LSC

BOARD OF DIRECTORS

Legal Services Corporation
America's Partner For Equal Justice

RESOLUTION

REVISING THE CHARTER AND CHANGING THE NAME OF THE BOARD COMMITTEE FOR PROMOTION AND PROVISION FOR THE DELIVERY OF LEGAL SERVICES

WHEREAS, on November 6, 1975, the Board of Directors ("Board") of the Legal Services Corporation ("LSC" or "Corporation") established the Committee on Provision of Legal Services ("Committee") to assist the Board in implementing Section 1007(g) of the LSC Act and in developing proposals for improvements in the provision of legal services to the poor.

WHEREAS, on April 26, 2008, the Board adopted a Charter for the Provision for the Delivery of Legal Services Committee;

WHEREAS, on July 31, 2010, the Board amended the Committee's Charter to reflect its new name, Promotion and Provision for the Delivery of Legal Services Committee, as well as the revised purpose and responsibilities of the Committee;

WHEREAS, the Committee has recently reviewed the Charter to determine whether any further revisions would be appropriate to enhance the Committee's work, particularly in connection with oversight of grantee performance;

WHEREAS, based on its assessment, the Committee has recommended specific revisions to the Charter, including an amendment to the Committee's name; and

WHEREAS, the Board has considered the revisions recommended by the Committee and determined that they are warranted and would enhance the work of the Committee;

NOW, THEREFORE, BE IT RESOLVED THAT, the Board hereby adopts the amended Committee name, to be known as the *Committee on the Delivery of Legal Services*, and the attached revised Charter, to be effective immediately.

Adopted by the Board of Directors
On October 22, 2013

John G. Levi
Chairman

Attest:

Ronald S. Flagg
Vice President for Legal Affairs,
General Counsel & Corporate Secretary

CHARTER OF THE
COMMITTEE ON THE DELIVERY OF LEGAL SERVICES

(Amended by the LSC Board of Directors on and effective as of October 22, 2013)

I. Purpose

The purpose of the Committee shall be to encourage high quality in the delivery of legal services to the poor by grantees of the Legal Services Corporation (LSC). To accomplish this purpose, the Committee shall review, discuss, and make recommendations to the Board, when appropriate in view of LSC's role as a leading funder of civil legal aid programs, on all issues related to the quality of legal services delivery, including but not limited to the service of special populations, delivery models and systems, evaluations of grantee performance, and the role of private attorneys in the delivery of legal services to the poor.

II. Membership

The Chairman of the Board ("Chairman") shall appoint at least three Directors to serve on the Committee and designate at least one to serve as its chairman. The Chairman may appoint non-Directors as members of the Committee. A majority of the Director members of the Committee (or two, if their number is even) will be required to constitute a quorum. No member of the Committee may be an officer or employee of the Corporation.

III. Terms

Members of the Committee shall serve for a term of one year, or until their earlier resignation, replacement, or removal from the Committee or Board.

IV. Meetings

The Committee:

(1) shall meet at least four times per calendar year, but may meet more frequently at the call of the Committee's Chairman or majority of the Committee's membership; and

(2) may adopt procedural rules that are not inconsistent with this Charter, the Corporation's Bylaws, or the laws to which the Corporation is subject.

V. Resources

All offices, divisions, and components of the Corporation ("Management"), including the Office of Inspector General ("OIG"), are expected to cooperate with all requests made by the Committee for information and Management shall provide any necessary support. The Committee shall be given the resources necessary to carry out its responsibilities.

VI. Authority

The Committee:

(1) shall have unrestricted access to the Corporation's books, records, facilities, personnel, and outside consultant(s);

(2) is authorized to carry out the duties and responsibilities described in this Charter, as well as any other activities reasonably related to the Committee's purposes or as may be directed by the Board from time to time;

(3) may delegate authority to one or more designated members of the Committee;

(4) may rely on the expertise and knowledge of Management, the OIG, and such consultants and experts that the Board approves for carrying out its responsibilities;

(5) may authorize to be conducted, or itself conduct, reviews into any matters within the scope of its responsibilities; and

(6) may request any person, including outside consultants or any officer or employee of the Corporation, to attend Committee meetings or to meet with any member(s) of or advisor(s) to the Committee.

VII. Duties and Responsibilities

The Committee shall:

A. CORE RESPONSIBILITIES

(1) evaluate methods and standards for assessing grantee delivery of legal services, including the LSC Performance Criteria and any significant revisions made thereof;

(2) receive periodically from Management a briefing on findings, trends, and challenges identified by Management regarding the program quality of grantees, as well as any recommendations for improvement and follow-up actions;

(3) review (a) assessments of legal needs of the low income communities performed by grantees, (b) priorities established by such assessments, and the extent to which these are performed in a manner consistent with the Legal Services Corporation Act and LSC regulations, and (c) proper evaluation of grantees' effectiveness in meeting these priorities;

(4) review appropriate metrics to evaluate the efficiencies and effectiveness of grantee legal services, outcomes and benefits obtained for clients, other societal benefits, and governmental savings;

(5) review any system of reward or recognition of exemplary service provision and of incentives for improvement created or proposed to be created for grantees;

(6) review the scope and effectiveness of *pro bono* and other private attorney involvement in the promotion and provision of legal services by grantees;

(7) review the effectiveness of other methods of delivering high quality legal services;

(8) review with management compliance by grantees with Section 1007(c) of the LSC Act, including but not limited to, the effective participation of eligible clients as members of the governing boards of grantees;

(9) review and discuss with Management programs offered or potentially to be offered by the Corporation to grantees related to improving the quality of the provision of legal services or the training of management or boards of directors; and

(10) review annually with Management those aspects of its risk management assessment that relate to the quality of legal services delivered by LSC grantees;

B. OTHER RESPONSIBILITIES

(1) report to the Board at least four times per calendar year and on such other occasions as requested to do so by the Board;

(2) regularly report Committee actions, and make recommendations the Committee deems appropriate, to the Board with respect to any matters the Committee deems necessary or appropriate;

(3) annually assess the Committee's performance under the Charter, reassess the adequacy of the Charter as needed, and report to the Board the results of the evaluation and any recommendations for proposed changes to the Charter; and

(4) perform such other duties and responsibilities, consistent with this Charter, delegated to the Committee by the Board.

VIII. Overall Limitations

(1) Nothing contained in this Charter is intended to expand the applicable standards of liability under statutory or regulatory requirements for the Board or its Directors.

(2) The Committee is an advisory committee, as defined at D.C. Code §29-406.25(h), and nothing contained in this Charter shall be construed as authorize the Committee to exercise the powers of the Board.