

**Legal Services Corporation
Meeting of the Promotion and Provision for the Delivery of
Legal Services Committee
Open Session**

Monday, October 1, 2012

Chairman Laurie I. Mikva convened an open session meeting of the Legal Services Corporation's ("LSC") Promotion & Provision for the Delivery of Legal Services Committee ("the Committee") at 3:09 p.m. on Monday, October 1, 2012. The meeting was held at the Hilton Durham Hotel, 3800 Hillsborough Road, Durham, North Carolina 27705.

The following Committee members were present:

Laurie I. Mikva, Chairman
Sharon L. Browne (by telephone)
Victor B. Maddox
Father Pius Pietrzyk
Julie A. Reiskin
John G. Levi, *ex officio*

Other Board members present:

Robert J. Grey, Jr.
Martha L. Minow
Charles N.W. Keckler
Gloria Valencia-Weber
Harry J.F. Korrell, III

Also attending were:

James J. Sandman	President
Rebecca Fertig	Special Assistant to the President
Victor Fortunato	Vice President for Legal Affairs, General Counsel, and Corporate Secretary
Lynn Jennings	Vice President for Grants Management
Jeffrey Schanz	Inspector General
David Maddox	Assistant Inspector General for Management and Evaluation, Office of the Inspector General
Carol Bergman	Director, Office of Government Relations and Public Affairs (GRPA)

Carl Rauscher	Director of Media Relations, GRPA
Janet LaBella	Director, Office of Program Performance
Bernie Brady	LSC Travel Coordinator
Allan Tanenbaum	Non-Director member, LSC Finance Committee
George Hausen	Executive Director, Legal Aid of North Carolina, Inc.
Eric Mittelstadt	Deputy Director, Utah Legal Services
Pat Muller	Information Technology Manager, South Carolina Legal Services
Michael Prince	Information Technology Manager, Legal Aid of Northwest Texas
Sean Driscoll	Legal Aid of North Carolina, Inc.
Madlyn Morreale	Legal Aid of North Carolina, Inc.
Yvette Stackhouse	Legal Aid of North Carolina, Inc.
Hazel Mack	Legal Aid of North Carolina, Inc.
Celia Pistolis	Legal Aid of North Carolina, Inc.
David Sobie	Legal Aid of North Carolina, Inc.
Gray W. Wilson	Legal Aid of North Carolina, Inc.
Andrea Lorey	South Carolina Legal Services
Don Saunders	National Legal Aid and Defenders Association (NLADA)
Chuck Greenfield	National Legal Aid and Defenders Association (NLADA)
Terry Brooks	American Bar Association Standing Committee on Legal Aid and Indigent Defendants (SCLAID)
Dennis Stone	Charlotte School of Law

The following summarizes actions taken by, and presentations made to, the Committee:

Chairman Mikva called the open session meeting to order.

MOTION

Father Pius moved to approve the agenda. Ms. Reiskin seconded the motion.

VOTE

The motion passed by voice vote.

MOTION

Ms. Reiskin moved to approve the minutes of the Committee's July 27, 2012 meeting. Father Pius seconded the motion.

VOTE

The motion passed by voice vote.

The Committee members briefly discussed potential topics for future meetings.

Chairman Mikva welcomed the panel presentation on uses of technology to improve LSC grantee effectiveness and efficiencies. Ms. LaBella introduced the panel members – Ms. Muller, Mr. Prince, Mr. Mittelstadt, and Mr. Hausen.

Ms. Muller began the presentation by discussing the challenges that her program, South Carolina Legal Services (SCLS), faced after a merger of pre-existing programs in 2002, which resulted in SCLS providing service to the entire state. She also discussed the steps that SCLS took to meet the challenges, including how the program is further increasing the efficiencies through technology. Next, Mr. Prince discussed how the use of SharePoint helped to unify the staff of Legal Aid of Northwest Texas and make service delivery more cohesive. He was followed by Mr. Mittelstadt, who discussed how Utah Legal Services (ULS) embarked upon the A2J Author online intake system, as well as how ULS has utilized technology for performance evaluations. Mr. Hausen ended the presentation by discussing how Legal Aid of North Carolina (LANC) uses technology to capture and illustrate outcome measures in order to inform resource allocation and program assessment. The panel members answered questions from the Committee members.

Chairman Mikva invited public comment and received none.

There was no other business to consider.

MOTION

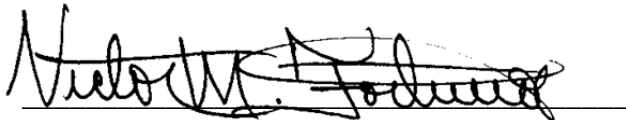
Father Pius moved to adjourn the meeting. Mr. Maddox seconded the motion.

VOTE

The motion passed by voice vote.

The open session meeting of the Committee adjourned at 4:27 p.m.

I hereby certify that this is a true and correct copy of the minutes adopted by the Legal Services Corporation's Promotion & Provision Committee on January 25, 2013.



Victor M. Fortuno
Vice President for Legal Affairs,
General Counsel & Corporate Secretary