



LEGAL SERVICES CORPORATION

**RESOLUTION RE: PRINCIPLES FOR EVALUATION, TECHNICAL
ASSISTANCE, MONITORING, AND COMPLAINT INVESTIGATION**

Principles regarding evaluation, technical assistance, monitoring,
and complaint investigation

The board requests that Corporation staff prepare, by the
January committee meeting, a proposed set of procedures for PEAR
that reflect the following principles:

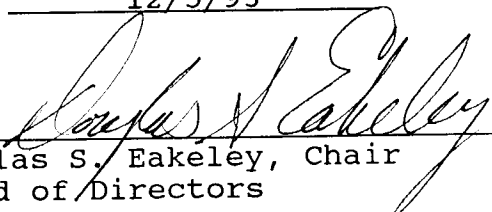
1. Grantee reviews should focus on whether the resources provided by LSC are used, in a cost-effective way, to meet the needs of low income persons for high quality and aggressive legal services as well as whether the grantee is in compliance with other legal ethical, and contractual obligations.
2. Performance criteria for evaluation and monitoring should be distributed broadly for comment and then approved by the Board. The criteria developed through the Comparative Demonstration Project can provide the starting point for these proposed criteria.
3. On-site visits should be primarily based upon the peer review model. Grantees should be asked for suggestions for the type of expertise needed on the team. In general, it is desirable that half the visiting team members be experienced and respected lawyers from other legal services programs, with one being an experienced manager of a legal services program. Also, it is desirable that one be a client or a client representative. At least one team member should be knowledgeable about requirements of the LSC regulations and grant assurances.
4. Evaluation and monitoring should also be used to identify how to assist grantees. Reviewers should suggest technical assistance, if appropriate. In addition, reviewers should be encouraged to discuss their ideas for improvement with the staff of the program under review, though they should indicate that their suggestions have not been approved by the Corporation.
5. Evaluation and monitoring should also be used to provide recognition to programs that perform at a high level.

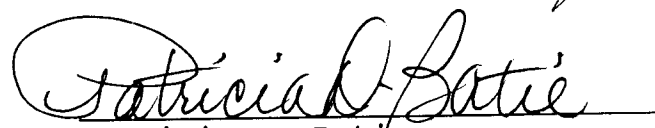
(Copies to Susan Sparks; Vic Fortuno; Edward Quatrecas on 12/30/93/JS)

6. Coordination with ongoing review efforts by the Corporation's Demonstration Advisory Panel and other field and organizations' bar efforts working to develop new approaches to monitoring and evaluation is a high priority for the staff.

Adopted by the Board In Open
Session On:

12/5/93


Douglas S. Eakeley, Chair
Board of Directors


Patricia D. Batie
Corporate Secretary

Seal