

ASK THE EXPERTS / UNCONFERENCE SESSIONS

2011 TIG CONFERENCE - FRIDAY, JANUARY 14TH – 10:15 AM – NOON

On Friday morning, the TIG Conference will adopt a more informal 'ask the expert' or 'unconference' format. These sessions will consist of participant-driven discussions on popular legal aid technology topics. It's a great opportunity to meet and exchange ideas with legal aid colleagues who share similar interests.

SESSION 1 – 10:15 AM – 11:00 AM		
Topic	Room	Facilitator(s)
Online Intake	Sandia IV	Cynthia Vaughn, John Mayer, Cheryl Nolan
Search Engine Optimization	Sierra I	Wilneida Negron, Leah Margulies
Libraries	Sandia I	Liz Keith, Richard Zorza
Online Video	Sandia II	Kristin Verrill, Christine Mandiloff, Zahid Masood
Veterans Projects	Agave	Vince Morris, Marc Theriault
Text Messaging, Frontline SMS	Sierra II, III	Sean McDonald
Information Security	Sandia III	Don Carder, William Guyton

SESSION 2 – 11:15 AM – 12:00 NOON		
Topic	Room	Facilitator(s)
A2J Author	Sierra II, III	John Mayer
Mobile Technologies	Sandia II	Jeff Hogue
VoIP	Sandia III	Zahid Masood
LiveHelp	Sandia I	Liz Keith
Social Media	Sandia IV	Joyce Raby, Kate Bladow
Role of Technology in the Lives of Advocates	Sierra I	Ed Marks