LEGAL SERVICES CORPORATION BOARD OF DIRECTORS

MEETING OF THE OPERATIONS AND REGULATIONS COMMITTEE

OPEN SESSION

Monday, October 17, 2011

1:26 p.m.

American Bar Association Offices 321 N. Clark Street Chicago, Illinois 60601

COMMITTEE MEMBERS PRESENT:

Charles N.W. Keckler, Chairman Robert J. Grey, Jr. Harry J.F. Korrell, III Laurie I. Mikva John G. Levi, ex officio

OTHER BOARD MEMBERS PRESENT:

Sharon L. Browne Victor B. Maddox Martha L. Minow Father Pius Pietrzyk, O.P. Julie A. Reiskin Gloria Valencia-Weber James J. Sandman, President Kathleen Connors, Executive Assistant to the President Victor M. Fortuno, Vice President for Legal Affairs, General Counsel, and Corporate Secretary Mattie Cohan, Senior Assistant General Counsel, Office of Legal Affairs Atitaya Pratoomtong, Staff Attorney, Office of Legal Affairs Katherine Ward, Executive Assistant, Office of Legal Affairs David L. Richardson, Comptroller and Treasurer, Office of Financial and Administrative Services John Constance, Director, Office of Government Relations and Public Affairs Jeffrey E. Schanz, Inspector General Joel Gallay, Special Counsel to the Inspector General, Office of the Inspector General Laurie Tarantowicz, Assistant Inspector General and Legal Counsel, Office of the Inspector General (by telephone) Ronald "Dutch" Merryman, Assistant Inspector General for Audit, Office of the Inspector General Thomas Coogan, Assistant Inspector General for Investigations, Office of the Inspector General David Maddox, Assistant Inspector General for Management and Evaluation, Office of the Inspector General Janet LaBella, Director, Office of Program Performance Robert E. Henley, Jr., Non-Director Member, LSC Finance Committee Linda Perle, Center for Law and Social Policy (CLASP) Don Saunders, National Legal Aid and Defenders Association (NLADA) Terry Brooks, American Bar Association Standing Committee on Legal Aid and Indigent Defendants (SCLAID) Robert E. Stein, American Bar Association SCLAID Bev Groudine, American Bar Association Commission on IOLTA/SCLAID

CONTENTS

OPEN	SESSION	PAGE
1.	Approval of agenda	4
2.	Approval of minutes of the Committee's meeting of July 20, 2011	4
3.	Approval of minutes of the Committee's meeting of September 16, 2011	4
4.	Consider and act on potential initiation of rulemaking on enforcement mechanisms and sanctions	5
	Mattie Cohan, Office of Legal Affairs Laurie Tarantowicz, Office of the Inspector General	
5.	Staff report on relationship between LSC laws and regulations and LSC guidance	30
	Mattie Cohan, Office of Legal Affairs	
6.	Public comment	39
7.	Consider and act on other business	39
8.	Consider and act on adjournment of meeting	39

Motions: 4, 5, 24, 39

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1	PROCEEDINGS
2	(1:26 p.m.)
3	CHAIRMAN KECKLER: I note the presence of the
4	members of the Operations & Regulations Committee here,
5	constituting a quorum. And I now call to order the duly
6	noticed meeting of the Operations & Regulations
7	Committee.
8	Our first item of business is an approval of
9	the agenda, which is printed in your board books.
10	MOTION
11	MR. KORRELL: Move to approve.
12	CHAIRMAN KECKLER: Is there a second?
13	MR. LEVI: Second.
14	CHAIRMAN KECKLER: All in favor?
15	(A chorus of ayes.)
16	CHAIRMAN KECKLER: Without opposition, the
17	agenda is approved.
18	The next two items involve the minutes of the
19	committee's prior meetings of July 20, 2011 and September
20	16, 2011, which are also included in your board books.
21	May I have a motion to approve those minutes,
22	if you've had a chance to review them?

	5
1	MOTION
2	MS. MIKVA: So move.
3	MR. KORRELL: Second.
4	CHAIRMAN KECKLER: All in favor?
5	(A chorus of ayes.)
6	CHAIRMAN KECKLER: All right. Both sets of
7	minutes, then, are deemed approved.
8	Our first substantive and main item of business
9	for the committee today is to consider and act on the
10	potential initiation of rulemaking on enforcement
11	mechanisms and sanctions. That's an item of business
12	which we discussed at the prior committee meeting in
13	July. And a rulemaking options paper has been prepared
14	by the Office of Legal Affairs and provided to board
15	members to aid in our deliberations today.
16	I will now hear from Ms. Mattie Cohan of the
17	Office of Legal Affairs, and also representatives of the
18	Office of the Inspector General. I note, for the people
19	on the line, that the Inspector General is here with us,
20	and on the phone is Ms. Laurie Tarantowicz of the Office
21	of the Inspector General.
22	So I will then hear further discussion on this

1 topic.

2 MS. COHAN: Great. For the record, my name is 3 Mattie Cohan. I am Senior Assistant General Counsel in 4 the Office of Legal Affairs.

As the committee chair has noted, we were asked to provide a rulemaking options paper, and that was provided to you to stimulate your discussion, picking up from the last committee meeting.

9 So I want to leave as much time for your 10 discussion so I don't want to go through a long 11 recitation of anything. But there are enforcement 12 mechanisms that we do have. There are ones that we don't 13 have. There's a natural tension about monetary 14 mechanisms versus non-monetary mechanisms.

I think at this point I would tend to turn it back over. If anybody has any questions, I'm more than happy to answer them, help people flesh stuff out. But at this point, I think that's the best use of my and your time.

20 CHAIRMAN KECKLER: Before we move on to that, 21 could you just explain something that we talked a bit 22 about at the last meeting, but I'm not sure everybody

1 recalls that from some months ago, which is that this is 2 a matter which has come before the committee and the Board at least twice in substantial form before. 3 And the 4 last time seems to have been a few years ago with the 5 prior board in 2008. 6 This resulted in a draft notice of proposed 7 rulemaking after a public process, is my understanding of 8 it. 9 MS. COHAN: That's correct. 10 CHAIRMAN KECKLER: And remind us, then, what the status of that draft rule is. 11 12 MS. COHAN: I would say that rulemaking --13 formally, a rulemaking was initiated pursuant to the 14 rulemaking protocol, and a draft notice of proposed rulemaking was developed. It was discussed more than 15 16 once. But at the time, the committee chose not to 17 recommend to the Board formal publication of that notice 18 for comment. 19 But that rulemaking never got officially 20 closed, so it's essentially moribund. But it's 21 technically open because we haven't closed it, but

22 nothing has happened.

1 CHAIRMAN KECKLER: Formally speaking, did they 2 table it, or do you recall what was done with the --3 MS. COHAN: I don't recall that there was a 4 formal motion to table. Rather, the discussion at the 5 time ended and the item was never put back on the 6 committee's agenda. 7 CHAIRMAN KECKLER: Okay. So I don't know 8 whether a lot of the committee members or the rest of the 9 Board have had a chance to do that. That draft notice of 10 proposed rulemaking is available on the website as well 11 as some of the background materials that have been 12 available for that. 13 MS. COHAN: That's correct. 14 CHAIRMAN KECKLER: So if you want to review 15 that some time, that's available. All right. Now I'll turn it over to the 16 17 Inspector General and the Inspector General's Office for 18 comments on this topic, and, if you wish, on the 19 rulemaking options paper. 20 MS. REISKIN: May I just ask a quick 21 preliminary question? 22 CHAIRMAN KECKLER: Yes. Go ahead.

1 MS. REISKIN: And I'm sure this is a stupid 2 question. But I know what negotiated rulemaking is and I 3 know what the regular is. What is a regulatory workshop? MS. COHAN: Oh, sure. A regulatory workshop is 4 5 basically -- it's more than -- it's not a public hearing 6 that generally happens in front of the full Board. It's 7 a less formal gathering of the grantees that's not 8 intended to develop any sort of regulatory proposal, but is intended to provide a factual background, essentially, 9 10 to create a factual record.

I'll give you an example. The last time that we used it was when we revised our regulations on the client grievance procedure. We conducted a regulatory workshop. We had a variety, a representative sample, of recipients in and just kind of talked to them about what is happening.

How do you do your client grievance procedures? How has that changed over the years as your service area has consolidated or your client base has changed? What about the rule is hindering you? And so we just developed a factual record so that when we went back to do the rulemaking, we had a much better factual base.

1

## MS. REISKIN: Thank you.

2 CHAIRMAN KECKLER: Okay. Mr. Inspector 3 General?

4 MR. SCHANZ: Thank you. I would like to bring 5 this to the Board's attention if this is something that 6 you can use. And I think the leading example of the 7 frustration that we didn't have more options was the 8 Baton Rouge program. We talked about that when that was 9 spiraling out of control, and the Board felt at that 10 time, if my recollection is correct, that there was not enough options for what to do with a program that was 11 12 spiraling out of control.

Now, from an IG perspective, we were very content or within our jurisdiction to do an audit of that program and a subsequent investigation based on some of the audit findings that we had.

17 So with that discussion -- and I know Laurie, 18 who is my general counsel, is on the line. She's been 19 involved in this discussion for well before my tenure, 20 and that's been three and a half years now. So having 21 additional arrows in the Board's quiver, as it were, or 22 tools in the toolbox, I think is good management.

And that would be my introduction to it. 1 And 2 Laurie and Mattie worked together on this draft, and they 3 can discuss it probably in a lot more detail than I can. 4 But I do want to indicate that this was something that 5 the Board indicated that might be ripe for publication. 6 CHAIRMAN KECKLER: Thank you. 7 I recognize Ms. Mikva. 8 MS. MIKVA: May I ask a question? With the 9 Baton Rouge program, could you help me recollect? Ι 10 thought that when they went to the Board and the Board took immediate action, it would have been satisfied. 11 Am 12 I not remembering that right? 13 CHAIRMAN KECKLER: No. That was part of it. 14 And we drilled down a lot further than their board did. 15 Their board was 32 individuals, so they didn't actually -16 - well, based on our work and the review of the board 17 minutes, they didn't actually govern that program very 18 well, where an executive director was able to use limited 19 taxpayer funds for personal benefit. 20 So the Board did take action. But they took

21 action based a lot on what the IG found out later because 22 you just can't do it on innuendo. You have to do it on

1 basic facts and details of some of the abuses that were 2 facts.

3 Yes? 4 MS. MIKVA: Are you suggesting that this would 5 have been an appropriate sanction, given all that 6 occurred later? 7 MR. SCHANZ: This would have given LSC 8 management another option. And that's why -- a 9 rulemaking option for limiting funding to programs and 10 some of the things that are particularly laid out in this 11 memo. 12 CHAIRMAN KECKLER: Thank you. 13 Ms. Tarantowicz? Did you want to add some more 14 comments on the rulemaking options paper and on the value 15 of these items or the possible petition benefits of these 16 options? 17 MS. TARANTOWICZ: Thank you. For the record, 18 this is Laurie Tarantowicz, Assistant Inspector General 19 and legal counsel. I guess, just to reiterate Jeff's 20 statement about the OIG's support for a rulemaking in 21 this area, I'd be happy to talk about a couple of comments on the specific proposals, if you would wish. 22

1 Or if you want to wait to get into a discussion --2 CHAIRMAN KECKLER: Please go ahead and 3 elaborate. Elaborate the views you have. 4 MS. TARANTOWICZ: Okay. Thank you. I guess I 5 really wanted to make two main points about the 6 rulemaking options paper, and one would be in terms of if 7 the Board decides to go forward with alternative 8 enforcement mechanisms, I quess one of our main concerns 9 is that we put in place a sort of streamlined process in 10 order to reach the concerns that we have with the options 11 that are currently available. So if the Board would keep 12 that in mind as we go forward, we could certainly talk 13 more fully about that when we get into the particulars of 14 the notice of proposed rulemaking.

15 The other thing that I wanted to mention is 16 you'll notice in the rulemaking options paper there's 17 discussion of an OIG proposal to require grantees to 18 remove and replace executive team members who are 19 contributing to an atmosphere of noncompliance. And I 20 just wanted to clarify that a little bit.

21 We are not right now suggesting that the Board 22 go forward definitively with that option, but merely

1 suggesting that that would be something to consider. And 2 I think the suggestion on our part arises because of the difficulties that LSC has had in the rare instances when 3 4 we find a grantee that is very troubled, and it can 5 potentially come from an atmosphere created by the 6 executive level at the grantee. And this option is 7 suggesting to eliminate the possibility of a disruption 8 of services to the client community that would arise when 9 LSC has to find an alternative provider in that area.

10 We understand that recognize that there's a potential murkiness with regard to LSC's legal authority 11 12 to promulgate a rule in this area, but thought that it 13 was important that the Board look to alternatives that 14 would keep an organizational structure in place in the 15 area so as not to disrupt client services, but have an 16 option that is saying to the grantee, look, we want to 17 fund you. We just don't believe we can fund a grantee 18 that has this executive team in place. And we can 19 certainly talk more about that if the Board is 20 interested.

CHAIRMAN KECKLER: Right. I think that's
 obviously a sensitive issue, and I'm sure with the

1 grantees as well as with some of the discussions that we 2 have within the advice that's been given.

3 I'm going to go ahead and then open it up for 4 committee members' and other members of the Board's 5 thoughts on the rulemaking options paper. And then, 6 after we collect our thoughts, we'll circle back around 7 and consider what we wish to do on this matter. 8 So I'm going to open the floor. Laurie? 9 MS. MIKVA: I would ask if our President has 10 any information or advice to give us on this. 11 PRESIDENT SANDMAN: I don't at this point. Ι 12 will. 13 CHAIRMAN KECKLER: Julie? 14 MS. REISKIN: Yes. One of the frustrations 15 that I remember from that incident that you were talking 16 about is the amount of time that seemed to go by, that it 17 seemed like that it was known that there was a problem, 18 and then it just took a very long time. And then all of 19 a sudden there was like a flurry of action. 20 Is there anything here that would speed up --

21 when we know there's a problem, speed up very decisive 22 action? Maybe I'm remembering it wrong, but that was

what I remember, is it seemed like when we were told of - it just seemed like there was way too much time that
 had gone by, and then it was going to take a lot more
 time to do anything.

5 MR. FORTUNO: What happened was the timing 6 there, because we were approaching the end of the grant 7 term, it was decided that to take other action would have 8 taken longer and been more expensive, and that the timing 9 was such that it worked best to, one, meet with their 10 board of directors, outline what the problems were, and 11 look to see what they were going to do and put in place 12 in order to correct the problem; but leave ourselves the 13 option that if they didn't do that to our satisfaction 14 that we could, at the end of the year when the grant 15 expired, deny the application for refunding.

We would have to provide interim funding for the grantee unless we could find an interim, and we would recompete the service area, which is what we did there. And in fact, we have a new grantee for that service area.

20 But I think what happened was because of the 21 timing, it was decided that the most appropriate way was, 22 rather than take some action that would take, actually,

1 longer than it would take to do what we did, just to put 2 it in the hands of the grantee board of directors, make 3 sure they understood the concerns and the problems, and 4 give them an opportunity to remedy them, and in the 5 meantime to prepare so that if they didn't do so to our 6 satisfaction, we had the option of denying the 7 application for refunding -- denying the grant 8 application and initiating recompetition, which is what 9 we did.

10 MS. COHAN: I just want to point out that --11 and this is true of our current -- the tools that we 12 currently have, our current mechanisms, as well as any 13 other potential ones without getting into the merits, 14 specific merits, of additional ones in particular, is 15 that not every mechanism is going to work in every 16 situation.

17 There are mechanisms we have now that are 18 particularly well-suited for certain situations, and 19 sometimes other situations, those same mechanisms that 20 can be very effective in some circumstances aren't in 21 others. So that's just part of that mix to keep in mind 22 with any --

1 CHAIRMAN KECKLER: Maybe to clarify -- I don't 2 know if you're thinking along these lines -- in that 3 particular circumstance, the grantee that was having 4 troubles was coming to the end of its grant term. Right? 5 MR. FORTUNO: Yes.

6 CHAIRMAN KECKLER: So if it had not been coming 7 to the end of its grant term and its grant was to extend 8 another couple of years, there would have been a 9 different situation. Is that your point?

10 MR. FORTUNO: Yes. And we're not here to --11 the options paper is simply laying out what the different 12 alternatives could be procedurally, and also some of the 13 issues that might be addressed. But there are no 14 recommendations here.

But one thing that's been discussed over time, for example, is that if the regulation on termination provided some abbreviated process for a small reduction in funding, small meaning less than 5 percent, that that might be some leverage in order to get the attention of a governing body to focus on what the problem was.

I think that because it was late in the grant
term, that served to get their attention, of course,

because they recognized -- and when we met with them, I
was very direct about it and told them that I need to
make a decision and this is what I'm going to factor into
it.

5 So I think that that worked for us. I think 6 that if it had been two months into a grant, we would 7 have had a different situation, and the ability to 8 essentially have the leverage of, we can do a less than 5 9 percent reduction more quickly and more inexpensively 10 than it would be right now under the current rule, 11 certainly that would have been a consideration.

But as I said, we're not here recommending one over another. We're simply just discussing options for how to proceed with whether to do a rulemaking.

MR. LEVI: Well, but whether to do a rulemaking, it seems to me, comes second to what is the rulemaking designed to accomplish. And so the first question which I'm still trying to understand is did management have a recommendation of a certain number of things it wanted us to try to accomplish through this rulemaking based on its experience?

I know you were the interim head and

22

experienced some of this, and I hear some of that theme. But in the way that this ought to come up, it seems to me the rulemaking ought to be after a discussion with the committee about, well, there are these things that we've observed. This has been happened in the field. We've felt a little bit hamstrung with our options, and here's some options we would like to recommend.

8 Then we say, well, that sounds good. Now let's 9 go to some rulemaking options. Is that what's happened 10 here? I don't think so.

MR. FORTUNO: Well, Jim hasn't had an 11 opportunity to reflect on this yet. He just recently saw 12 13 the paper. So Jim's not in a position to make 14 recommendations. And I think that while we've maybe 15 given it some thought ourselves over time and the IG's 16 office has, I think that we need to engage in a 17 discussion with Jim, make sure he understands what the 18 concerns are and what the competing policy concerns are.

19Then we have a recommendation from management20now that we have a new President. I don't think we are21at that stage yet. I think that the rulemaking options22paper says that management recommendations will be

forthcoming. I think, once you get those, then you'll
 know whether management is recommending that we proceed.

But at least you have some idea as to what the parameters are -- some of the issues, some of the things that may be discussed for a potential rulemaking, and some of the options as to how it could be accomplished if you choose to go that route.

8 CHAIRMAN KECKLER: Well, in light of that --9 oh, Laurie, just go ahead and ask.

10 MS. MIKVA: I was going to move to table it. 11 CHAIRMAN KECKLER: Well, let me ask a question 12 before you do that. Okay? Because I think there's 13 another alternative here, potentially, which is that I 14 think it would be useful beyond, obviously, getting 15 management's view of -- this is a tool for management. 16 This is a tool for management to accomplish something for 17 grantees.

So if it's a tool that management can't use or doesn't want, doesn't need, then there's no point in proceeding. Okay? Because we're looking to try to give management the right tools that it needs to provide true accountability for the grantees, and so on. So a

1 management recommendation seems like it's something that 2 we would like to have before we go out full-bore and do 3 any kind of rulemaking.

Beyond that, I think the other thing that I think would be useful for me, possibly for the committee -- if we can agree or disagree -- would be to be a little bit more concrete about what we're doing, about what kind of rule -- here are some things that people have thought about in the past and things that you can do in the rulemaking options paper, and it's interesting.

But I'd like to be more concrete about it and get into, this is the regulation we're changing. Here's some language that we could put in this particular regulation. I guess it would be 1606 or possibly some other ones.

So I think another idea that I've had is, don't reinvent the wheel. Get that old document out and change it, and do it, and involve management in that draft notice of proposed rulemaking, and give us something concrete building off that. Things that didn't work, people didn't like, reject those things. Just change it around. Keep some things, bring others, and then bring 1 that before us.

2 MR. FORTUNO: We could possibly prepare a draft 3 notice of proposed rulemaking that would incorporate 4 management's recommendations so that what you would see 5 is a document that essentially says, this is what 6 management would recommend and this is what it would look 7 like if you were to proceed with it. That draft could 8 then be discussed by the committee, and you could comment 9 on it. Of course, even at that point if you proceed with 10 a notice of proposed rulemaking, that doesn't mean --11 CHAIRMAN KECKLER: After that. 12 MR. FORTUNO: That's right. If you proceed 13 after that with a notice of proposed rulemaking, you 14 still have -- if we go to notice and comment, you still 15 have the notice and comment that follows it. So we're a 16 long way from having revision to our regulation or some 17 change in the rulemaking scheme. 18 CHAIRMAN KECKLER: Yes. So the idea would be, 19 redraft the old thing. Redraft with management's best 20 advice and the involvement of the Inspector General, as 21 has been involved before with this, presumably. And 22 bring that before us. That's my proposal.

24 1 Is there a --2 ΜΟΤΙΟΝ 3 MR. KORRELL: So moved. 4 MR. LEVI: Do we need a motion? 5 CHAIRMAN KECKLER: I'm not sure that we need a 6 motion. If there's no objection to having that be part of the --7 8 MR. KORRELL: Withdrawn before a second. 9 CHAIRMAN KECKLER: -- before the January 10 agenda. 11 MR. KORRELL: I guess I -- Charles, if you 12 don't mind --13 CHAIRMAN KECKLER: Yes. 14 MR. KORRELL: I got the impression at maybe it 15 was the last meeting or the meeting before -- I understand President Sandman hasn't had a chance to 16 17 review this and formulate a position -- but my general 18 impression from some of the folks at the table is that 19 this is a tool that at least some folks in management 20 would like to have. 21 And with that, I guess, my preference is to do

something like you've suggested, Charles, and at least

1 move the process forward to get something concrete rather
2 than waiting another cycle of board meetings before we
3 see something.

4 CHAIRMAN KECKLER: Show us the tool that you 5 want. This is a rulemaking options paper. This is not 6 the tool. And so --

7 MS. COHAN: No. No.

8 DEAN MINOW: That seems like a perfectly 9 sensible thing to do. But could I say that in the 10 future, it would be really good to involve the President 11 before we have a board meeting so that this is a 12 coordinated process? 13 MR. FORTUNO: Absolutely. 14 PRESIDENT SANDMAN: Thank you. 15 CHAIRMAN KECKLER: Yes? 16 MS. REISKIN: I just have a question. When 17 you're looking at -- it seems like that you want a 18 toolbox. There's a toolbox of enforcement. And you feel

19 like -- or there may be a feeling that there's additional 20 tools that you might need. I also noticed that there's 21 one that has never been used and others that are very 22 rarely used.

1 Would you consider removing other tools, or do 2 you not know that yet? 3 MS. COHAN: That would be a policy 4 recommendation that --5 MS. REISKIN: That would be something you'd 6 talk to the President about? 7 MS. COHAN: Yes. 8 MR. LEVI: Well, the other thing is that once 9 we publish a rulemaking, there's a public comment period. 10 How long is that, typically? MR. FORTUNO: That would be -- rules are 11 12 published for comment -- we normally give at least 30 13 days. We sometimes give 60 or 90 days, depending on the 14 importance, complexity, other circumstances. But, at a 15 minimum, we provide 30 days for public comment. 16 CHAIRMAN KECKLER: And remind me, also, in the 17 rulemaking options protocol, that a draft rule can be --18 once we were to approve it, a draft rule can itself be 19 put up on the web for comment prior to being turned into 20 a NPRM. 21 MR. FORTUNO: The straightforward notice and

22 comment approach.

1 MS. COHAN: Yes. Under the LSC rulemaking 2 protocol, draft notices are put up on the website prior 3 to the board meeting at which they are discussed. So it 4 is essentially -- unlike a federal agency, the draft 5 notice is put out for comment, public perusal, and then 6 whatever is actually proposed is put out for formal 7 public comment. So there's essentially a second round of 8 public comment before you get to the final rule stage, 9 pursuant to our protocol. 10 CHAIRMAN KECKLER: Okay. But the draft notice 11 from 2008 had already gone out on the website and been --12 MS. COHAN: Oh, yes. That's been out there 13 since 2008. 14 CHAIRMAN KECKLER: That's right. Yes, that's 15 right. Yes. Okay. 16 MR. SCHANZ: I would just like to add that the 17 IG's interest in this is given the backdrop of three GAO 18 reports that talked about governance and accountability 19 and transparency and having more tools for management to 20 deal with, for lack of a better term, problem or putative 21 problems with grantees. So our interest is from a 22 governance and accountability standpoint.

1 CHAIRMAN KECKLER: Thank you. I'm very aware 2 of that. Many of us share those goals. 3 MR. FORTUNO: I should add --4 CHAIRMAN KECKLER: Yes? 5 MR. FORTUNO: -- just to round it out that 6 prior management -- there was, as you know, some 7 discussion with the Board and there was discussion in-8 house. And prior management, after having a fairly 9 robust discussion, decided that there didn't seem to be a 10 need at the time for any change in the toolbox, if you 11 will. And so the ultimate decision was not to pursue it. 12 So I don't want to suggest that there is a view 13 that's shared by all and that is longstanding. In fact, 14 there's been some difference of opinion over time. So I 15 think what you'll be hearing now is you'll be hearing 16 what new management, now on the job for a while and in a 17 position to make some recommendations, would like to 18 recommend.

19 Also, the timing is not inopportune because we 20 have the Fiscal Oversight Task Force and consideration of 21 what that may entail. So there may be some linkage 22 between the two.

1 CHAIRMAN KECKLER: Right. And I would add also 2 that there are implications potentially with regard to 3 the strategic planning as well with that.

Anyway, I very much appreciate that and I very much look forward to the product of management's own deliberations about this, as well as the Inspector General, for our next meeting.

MR. FORTUNO: Okay.

8

9 CHAIRMAN KECKLER: The next topic that we have 10 today is a staff report -- and it can be brief -- on a 11 topic we -- there's nothing to consider and act upon 12 today with this -- on the relationship between LSC laws 13 and regulations and LSC guidance.

14 This is a topic that has been important in 15 federal agencies over the last several years. And I 16 myself have noticed during my time here a slight tension 17 having to do with the work of this committee, what 18 documents are brought before this committee.

19 I'm certainly not recommending that all of them 20 be brought before us, but that sometimes things can be 21 accomplished by what are called guidances. Other things 22 can be accomplished by regulations, which obviously go

1 through the rulemaking options protocol and the committee
2 and so on.

3 So I wanted to learn a little bit more about 4 how LSC -- and have all of us learn a little bit more about how LSC decides whether to make something a 5 6 regulation or to make it a guidance; and if it's a 7 guidance document, whether that guidance document is to 8 be brought before this committee, as some of them have 9 been -- I think the accounting was; it's not a 10 regulation, but it's an important guidance document --11 and whether those guidance documents are brought before 12 us or not.

13 So Ms. Mattie Cohan, please tell us a little 14 bit more about that kind of process within outsource.

MS. COHAN: Sure. One thing that I'll state at the outset that's a backdrop for this is that the LSC Act requires that rules, regulations, instructions, and guidelines -- is there another one in that list, Vic? MR. FORTUNO: Rules, regulations, guidelines, and instructions.

21 MS. COHAN: Instructions, thank you -- have to 22 be published for notice. Rules and regulations need to

be published for comment; other things need to be
 published for notice.

Back in the '80s, the Corporation issued a number of instructions, formal instructions. In fact, the private attorney involvement rules started out as an instruction and then turned into a rule at some point. So that's a backdrop that we have as part of out statutory obligation.

9 Generally, regulations are required to be 10 published for comment. A lot of our guidance that falls 11 into interpretive guidance -- program letters, Office of 12 Legal Affairs advisory opinions -- those aren't changing 13 or adding additional requirements; those are interpretive 14 guidelines, interpretive documents.

Those generally don't -- they have been on occasion published. They're certainly put up on our website and distributed widely. But they're generally not published in the Federal Register. We have on occasion chosen to do that. And those are not things that come up for comment.

21 We have then also had a few things like the 22 property acquisition and management manual, which started

1 out its life as a rulemaking, and then during the course 2 of the rulemaking was taken out of the rulemaking thing 3 -- so it's not part of 45 CFR -- but we went through the 4 whole public notice and comment period and published it 5 anyway, and it came before the committee and the Board.

6 So I don't know that there's a single hard and 7 fast rule that we have. There have been some guidance 8 documents over the years about what needs to be published 9 and what doesn't need to be published. One of my back 10 burner projects since I arrived in 2000 has been to 11 update that document, but in the crush of business, 12 that's not the thing that comes to the fore.

So I would say things that add new substantive requirements -- like the PAMM; even though it didn't end up in the regulations, it had a variety of substantive requirements on grantees. And so that did go through a public comment process.

18 CHAIRMAN KECKLER: Right. And I think that 19 that's -- you described it that basically there's 20 regulations and then there's guidances that could be 21 regulations. And there possibly are regulations that 22 could be guidances.

MS. COHAN: Possibly.

1

2 CHAIRMAN KECKLER: And so I'm less concerned 3 about any particular situation than that there's a 4 mindful open process that makes the best choice between 5 those different options within the organization. I guess 6 that's my concern.

I guess my other question is -- I'll let other people ask questions in a second, but -- is how also are things brought before this committee? What's the decision process that takes a document and says, we're bringing this to Ops & Regs, or we don't?

MS. COHAN: I don't know that there's a single decision-making process on that as opposed to just knowing certain things that are going to go out for public comment. Generally, items of broad applicability are generally going to be brought in front of the committee, but I think that there's not a hard and fast policy anywhere about it.

I think different times, individual items have been discussed about what sort of level they want to come to. So I feel bad that I don't have a particularly good answer to your question. 1 CHAIRMAN KECKLER: Well, that's okay. And I 2 think that it's something that certainly -- my experience 3 in the federal government was that that's a situation 4 that was not uncommon. But what the Office of Management 5 and Budget had worked out, then, over the past several 6 years was to take certain guidances and call them 7 significant guidance. And that created its own sorts of 8 confusions.

9 But in effect, it was -- it's something about 10 what you describe. Things of broad applicability, things 11 of importance, things that are going to go out and be 12 noticed, you know, both formally noticed and noticed in 13 the community require separate process and policy 14 considerations.

15 Anyway, that's somebody that -- obviously, 16 we're not subject to that. I don't think federal 17 agencies are necessarily subject to that any more, 18 either, so many changes. But I think that kind of 19 thought was something that other regulatory entities went 20 through, went through that sort of thoughtful process 21 about thinking about certain guidances as more 22 significant than others and perhaps requiring a different

1 process than others.

2 So anyway, I just wanted to get a heads up 3 about how LSC's doing it and maybe make a suggestion to 4 think through those processes yourselves. 5 MS. COHAN: Sure. 6 CHAIRMAN KECKLER: And especially since it does 7 impact the idea of the committee, too, that certain 8 things come to the committee and certain things don't, I 9 myself would look to know a little bit more about that 10 particular piece of it and understand that, what should. Certainly other committee members and members 11 12 of the Board can also think and make suggestions about 13 what things they think should come before us and what 14 things they think don't need to. And maybe we can work 15 our way up towards a -- we can craft a rule by gradually 16 discovering yes, that document, no, that document, and 17 saying I don't know. 18 But anyway, that's the background to the issue. 19 And I'll let other members of the committee or the Board 20 ask any questions. Yes? 21 This is probably a very basic MS. BROWNE:

21 MS. BROWNE: This is probably a very basic 22 question. But I understand that LSC is not required to

1 follow the APA, or is it?

2 MS. COHAN: That's correct. LSC is not subject 3 to the Administrative Procedure Act.

MS. BROWNE: But are we borrowing some of the concepts from the APA on when to have notice and comment periods published in Federal Register? Because for guidances, if you have a substantive guidance versus an interpretive guidance versus a permissive guidance, it seems to me -- it starts getting really kind of --

10 MS. COHAN: As we often do on a lot of things, 11 we look towards federal practice. We look towards the 12 common law of administrative procedure that predated the 13 Administrative Procedure Act. We look towards the 14 Administrative Procedure Act, even if it doesn't apply to 15 us.

16 That was some of what was going on with the 17 development and the adoption of the rulemaking protocol. 18 The rulemaking protocol sets forth LSC's little mini APA 19 for LSC's regulations. We're also not subject to the 20 Advisory Committee Act. We're not subject to the 21 Negotiated Rulemaking Act. But we looked at -- without 22 being subject to the Negotiated Rulemaking Act, we could

use negotiated rulemaking, and have adopted some
 procedures for that.

3 MR. FORTUNO: If I may, we're not subject to 4 the APA because we're not a government agency and the 5 APA, by its own terms, applies just to government 6 agencies.

7 What we have in its place appears at Title --8 I'm sorry, at Section 1008(e) of the LSC Act. And what 9 it provides is that the Corporation shall afford notice 10 and reasonable opportunity for comment to interested 11 parties prior to issuing rules, regulations, and 12 guidelines. That's the notice and comment.

And it shall publish in the Federal Register, at least 30 days prior to their effective date, all of its rules, regulations, guidelines, and instructions. So instructions is a category that doesn't require publication for comment but does have to be published for notice before becoming final, 30 days before final.

19That doesn't give us as much guidance we would20like. And, for example, one of the questions that may21arise is, well, what's a rule? What's a regulation?22What's a guideline? And so for that, we look to some of

1 the body of law out there, and there's much persuasive 2 authority that we can rely on.

3 So that's why we look at some of the case law. 4 And in fact, there is a fair amount of case law, mostly 5 from back in the early to mid '80s, talking about 6 rulemaking by the Corporation.

So we have some case law to rely on. We have
some persuasive authority out there that we can look to.
And we've been developing it as we go along, and I think,
as the committee chair pointed out, in some ways it's
data points.

12 In time, we have sufficient data points to 13 chart a process here and have a better sense for what is 14 and isn't within the scope of this. I think our general 15 approach is that if it's of wide application and it's 16 prescriptive, it requires something on the part of 17 grantees. It's not an internal process, but something 18 that we're imposing on our grantees. Then that sort of 19 thing gets published for comment and is issued as either 20 a rule or regulation or a guideline.

21 CHAIRMAN KECKLER: Thank you. That helps.
22 If there aren't any further questions on this,

1 there's no action that's required. This is something for 2 the committee to think about, and possibly also the 3 Corporation.

I will now turn to item 6, which is public comment. Is there any public comment here or on the phone?

7 (No response.)

8 CHAIRMAN KECKLER: Seeing none, I will move to 9 consider and act on other business. Is there anybody who 10 has other business to bring before the committee today? 11 (No response.) 12 CHAIRMAN KECKLER: Seeing none, I will now

13 entertain a motion for the adjournment of the committee 14 meeting.

15 MOTION

16 MS. MIKVA: So move.

17 MR. LEVI: Second.

18 CHAIRMAN KECKLER: All in favor?

19 (A chorus of ayes.)

20CHAIRMAN KECKLER: The committee is adjourned.21Thank you.

22 (Whereupon, at 2:11 p.m., the committee was adjourned.)