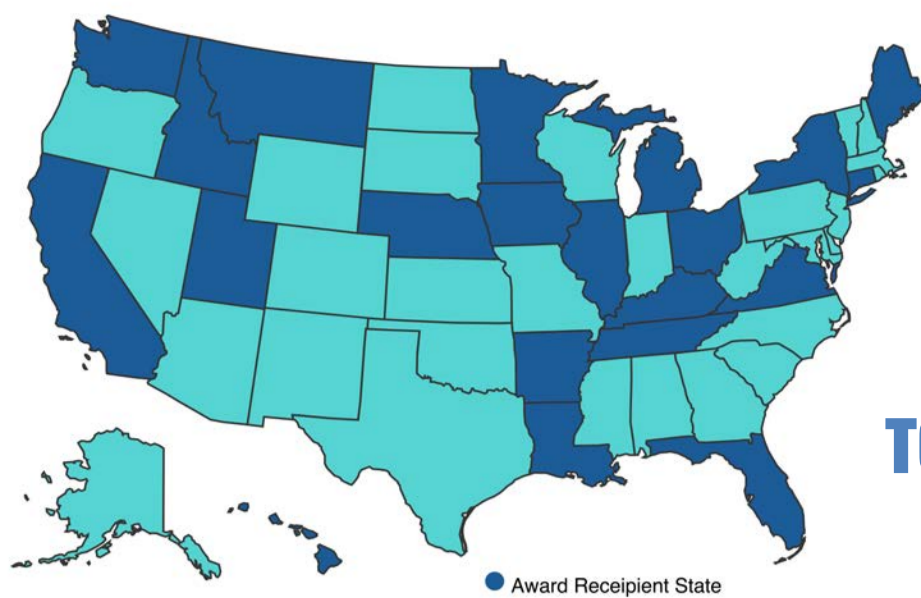


LSC 2014 TECHNOLOGY INITIATIVE GRANTS

22 STATES
& TERRITORIES

38 PROJECTS



TOTAL FUNDING:
\$3,467,978

ARKANSAS

Center for Arkansas Legal Services

\$81,400

Support the development of a mobile-compatible website, including content modification and technical enhancements to ensure that the site works across mobile devices. Upgrade statewide website to automatically provide users a more personalized, user-friendly experience.

CALIFORNIA

Bay Area Legal Aid

\$168,324

Use a cloud-based communication platform that sends and receives text messages—allowing staff to connect directly to clients to schedule appointments and send reminders. Automate manual tasks to allow pro bono attorneys, law students, and staff attorneys to more efficiently assist self-represented individuals in consumer law cases.

Legal Aid Foundation of Los Angeles

\$24,069

Enhance client accessibility and program productivity by using videoconferencing technology to bridge geographic barriers among LAFLA's six offices, the LA Law Library, and other community libraries in the greater Los Angeles area.

Legal Services of Northern California

\$88,650

Develop and improve the organization's case management software so that it integrates seamlessly with Google Apps. This will allow staff to search contents of a Gmail message and any file attachments; to access and manage client-specific Google Drive folders; and to receive case-specific Gmail notifications of time-sensitive files.

CONNECTICUT

Statewide Legal Services of Connecticut

\$129,726

Develop an interactive online simulation to provide self-represented people a basic understanding of how to self-advocate in court and before regulatory agencies. Establish a national portal for legal aid organizations and law schools to build online trainings and share content.

FLORIDA

Legal Services of Greater Miami

\$104,756

Create an online intake system available in English, Spanish and Creole. The system will integrate with FloridaLawHelp.org, which provides legal service providers' contact information and legal information including self-help information, forms and videos to assist low-income Floridians.

HAWAII

Legal Aid Society of Hawaii

\$92,917

Create automated online court forms using HotDocs and A2J document assembly software; and a series of videos in multiple languages on substantive law areas including housing, family and consumer law, and to provide information about the program's A2J document assembly project.

IOWA

Iowa Legal Aid

\$36,372

Implement a new live chat, real-time assistance technology platform that improves upon a variety of features in the existing LiveHelp platform that is being used in ten states to help self-represented litigants navigate free web-based legal resources.

IDAHO

Idaho Legal Services

\$35,487

Implement a text messaging keyword system to help pro se litigants quickly address problems that arise during their case. This will also include a text messaging appointment and court reminder system for ILAS and its clients to save staff resources and better serve program clients.

ILLINOIS

Land of Lincoln Legal Assistance Foundation, Inc.

\$102,845

Develop a system, using SharePoint Online (SPO) that will allow advocates across the program to collaborate and locate best practice resources and documents. The system will also pull relevant content from the Illinois Legal Aid Online (ILAO) statewide websites and incorporate workflows developed through the organization's ongoing business process analysis efforts.

Legal Assistance Foundation

\$68,900

Improve the Illinois statewide website by leveraging strategic workflow design and innovative technology solutions developed through a partnership with business process analysis experts. New systems will ensure that the site content is updated in a timely, consistent and comprehensive manner.

KENTUCKY

Legal Aid Society

\$182,445

Create KY Justice Online, a web-based, tiered approach to pro-bono assistance utilizing librarians and volunteer attorneys. Develop a secure, enterprise-level information management system through Microsoft SharePoint 2013 that will expand the organization's capacity to provide client services while improving case managers' efficiency and quality of work.

LOUISIANA

Acadiana Legal Services Corporation

\$58,788

Develop a series of eight expert systems that will lead users to appropriate referral sources, relevant legal information, document assembly self-help forms, and application procedures for additional assistance.

Southeast Louisiana Legal Services Corporation

\$31,400

Develop automated online forms and accompanying instructions to assist public libraries providing legal information in four substantive areas - expungement, modification of child support, custody by mandate, and small claims matters. The project includes trainings for librarians on the new system.

MAINE

Pine Tree Legal Assistance, Inc.

\$138,139

Develop new user-friendly tools specifically for women veterans on Stateside Legal, a national veteran's legal assistance website. Create web-based expert systems involving key legal issues associated with debt collection defense in Maine.

MICHIGAN

Legal Aid of Western Michigan

\$81,400

Create an automated online intake system to expand services to clients in Western Michigan, allowing clients to apply for services at any time through the web. The project team will also develop a new application that makes it easier for other programs across the country to set up their online application systems.

MINNESOTA

Anishinabe Legal Services, Inc.

\$70,975

Automate 21 tribal court forms for self-represented litigants with civil matters to use before the Leech Lake and White Earth Band of Ojibwa Tribal Courts in northern Minnesota.

Central Minnesota Legal Services, Inc.

\$78,400

Create a LawHelp Interactive Analytics Toolkit that will help measure and track website traffic to specific LawHelp Interactive (LHI) pages and create reports using the existing data warehousing/mapping LHI tool. Programs will be able to use this data to design better legal self-help interviews and provide better instructions to interview users.

MONTANA

Montana Legal Services Association

\$52,946

Automate Montana's revised family law forms using Hotdocs and A2J software. This project is a partnership between MLSA and the Self-Represented Litigants Committee of the Montana Supreme Court Access to Justice Commission.

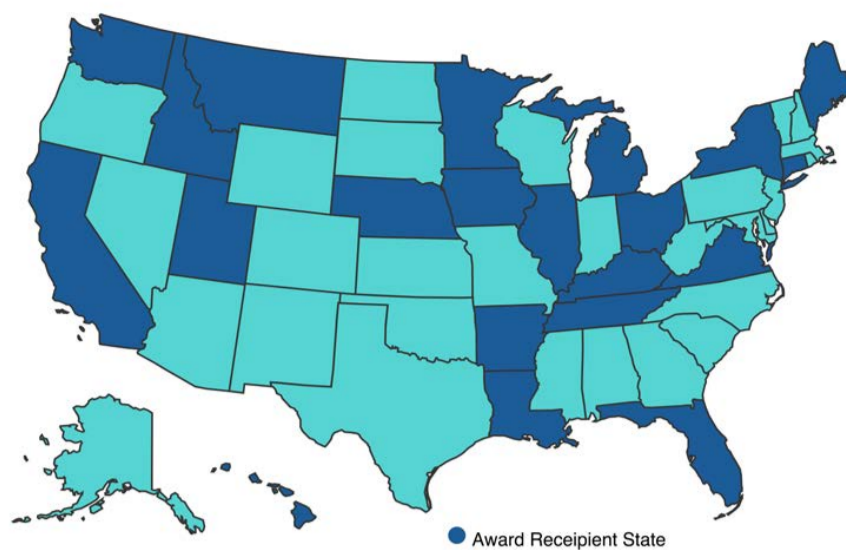
NEBRASKA

Legal Aid of Nebraska

\$91,400

Create a Rural Virtual Access to Justice Center that will serve as the technological hub for pro bono and assisted pro se through virtual law offices at courthouses and public libraries in remote Nebraska counties defined by the state bar association as "rural legal shortage areas."

LSC 2014 TECHNOLOGY INITIATIVE GRANTS



NEW YORK

Legal Assistance of Western New York, Inc.

\$195,527

Develop a reminder system that will notify clients of upcoming office appointments, clinics, court appearances or deadlines through text message integration with LegalServer, the program's case management system. Support innovative programs such as Court Navigator program, LiveHelp and community-based pilots that engage non-traditional justice partners. Target key improvements to LawHelpNY.org—the statewide legal information website for low-income New Yorkers.

OHIO

Legal Aid of Western Ohio, Inc.

\$94,150

Create a statewide online resource center of automated court forms for low-income litigants, legal aid staff and volunteers, and pilot video companion guidance for a set of automated expungement forms.

Ohio State Legal Services

\$725,200

Support and enhance LawHelp Interactive (LHI), the national online document assembly service, to provide support to legal services, court, pro bono, and law school programs in more than 40 states. Funds will also support the fine-tuning of LHI performance following the launch of the newly re-architected system and continue to support the adoption of online forms by new partners.

PUERTO RICO

Puerto Rico Legal Services, Inc.

\$83,900

Create a portal where private attorneys can register to provide pro bono services to indigent persons in courts throughout Puerto Rico. This portal, linked to a new statewide website, will allow for the identification, recruitment and support for attorneys while also connecting them to needy clients and assisting them in obtaining free Continuing Legal Education (CLE) accredited training in exchange for their services.

TENNESSEE

Legal Aid Society of Middle Tennessee and the Cumberland

\$78,862

Use advanced videoconferencing technology to extend the program's reach to potential clients within its rural service area while also connecting staff and pro bono attorneys across the organization.

UTAH

Utah Legal Services, Inc.

\$31,400

Expand the domestic pleading library, via HotDocs, and make it fully utilized by program staff and volunteer attorneys handling contested domestic cases; and create automated documents for use in the Social Security Disability arena.

VIRGINIA

Central Virginia Legal Aid Society, Inc.

\$251,400

Produce a cloud-based software application called JusticeServer that will improve case management for legal aid and pro bono attorneys. The system will allow multiple legal aid organizations to add cases to an online portal and allow volunteer attorneys across a state or jurisdiction to accept cases through the portal with no limitation on the number of organizations or users on either side.

Legal Services of Northern Virginia, Inc.

\$91,400

Create the Virginia Legal Aid Help 2 Go Project, which will use text messaging to guide users to a mobile friendly website that offers a series of video vignettes on family, consumer and housing law matters in both English and Spanish.

Virginia Legal Aid Society, Inc.

\$151,400

Automate the telephone intake system to assess the type of service needed by the caller, route the caller to the most appropriate service, and prioritize case types and assemble data into the intake fields of the case management system.

WASHINGTON

Northwest Justice Project

\$45,400

Optimize and implement upcoming enhancements to Google Analytics to enable administrators of statewide websites to easily and accurately assess how users are accessing and interacting with their websites. The project will also allow Washington LawHelp and other states to build and share custom reporting dashboards.