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| 1 | LEGAL SERVICES CORPORATION |
| | BOARD OF DIRECTORS |
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| 6 | ODENI CECCIONI |
| | OPEN SESSION |
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| | April 29, 2006 |
| 10 | |
| | 11:53 a.m. |
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| | The Chase Park Plaza Hotel |
| 14 | 212-232 N. Kingshighway Boulevard |
| | St. Louis, Missouri |
| 15 | St. Louis, Missouli |
| 16 | |
| 17 | BOARD MEMBERS PRESENT: |
| | |
| | Frank B. Strickland, Chairman |
| | Helaine M. Barnett, ex officio |
| 19 | Lillian R. BeVier, Vice Chairman |
| | Thomas A. Fuentes (by telephone) |
| | Herbert S. Garten |
| | David Hall |
| 21 | Michael McKay |
| | Thomas Meites |
| 22 | Bernice Phillips |
| | Sarah Singleton |
| 23 | |
| | STAFF AND PUBLIC PRESENT: |
| 24 | |
| | Patricia Batie, Manager of Board Operations, LSC |
| | Edward Berg, Mid MO LSC |
| | Terry Brooks, Dir., Legal Services, ABA |
| 26 | Mattie Cohan Condray, Sr. Asst. Gen. Counsel, LSC |
| | • |
| | STAFF AND PUBLIC PRESENT (con'd): |
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| 4 | | | |
| 5 | | | |
| 6 | Joseph Devereux, Jr., LSEM Board | | |
| 7 | Victor Fortuno, V.P. Legal Affairs, Gen. Co | unsel, L | SC |
| 8 | Dan Glazier, Exec. Dir., Legal Services of E | | |
| 9 | Joel S. Gallay, Special Asst. to the IG | | |
| | Richard Halliburton, Exec. Dir., Legal Aid | Western | MO |
| 11 | _ | | |
| | President | | |
| | David Maddox, Asst. IG for Resource Mana | agement | - |
| | Linda Perle, Center for Law & Social Policy | _ | |
| | Tom Polgar, Dir., GRPA | | |
| 16 | | r, LSC | |
| 17 | Karen J. Sarjeant, V.P. Programs and Comp | | LSC |
| | Betty Springfield, Legal Services of Eastern | | |
| 19 | Mickie Subia | | |
| 20 | Judge Richard Teitelman, Supreme Court o | f Missou | ıri |
| 21 | Linda Zazore, Deputy Dir., Land of Lincoln | n Legal | |
| 22 | Asst. | | |
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| 24 | |
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| 000 | 04 |
| 1 | PROCEEDINGS |
| 2 | CHAIRMAN STRICKLAND: Could everyone come |
| 3 | to order, please, so we could begin the Board |
| 4 | meeting. Tom Fuentes, are you there? |
| 5 | MR. FUENTES: I am, sir. |
| 6 | CHAIRMAN STRICKLAND: Okay. Good. Thank |
| 7 | you very much, Ladies and Gentlemen. Let me call to |
| 8 | order the meeting of the Board of Directors of the |
| 9 | Legal Services Corporation for April 29, 2006. |
| 10 | And before we move in to any item on the |
| 11 | Agenda, I would like to call for a moment of silence |
| 12 | in honor of Florentino "Lico" Subia, Ernestine |
| 13 | Watlington, and Lawrence M. Garten. May we have a |
| 14 | moment of silence, please. |
| 15 | (Moment of silence observed.) |
| 16 | , |
| 17 | CHAIRMAN STRICKLAND: The first order of |
| 18 | business is the approval of our agenda. Is there a |
| 19 | motion to approve the agenda? |
| 20 | MOTION |
| 21 | MS. BeVIER: So moved. |
| 22 | CHAIRMAN STRICKLAND: Second? |
| 000 | |
| 1 | MR. McKAY: Second. |
| 2 | CHAIRMAN STRICKLAND: Any discussion? |
| 3 | (No response.) |

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        CHAIRMAN STRICKLAND: All those in favor,
5
   please say aye.
6
        (Chorus of ayes.)
7
        CHAIRMAN STRICKLAND: Opposed, nay.
8
        (No response.)
        CHAIRMAN STRICKLAND: The agenda is
9
10
   adopted.
11
                 MOTION
12
         MR. FUENTES: Move the approval.
13
         CHAIRMAN STRICKLAND: Is there a second?
14
         MS. SINGLETON: Second.
         CHAIRMAN STRICKLAND: Any discussion?
15
16
         (No response.)
17
         CHAIRMAN STRICKLAND: All those in favor
18
   please say aye.
19
         (Chorus of ayes.)
20
         CHAIRMAN STRICKLAND: Opposed, nay.
21
         (No response.)
22
         CHAIRMAN STRICKLAND: The ayes have it.
0006
1
   Those minutes are approved.
2
3
        CHAIRMAN STRICKLAND: And now the approval
4
   of minutes of the executive session of the Board's
   meeting of January 28, 2006. Is there a motion to
   approve those minutes?
6
7
                MOTION
8
        MR. FUENTES: Move approval.
9
        CHAIRMAN STRICKLAND: Second?
10
         MS. BeVIER: Second.
11
         CHAIRMAN STRICKLAND: Any discussion?
12
         (No response.)
13
         CHAIRMAN STRICKLAND: Those in favor please
14
   say aye.
15
         (Chorus of ayes.)
16
         CHAIRMAN STRICKLAND: Opposed, nay.
17
         (No response.)
18
         CHAIRMAN STRICKLAND: The ayes have it.
19
   The minutes are approved.
20
         As a part of the chairman's report, let me
   just make a brief report -- I usually have to ask
21
22 Helaine to tell me what I have been doing recently,
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- file:///A|/lsc%20open%204-29-2006.dpc.txt but in this instance, it is recent enough so that I 2 have recall about it. 3 So both Helaine and I attended the Access to Justice Conference in Philadelphia at the -- I 4 believe it was on March 31st or April 1st, one or the other. Both days. And that was a very good 7 conference and I am pleased to report, for the record, that my law partner, Ann Lewis, is the vice 9 chair of the newly created Access to Justice 10 Commission in the State of Georgia and they are 11 beginning their work and adding other members to the 12 Committee. So it was a learning experience for her to come to the conference and hear that discussion. 13 14 And most recently this week, as you heard 15 somebody say in a report, that we have made visits to 16 the Office of Senator Thad Cochoran of Mississippi, 17 the chairman of the Senate Appropriations Committee, 18 and had a very favorable response from his office in 19 support of our budget request. 20 We next visited Senator Johnny Isaacson of 21 Georgia, a long-time friend of mine, and we took that 22 opportunity to give him a briefing on the Legal 0008 1 Services Corporation generally and then more specifically on some other issues, but that was also 3 a very good visit. 4 And then Charles Jefferson and I visited 5 with Congressman Cannon and Watt and we had some discussions about that already this morning so I will not go into detail on that. So that concludes the 8 Chairman's report. 9 And I want to move now to begin the process 10 of recognizing the Board service of Lico Subia. And
- And I want to move now to begin the process
 of recognizing the Board service of Lico Subia. And
 I am told that one of the things we are going to have
 here is a couple of video presentations; is that
 right? Who is going to handle that. Who is our
 videographer here? All right, sir, we are ready
 for -- do you have two videos for us?

 A PARTICIPANT: Yes, a VHS and a DVD.
 CHAIRMAN STRICKLAND: Okay. Well, please
 proceed. Tom Fuentes, we are sorry you won't be able

to see this video, but maybe you can hear -- or is

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there any sound?

- file:///A|/lsc%20open%204-29-2006.dpc.txt 21 A PARTICIPANT: Yes. 22 CHAIRMAN STRICKLAND: Perhaps you can hear 0009 part of it, Tom. 2 MR. FUENTES: Thanks so very much. 3 CHAIRMAN STRICKLAND: And for your 4 information, Tom, Mickie Subia is in the audience. 5 MR. FUENTES: Hello, Mickie. 6 (Video presentation.) NEWS REPORTER: Thousands of El Pasoans say goodbye today to a Sun City native known for his 9 charity work. 10 NEWS REPORTER: Florentino Subia died 11 earlier this week. KDBC photojournalist Ray Azarte brings us more from today's funeral and the man known 13 as Lico. 14 MS. AZARTE: Lico was a mentor to everybody and all these people that you see here today, they 16 are not only here out of respect because they really 17 love him. He was really a friend to El Paso. 18 INTERVIEWEE: He knew everybody that showed 19 up here by name probably and it is just a testament 20 to what a great guy he is. 21 INTERVIEWEE: Yes, Lico was a one of a kind 22 guy, man. You know, just -- you know, you think of 0010 him as a biker and, you know, but he is just so awesome and he loved everybody. You know, he -- I 3 never saw a bad bone in him. 4 INTERVIEWEE: If you were cold, he offered you his home. If you were hungry, he offered you the last bread that he had in the house. He really was a 7 great man. 8 INTERVIEWEE: The President of the United States knows him, the governor. Everybody loved Lico. 10 11 INTERVIEWEE: You know, I heard that he called the President (in Spanish). You know, that is 13 Lico right there. You know, that is just outgoing he was. You know, I mean, he will be missed

tremendously. You know, I know that I am going to

MS. AZARTE: Lico was from the poorest

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ask him.

file:///A|/lsc%20open%204-29-2006.dpc.txt district in El Paso in Chihuahuita, but he was the 19 richest man in El Paso. 20 NEWS REPORTER: Friends and family of 21 Florentino "Lico" Subia say goodbye. 22 INTERVIEWEE: He was real special. He was 0011 1 like my grandpa. He felt like a role model. He was a good person. 2 3 NEWS REPORTER: Lico Subia died Sunday on his 75th birthday. He was best known as the founder 5 and president of the Iron Horses Motorcycle Club. Thousands of people attended his funeral mass at St. Patrick Cathedral this afternoon. So many, in fact, 8 it was standing room only. 9 Outside, parked motorcycles clogged 10 Arizona's street in front of the cathedral. Police 11 officers had to block off three nearby intersections to accommodate those attending the funeral service. 13 The funeral procession stretched miles long and was 14 deafeningly loud with the rumble of motorcycle 15 engines. Those who knew Lico Subia say he will be 16 missed. 17 INTERVIEWEE: I consider Lico the godfather 18 of all the bikers in El Paso. I am very overwhelmed. 19 I hope Lico knew how much he was loved. 20 NEWS REPORTER: The Korean war veteran was 21 buried in his motorcycle attire at Fort Bliss 22 National Cemetery with military honors. 0012 1 (DVD Presentation with Tex Mex Music Slide 2 Show.) 3 CHAIRMAN STRICKLAND: I guess after seeing those two video presentations, one of Lico's funeral 5 services and another one of the celebration of his life, it is appropriate for us to move to an item on 7 the agenda to recognize Lico with the adoption of a resolution in his honor, which I would like to read and then present to the Board for adoption. And in 10 connection with that, I wonder if we could invite 11 Mickie Subia to come forward to our table here.

Would you like to do that, Mickie? We

would be very pleased to have you and we welcome you.

So let me read this resolution and then ask

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the Board to proceed to adopt it. This is Resolution 2006-004 In Recognition and Profound Appreciation of 16 Distinguished Service by Florentino A. "Lico" Subia. 17 18 Whereas, Florentino A. "Lico" Subia of El 19 Paso, Texas, served with honor and distinction on the 20 Legal Services Corporation Board of Directors from 21 2003 to 2006 as a representative of the legal 22 services client community and advocated to advance 0013 1 the cause of equal access to justice for low-income persons of America; Whereas, in that capacity, Lico provided a 3 client perspective to the deliberations of the Board 5 and helped bring legal services to low-income people; 6 Whereas, Lico served his country in the 7 United States Army in Korea during the Korean War; 8 Whereas, Lico was a distinguished community leader who raised substantial sums for numerous local 10 charities and good causes, including Reach for the 11 Stars: 12 Whereas, the Board is deeply saddened by 13 his recent passing; 14 Therefore, be it resolved, that the Board 15 of Directors of the Legal Services Corporation formally expresses its gratitude for Lico's service 17 to the LSC Board and to the cause of equal justice 18 for all. 19 Adopted by the Board of Directors on 20 April 29, 2006. 21 I would move the adoption of that 22 resolution. 0014 1 MOTION 2 MR. McKAY: Second. 3 CHAIRMAN STRICKLAND: And is there any 4 discussion? 5 (No response.) 6 CHAIRMAN STRICKLAND: All those in favor, 7 please say aye. 8 (Chorus of ayes.) 9 CHAIRMAN STRICKLAND: Those opposed, nay. 10 (No response.) 11 CHAIRMAN STRICKLAND: And the resolution is 12 adopted. 13 And Mickie, we are going to present you 14 with a framed copy of this resolution. We don't have 15 it framed just now, but at an appropriate time, we 16 will present that to you. But we are so delighted 17 you are present today for the adoption of this 18 resolution and we very much appreciated the video 19 presentations. They were very moving. So we welcome 20 any comments from you or not as the case may be. 21 Whatever your pleasure is. 22 MS. SUBIA: I do want to thank Legal 0015 1 Services Corporation for the beautiful prayers and support that I have gotten. It made me feel like as if all of you were there showing your support for me 4 and your letter that Helaine read. Thank you. 5 I wish you all could have been there to see Helaine on the motorcycle, too. She didn't have her leathers, but that was beside the point. She got to ride on the motorcycle. Lico would have loved it. I can't seem to find a picture where somebody took a 10 picture of Helaine on Lico's motorcycle or riding with the vice president of Iron Horses from the 12 funeral home to the church. Lico would have loved 13 that. Wanted to make sure she got a ride, because 14 Lico would have wanted to give you a ride. 15 So I just want to tell everybody thank you. 16 Thank you, Mr. Strickland, and everybody who sent 17 condolence. I really haven't been able to open them yet. We are taking it one day at a time. So thank 19 you for having me here. I feel honored to get a 20 resolution for Lico. 21 CHAIRMAN STRICKLAND: Well, thank you for 22 being here, and we all applaud Lico's life and his 0016 1 service on this board. 2 MS. BARNETT: Mr. Chairman. 3 CHAIRMAN STRICKLAND: Yes. 4 MS. BARNETT: I was going to read this as 5 part of my president's report. Could I do it now? 6 CHAIRMAN STRICKLAND: Yes. I think it is just right. 8 MS. BARNETT: As you know, I represented

9 LSC and the Board at the funeral services for our dear former board member and friend, Lico Subia, in 11 El Paso, Texas. 12 During my two days in El Paso, I had the 13 opportunity to visit with Lico's wife at Lico's 14 childhood home, which had a room filled with 15 mementoes of Lico's accomplishments. I spoke at the 16 wake and attended the funeral services. 17 As I recall in my reflection, which I sent 18 to the Board and I sent to Mickie, it was an 19 extraordinary two days. I was overwhelmed by the 20 thousands of people who came to pay their respects 21 and who were friends of Lico, as you saw in the video 22 we just showed. 0017 1 To witness the outpouring of so many people in El Paso, people who knew and loved Lico Subia and mourned his passing, was a true indication of the 4 measure of a very special person. I will never forget this experience, Mickie, and it will remain in my mind as a living testimony to an extraordinary individual. 7 8 CHAIRMAN STRICKLAND: Before we adjourn for lunch, I would ask for a standing ovation. Then we will have lunch. 10 11 (Applause.) 12 CHAIRMAN STRICKLAND: We are adjourned for 13 lunch. 14 MS. SUBIA: Thank you. 15 CHAIRMAN STRICKLAND: Thank you. 16 (Whereupon, at 12:15 p.m., a luncheon recess was taken.) 17 18 19 20 21 22 0018 1 2 3 4 5

acknowledges its profound appreciation for

Directors of the Legal Services Corporation formally

Ernestine's many years of devoted service to LSC and

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to the cause of civil legal assistance to the 16 disadvantaged in America. 17 MOTION 18 CHAIRMAN STRICKLAND: I would move the 19 adoption of that resolution. 20 MS. BeVIER: Second. 21 CHAIRMAN STRICKLAND: Any discussion? 22 (No response.) 0021 1 CHAIRMAN STRICKLAND: Those in favor, 2 please say aye. 3 (Chorus of ayes.) 4 CHAIRMAN STRICKLAND: Those opposed, nay. 5 (No response.) 6 CHAIRMAN STRICKLAND: And the resolution is 7 adopted unanimously. 8 MS. BeVIER: Mr. Chairman, is Tom Fuentes 9 on the line? 10 MR. FUENTES: I am, yes. 11 CHAIRMAN STRICKLAND: I'm sorry, Tom. I 12 forgot to ask if you were there. We will note your 13 presence. 14 MR. FUENTES: Yes, indeed. 15 CHAIRMAN STRICKLAND: And you did vote? 16 MR. FUENTES: Yes, sir. CHAIRMAN STRICKLAND: Thank you. The 17 18 resolution is adopted by a unanimous vote. And 19 Helaine, did you have a point on that? 20 MS. BARNETT: If I might, Mr. Chairman --21 CHAIRMAN STRICKLAND: Yes. 22 MS. BARNETT: -- take from my president's 0022 report and indicate that on April 18th, I attended 2 Ernestine Watlington's funeral in Harrisburg, 3 Pennsylvania. Ernestine, as you mentioned, was the 4 longest, continuous serving director of the Legal Services Corporation. 6 I had the opportunity to make remarks 7 representing the Board and LSC and referred to the Board's proposed resolution recognizing Ernestine's 9 12 1/2 years of dedicated service as a client representative board member and indicated how she had continued to participate in full board meetings by

file:///A|/lsc%20open%204-29-2006.dpc.txt telephone from her nursing home. 13 I also referred to the fact that the 14 chairman of the Board and I had planned to visit her 15 on May 18th and present this certificate to her as a 16 celebration at the nursing home. It gave us comfort 17 to know that Ernestine knew about that planned visit. 18 Ernestine was recognized as not only a 19 leader on the national level, but very much involved 20 in her local community and state as well and as a 21 remarkable woman who will be greatly missed. Thank 22 you. 0023 CHAIRMAN STRICKLAND: I guess we will work 1 out some details -- since we had planned to go to Harrisburg, we will work out some details for 4 delivery of this resolution to her family. 5 MS. BARNETT: Yes. 6 CHAIRMAN STRICKLAND: All right. The next 7 item on the agenda is Members' Reports. And before moving to other members, I have one or two other 9 items that I omitted from my report before lunch, so 10 let me cover those. 11 Helaine, Vic and I attended the memorial 12 service for John Erlenborn at the Fort Meyer Post 13 Chapel at Arlington National Cemetery on April 26th. 14 And John served in the Navy in World War II so it 15 was a Navy service officiated -- the officiant was a 16 Navy chaplain, a Navy captain in the chaplain corps, 17 and the ceremony surrounding the urn was with a rifle 18 volley and a bugle playing taps. So it was a very 19 moving ceremony for us at Arlington. 20 The other item that -- it is inappropriate, I think, for our board members to tout themselves so 22 I am going to do this with respect to one of our 0024 board members. 1 2 This is a notation from the University of Virginia announcing that Professor Lillian BeVier received the University of Virginia Alumni 4 5 Association's distinguished professor award on

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April 21st given annually to a faculty member who is

a superior instructor, shows unusual concern to students and has made significant contributions to

- 9 the life of the university. And she joins a
- 10 distinguished list of faculty members who have
- 11 received this award over a period of years.
- 12 And here is, I think, a very compelling
- 13 quote from another law professor. "Other law
- 4 professors, including female faculty, have won other
- 15 university teaching awards, but this one recognizes
- those who have reached the very pinnacle of teaching,
- 17 said Law Professor Ann Coughlin, further quoting
- 18 Lillian BeVier is in a league with the finest
- 19 professors who have ever set foot in a law school
- 20 classroom. She is the first woman to join the law
- 21 faculty many years ago and is also the first female
- 22 law professor to win the award."

- 1 So please join me in a round of applause.
- 2 (Applause.)
- 3 CHAIRMAN STRICKLAND: Now with that,
- 4 Lillian, we will let you make your report if you want
- 5 to.
- 6 MS. BeVIER: Well, I will. I do have one
- 7 thing to report. First of all, I would like to thank
- 8 you for that. I will not pretend that this award
- 9 does not mean the world to me because it does so I
- 10 thank you for mentioning it.
- I just have one item, and that has to do
- 12 with the fact that the black American law students at
- 13 Virginia put on a program about six weeks ago in
- 14 which they were discussing -- the theme of the
- 15 program was delivering legal services to the poor and
- 16 underserved. And they had made their plans for the
- 17 program when it came to their attention that I served
- 18 on the Legal Services Board.
- 19 And what was interesting -- so they asked
- 20 me, of course, to speak at the program and I was, of
- 21 course, delighted to do so. What was of concern to
- 22 me, and in particular in connection with our 0026
- 1 strategic plan, was when the president of BALSA
- 2 invited me to join the panel, he said, "I didn't even
- 3 know about the Legal Services Corporation." And I
- 4 was unhappy with that lack of knowledge, delighted I
- 5 could be there to tell the people who were there and

- 6 interested in legal services that we did exist and we
- 7 did fund programs and what our mission was and so
- 8 forth.
- 9 Now one of the reasons why he might not
- 10 have known about the Legal Services Corporation is
- 11 that the most active provider of legal services in
- 12 Charlottesville, where the university is located, is
- 13 a program that pulled away from the Legal Services
- 14 funding program when the restrictions were enacted.
- 15 And it just turns out that the executive director of
- 16 that program is a very active and very
- 17 entrepreneurial fellow and so he has done some
- 18 wonderful initiatives with the University of Virginia
- 19 Law School.
- So, you know, he can be forgiven, our BALSA
- 21 president, for not recognizing that we existed, but I
- was glad to be able to correct the record in that 0027
- 1 regard. That is my report.
- 2 CHAIRMAN STRICKLAND: Any other members
- 3 have reports for the Board? Yes?
- 4 MS. PHILLIPS: I would just like to report
- 5 on me starting a new job at a different agency. I
- 6 work at a nursing facility as a social worker, a
- 7 mission clerk, receptionist, unit clerk, basically
- 8 whatever they would have me do, but what they don't
- 9 know is that I have limits, but on that, as related
- 10 to the Board, I am honored to be a board member and
- 11 it is important for me to serve the client population
- 12 with all that I know how.
- 13 I have expressed my desire to be on
- 14 different committees, such as the Finance and
- 15 Performance Review Committees, and I am still
- 16 interested. I believe that it is important for the
- 17 Board to make every effort to include a client member
- 18 in all of its work. So thank you.
- 19 CHAIRMAN STRICKLAND: Okay. Thank you for
- 20 that report.
- 21 Anybody else have a members' report?
- MR. FUENTES: Mr. Chairman?
- 0028
- 1 CHAIRMAN STRICKLAND: Yes, sir.
- 2 MR. FUENTES: I would just like to request

- file:///A|/lsc%20open%204-29-2006.dpc.txt this moment of opportunity for members to speak that when we do come to the adjournment of our meeting today, that formally, on the record, that we adjourn 6 in memory of our two colleagues who are unable to be 7 with us since our last meeting. 8 CHAIRMAN STRICKLAND: Thank you, sir. If I don't remember to do that, would you please remind 10 me? 11 MR. FUENTES: Yes, sir. 12 MS. SINGLETON: Mr. Chairman. 13 CHAIRMAN STRICKLAND: Yes.
- 13 CHAIRMAN STRICKLAND: Yes.
 14 MS. SINGLETON: Could I give a member's
 15 report?
 16 CHAIRMAN STRICKLAND: Ob absolutely
- 16 CHAIRMAN STRICKLAND: Oh, absolutely. I am 17 sorry. I didn't recognize you. 18 MS. SINGLETON: From the time that I got 19 confirmed by the Senate, I had a fairly active
- 20 period, on behalf of legal aid, not only LSC, but in
- general, the provision of services in Mexico. Istarted out with a meeting with the directors of the
- one of the old with a meeting with the directors of the old by the
- 1 LSC funded projects in New Mexico and Arizona who
- 2 wanted me to be sure to bring a voice to this board
- 3 that would reflect some of the realities in the west,
- 4 which may not be obvious to those of you who are from
- 5 more urban areas and in particular, you know,
- 6 problems with transportation, problems with telephone
- 7 access, those kinds of things. I wanted you to be
- 8 sure and be cognizant of those when you are making
- 9 policy decisions.
- The legal aid -- the LSC funded providers in New Mexico and the state bar provided me with a
- 12 very nice swearing in ceremony and the programs took
- 13 the opportunity to use that as an occasion to try to
- 14 get some publicity for the need for legal aid in our
- 15 system. And we were able to get an article and an
- 16 editorial in the state's largest paper very
- 17 supportive of legal aid and legal services. So I
- 18 think that was a nice opportunity.
- 19 And finally, I am the chair or co-chair of
- 20 the Access to Justice Commission in New Mexico and we
- 21 had the occasion to present our first report to the
- 22 Supreme Court of New Mexico last week and that report

- 1 was -- talked about what we have tried to do in New
- 2 Mexico to meet the civil legal needs of low income
- 3 people and how we just -- we still have so many unmet
- 4 legal needs relying, in part, on your Justice Gap
- 5 report and as well as other studies.
- 6 And these -- I am pleased to say that the
- 7 Supreme Court received the report with enthusiasm for
- 8 the mission of trying to improve the delivery of
- 9 legal services to low income New Mexicans. That is
- 10 my report.
- 11 CHAIRMAN STRICKLAND: Thank you.
- Mike McKay, we were just going through
- 13 members' reports, and you may be the last report to
- 14 perhaps make a report.
- MR. McKAY: And I don't have a report.
- 16 Thank you.
- 17 CHAIRMAN STRICKLAND: All right. Thank
- 18 you.
- 19 Sorry. David?
- MR. HALL: Yes, I do have a report. I,
- 21 along with Helaine, have been asked to serve on the
- 22 ABA task force for equal justice, appointed by Mike 0031
- 1 Greckel, the president of the ABA, and one of the
- 2 charters that we had was to explore the possibility
- 3 of developing a civil right to counsel, the
- 4 equivalent of Gideon vs. Wainwright on the criminal
- 5 side. And the task force -- there is some other work
- 6 of the task force in addition, but the subcommittee
- 7 that I have been on has been focused on that
- 8 particular issue.
- 9 The task force met for its last time on
- 10 March 27th and passed a resolution that will go to
- 11 the House of Delegates of the ABA asking that states
- 12 consider, with some flexibility, developing a civil
- 13 right to counsel based on certain -- in certain
- 14 particular situations.
- 15 I think the work of ABA president of
- 16 identifying the critical need in regards to trying to
- 17 make sure that poor people in certain specific
- 18 situations have, by law, not just based on resources,
- 19 the right to legal counsel is an important idea. And

- 20 the task force has worked very hard to bring that
- 21 about and we will see what happens in August when the
- 22 House of Delegates of the ABA come together, but we 0032
- 1 are hopeful that that resolution will be passed.
- 2 Terry Brooks, who I think is still here, is
- 3 a staff member to that task force and it may be that
- 4 at public comment, he may want to share even greater
- 5 detail than I have just shared, but it is, I think,
- 6 some important work that has a great impact on this
- 7 board.
- 8 CHAIRMAN STRICKLAND: Thank you, David.
- 9 Anybody else at the table? Tom Fuentes, do
- 10 you have a member's report?
- 11 MR. FUENTES: Nothing more. Thank you.
- 12 CHAIRMAN STRICKLAND: All right. Then the
- 13 next item on our agenda is the President's report.
- 14 We are ready for you, Helaine.
- MS. BARNETT: Thank you. I am pleased to
- 16 have the opportunity to report to the Board on a
- 17 number of recent developments at LSC, update you on
- 18 several of our initiatives and my activities since
- 19 the last board meeting.
- 20 On February 7th, we had an all staff
- 21 meeting to provide an update on the Board's actions
- 22 at its annual board of directors meeting and on 0033
- 1 recent developments, as well as a report on my
- 2 activities, in order to keep the staff as fully
- 3 informed as possible.
- 4 I also announced the February 3, 2006,
- 5 management OIG understanding of how LSC management
- 6 and OIG staff are to work cooperatively in the
- 7 production of documents and follow-up interviews
- 8 related to OIG audits and investigations. Under the
- 9 theme, "Knowing our Past Seizing our Future," LSC
- 10 staff celebrated Black History Month during a program
- 11 followed by lunch on March 2. As part of this year's
- 12 service, we added an outreach component and chose to
- 13 celebrate by creating opportunities to encourage,
- 14 strengthen and inspire young people who may feel that
- 15 success is beyond their reach.
- LSC staff visited two local schools to

- 17 explain to the students the work of the Legal
- 18 Services Corporation, as well as to share their own
- 19 personal experiences on the diverse road, which has
- 20 led them to their current work. Students reviewed
- 21 the life stories of prominent African-Americans who
- 22 have made significant accomplishments, despite having 0034
- 1 to overcome many of the same challenges that students
- 2 may face today.
- 3 After reviewing these inspiring stories,
- 4 the students were asked to write their own personal
- 5 essays describing how they envision applying the
- 6 lessons they have learned to the formulations of
- 7 plans for the future. The winner of the essay
- 8 contest, their parents and sponsors were invited to
- 9 join us at our celebration on March 2nd.
- 10 At our luncheon celebration, Congressman
- 11 Arthur Davis, from Alabama's seventh congressional
- 12 district, was our keynote speaker. Karen Sarjeant
- 13 and I had met Congressman Davis last year on
- 14 September 19 at a reception organized by the Legal
- 15 Services of Alabama and Birmingham in response to the
- 16 aftermath of Hurricane Katrina. We were so impressed
- 17 by his eloquence, compassion and concern for the most
- 18 vulnerable among us, that we invited him to be the
- 19 keynote speaker for LSC's Black History month.
- 20 He shared moving lessons he had learned
- 21 from his grandmother. The award winning students
- 22 from the two schools read their essays as part of the 0035
- 1 program. Also, as part of the program, LSC's
- 2 Thuragood Marshall award was awarded to Moe Wilson
- 3 who has been an LSC employee for more than 27 years
- 4 and is in charge of our reprographics unit.
- 5 At the Board's direction, LSC held a second
- 6 regulatory workshop on March 23rd on the client
- grievance regulations. Mattie Condray gave a report
- 8 to the Ops and Reg Committee, which will make a
- 9 report to the full board on that. This was the third
- 10 use of a regulatory workshop to help identify needs
- 11 for regulatory changes and we believe the workshops
- 12 are working very well in serving the purposes
- 13 intended by the Board.

- file:///A|/lsc%20open%204-29-2006.dpc.txt 14 An update on performance criteria. LSC has 15 recently completed revised performance criteria, 16 which are the centerpiece of our quality initiatives, 17 and collectively reflect LSC's sense of current best 18 practices that promote the delivery of high quality 19 legal services, was launched at the ABA and NLADA 20 Equal Justice Conference in Philadelphia March 30th 21 during a well attended session, which drew from both 22 the legal services community and the private bar. 0036 1 The panel, facilitated by Karen Sarjeant, included two programs, executive directors and one 3 litigation director, as well as senior staff from 4 LSC. All of the panelists have participated in the drafting of performance criteria. As you know, the 6 performance criteria had not been updated since they 7 were written in 1993. During the year long drafting process, we had the benefit of a broad-based advisory 9 group of LSC program representatives, IOLTA 10 representatives, volunteer consultants and others. 11 We are very pleased with the provision. 12 LSC intends to use them in the assessment of our program performance and evaluation grant application 14 in the competitive grants process. Some state IOLTA 15 directors have informed us that they, as legal 16 services funders, intend to use them similarly. 17 We will also encourage our programs to use 18 the performance criteria as part of their own 19 self-evaluation and in their planning of program 20 development. Distribution of this version of 21 performance criteria has been made by posting on the 22 LSC website as well as e-mail distribution to all 0037 1 executive directors and IOLTA executives. Additional panel presentations and several upcoming regional and 3 state meetings are planned. 4 As you know, our board member, Sarah 5 Singleton, chaired the ABA committee, that is
- As you know, our board member, Sarah
 Singleton, chaired the ABA committee, that is
 responsible for revising the ABA standards group
 advisors to the legal services to the poor, reported
 yesterday that the Provisions Committee would report
 today to the full committee.

 Once the ABA completed review is completed,

- 11 we will incorporate them, where appropriate, in
- 12 reference to the performance standards. We will then
- 13 intend to give a hard copy to every advocate in LSC
- 14 funded programs. We want to express our appreciation
- 15 to David Hall, as the Board liaison in this project,
- 16 for his thoughtful and helpful comments during the
- 17 process and to remind all board members that we have
- 18 mailed you a copy for your information and review.
- 19 Another important element of our quality
- 20 agenda is attracting and retaining high quality
- 21 lawyers for our programs, which is what our pilot
- 22 loan repayment assistance program is designed to do.

- 1 LSC's LRAP program is now in full implementation
- 2 mode. Twenty-five participating attorneys have been
- 3 selected and checks ranging from \$1,500 to 5,000 have
- 4 been sent out. Payments are retroactive to
- 5 October 1, 2005.
- 6 The \$1 million pilot program runs from
- 7 October 2005 through September 2008. Under the
- 8 program, LSC expects to allocate its LRAP resources
- 9 to support 67 attorneys from 15 programs in 2
- 10 distinct categories, retention and recruitment, 25
- 11 newly recruited attorneys and 42 with up to two years
- 12 experience.
- The 15 participating programs in the LRAP
- 14 pilot was selected on the basis of a number of
- 5 factors, including the level of the grantee programs,
- 16 recruitment and retention challenges related to loan
- 17 indebtedness, both generally and for desired program
- 18 diversity or language skills. A program's available
- 19 resources, particular characteristics of the program
- 20 service area and information in the program's
- 21 application that compellingly show how loan
- 22 indebtedness contribute to the program's recruitment 0039
- 1 and retention problem and how an LRAP could
- 2 significantly address those problems.
- The leadership mentoring pilot project held
- 4 its second group training session in March in San
- 5 Antonio in connection with the management information
- 6 exchanges by NEL conference for legal services
- 7 managers. The first day, limited only to LSC mentors

- 8 and protégées, focused primarily on how to meet legal
- 9 service's program's fiscal responsibilities while
- 10 addressing the program's mission and goals. Both
- 11 mentors and proteges took part as trainers in the
- 12 rest of the program run by the MIE.
- 13 As part of our continuing one on one mentor
- 14 protégée work, the participants have been asked to
- 15 develop a viable PAI program based on a specific
- 16 hypothetical situation. Their assigned comprehensive
- 17 PAI project descriptions are due in December. They
- 18 will be further reviewed by the participants during
- 19 their regular one on one mentoring sessions and a
- 20 select number of them will be presented as part of a
- 21 panel on PAI plans at the NLADA conference scheduled
- 22 for November.

- 1 Karen Sarjeant and I also had our second
- 2 meeting with representatives from the National
- 3 Association of IOLTA programs while we were at the
- 4 EJC conference in Philadelphia. As part of our joint
- 5 effort to the state IOLTA programs to explore ways in
- 6 which we can all be more effective in our working
- 7 programs that receive IOLTA and LSC funding, we
- 8 focused our discussion on the following issues.
- 9 Ways in which we can all promote awareness
- 10 in use of the revised LSC performance criteria, along
- 11 with IOLTA evaluation standards, and establishing a
- 12 permanent collaboration with infrastructure for the
- 13 delivery of legal services in response to sudden
- 14 disaster and finally, the possibility of a common
- 15 grant application for use by LSC and IOLTA programs.
- We look forward to having another meeting with this
- 17 group later this year.
- 18 In response to the devastation caused by
- 19 Hurricane Katrina, Rita and Wilma, LSC continues to
- 20 work with our programs in the Gulf states and with
- 21 our partners at the ABA, NLADA and Pro Bono Net in
- 22 order to address the civil legal needs of low-income 0041
- 1 persons affected by the disaster. LSC continues to
- 2 hold bimonthly national conference goals with its
- 3 partners and programs in order to plan for the future
- 4 of disaster relief as applies to legal services

file:///A|/lsc%20open%204-29-2006.dpc.txt program and plan. 6 The Katrina legal aid dot org website, created and maintained by LSC, by ABA, NLADA and Pro 8 Bono Net, continues to serve as a valuable 9 informational resource for people who need held, 10 legal aid independent programs and pro bono 11 volunteers. Since its launch, the end of September through March 2006, there have been approximately 12 13 40,000 likely downloads and 44,000 page views. In 14 order to further publicize the website, LSC has 15 printed over 10,000 flyers in both English and 16 Spanish, which were distributed to the 23 funded 17 programs in the hurricane affected region. 18 In March, with funding of \$75,000 from the 19 ABA section of Business Law, a statewide disaster 20 legal assistance pro bono coordinator was hired from 21 Mississippi and financial assistance from a law firm, Robins, Kaplan, Miller and Ciresi, and other 0042 1 resources funded the statewide disaster legal assistance pro bono coordinator for Louisiana who 3 began her assignment earlier this month. 4 These positions will be funded for at least 5 one year, will help legal aid programs take advantage of the Louisiana and Mississippi state Supreme Court 7 order that allows out of state attorneys to provide 8 pro bono civil legal assistance to hurricane victims. 9 10 LSC coordination with the Student Hurricane 11 Network, a group of hundreds of law student 12 volunteers from the around the country, led to around 13 seventy volunteer placements for students at six LSC 14 funded programs in Louisiana, Mississippi, Florida 15 and Texas during the month of March. Many of these 16 programs have also signed up to host law student 17 volunteers interested in summer internships. 18 LSC continues to work with law students to 19 increase interest in pro bono opportunities in the 20 fields of legal services. LSC will be hosting a

21 meeting on June 1 in New Orleans to discuss the 22 successes, challenges and future actions that can be 0043

1 taken by programs and by LSC in the realm of disaster

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2 preparedness and the quality of delivery of legal3 services during and after an emergency.

The TIG grant, the Technology Initiatives
Grant, process is in the midst of reviewing 65
letters of intent from our grantees totaling requests
of over \$3.3 million. In a process identical to last
year, LSC grantees have submitted a two-page letter
of intent containing a broad description of an
envisioned project and its associated cost.

During the last grant cycle, LSC determined that the submission review of letters of intent enabled TIG staff to identify those projects that have a reasonable chance of success in the

15 competitive grants process. Providing the results of

16 this review to the second applicants will ensure that

17 those with little likelihood of success will not

18 unnecessarily expend their own and potential

19 partner's scarce resources, develop a proposal that

20 ultimately would not be successful.

Based on these letters of intent, LSC staff will select a group to apply for TIG funding through 0044

1 a formal application. This recommended slate of

2 letters of intent will then be reviewed and approved

3 by Karen Sarjeant and by me. Once an approved slate

4 is communicated to the TIG staff, the formal

5 application cycle for 2006 will begin. It is

anticipated that invitations for applications will be

7 issued in early May; the deadline for grantees to

8 submit completed applications to LSC will be June 2.

9 As I reported to you in January, one of our 10 grantees, Wyoming Legal Services, was placed on

11 month-to-month funding beginning in January 2006

12 until they achieve full compliance with a corrective

13 action plan. This corrective action plan was

14 necessary to address areas of non-compliance with LSC

15 rules and regulations. Our staff has been closely

16 monitoring the program and the progress of this

17 grantee. To accomplish full compliance, the program

18 is on a specific time line with specific reporting

19 requirements each month which so far have led to the

20 next month's funding.

21

In March 2006, the directors of our Office

22 of Compliance and Enforcement and the Office of 0045

- 1 Program Performance traveled to Lander, Wyoming to
- 2 meet with the executive committee of the Wyoming
- 3 Legal Services board of directors and their executive
- 4 director to impress upon the board and the executive
- 5 direction the seriousness and urgency of monthly
- 6 compliance and full compliance by the final target
- 7 date of June 30th.
- 8 More recently, Karen Sarjeant held a
- 9 conference call with the board chairman and executive
- 10 director to make an additional assessment of their
- 11 progress and to ensure that they understood the
- 12 consequences of not reaching full compliance, which
- 13 would mean the withdrawal of funds. LSC staff are
- 14 planning for all forseeable situations.
- Because this fiscal year 2007 competitive
- 16 grant cycle is currently underway with a deadline for
- 17 notices of intent to compete being due to LSC on or
- 18 before May 22nd and grant applications being due on
- 19 June 15, we have placed the Wyoming service area on a
- 20 different competition schedule. The notice of intent
- 21 to compete for the Wyoming service areas will be due
- 22 to LSC on August 14 and the grant application will be 0046
- 1 due on September 15th.
- 2 The competition schedule for the Wyoming
- 3 service area allows LSC to do the following. To make
- 4 a determination at the end of June on the funding
- 5 status of Wyoming Legal Services based on assessment
- 6 of the compliance with a corrective action plan. If
- 7 a decision is made to not fund Wyoming Legal Services
- 8 for July and later months, then 45 CFR Part 1634 of
- 9 the competitive grants regulation allows LSC to fund
- 10 an interim provider while the competition for the
- 11 Wyoming service area is held.
- For instance, LSC can engage a neighboring
- 13 recipient service area, enlarge it or enter into a
- 14 written contract with another qualified provider. If
- 15 a decision is made to not fund Wyoming Legal Services
- 16 for July and later months, LSC will do extensive
- 17 outreach to potential providers during the month of
- 18 July and August to encourage competitive grant

- 19 applications for those service areas, including a
- 20 Wyoming visit to meet with potential applicants.
- 21 Regardless of the funding decision made in
- 22 June, LSC plans to do an onsite capability assessment 0047
- 1 visit in December to any applicants, Wyoming Legal
- 2 Services or others, that submit an application for
- 3 funding by September 15th. Recently, the office team
- 4 and executive directors have invested time in
- 5 reviewing and improving the work plan and performance
- 6 appraisal process for LSC staff.
- 7 On April 13th, we held an open meeting for
- 8 all LSC staff to provide feedback on the elements of
- 9 our revised performance appraisal systems. Fourteen
- 10 people, representing every office, including the
- 11 Office of Inspector General, attended the meeting.
- 12 Consistent with the Board's adoption of our strategic
- 13 direction, each office has developed a work plan for
- 14 that office to assure we give top priority to the
- 15 Board adopted goals and objectives. While this is a
- 16 time-intensive effort, we firmly believe that this
- 17 long-term preplanning will enable us to use our staff
- 18 resources most efficiently and effectively.
- 19 Some of the events I attended since the
- 20 last meeting, the ABA midyear meeting in Chicago in
- 21 February and I participated in the SCLAID meeting and
- 22 the House of Delegates meeting. As part of the House 0048
- 1 of Delegates meeting, there was reports on the ABA
- 2 task force on Hurricane Katrina in which leaders from
- 3 the effective state of Louisiana, Mississippi,
- 4 Arkansas and Alabama reported on the impact and needs
- 5 and what the legal community is doing to help.
- 6 Melissa Kirchner, our executive director of
- 7 Legal Services of Alabama, made the report for the
- 8 State of Alabama. I attended the southeast project
- 9 director's association winter meeting in Little Rock,
- 10 Arkansas on February 28th. I was invited to give the
- 11 executive directors an update on LSC, as well as an
- 12 update on LSC's revised performance criteria. The
- 13 meeting was attended by 22 project directors
- 14 representing 14 legal services programs.
- While in Little Rock, I also visited the

- 16 Center for Arkansas Legal Services to hear from staff
- 17 about the work of the program and innovative
- 18 projects, like a statewide legal assistance website,
- 19 toll free legal assistance telephone hotline, pro
- 20 bono program and involvement in the State Access to
- 21 Justice Commission.
- I also had a dinner meeting with a group of 0049
- 1 project directors where we discussed plans for
- 2 rescheduling our deep south conversation on equality
- 3 and disaster response follow-up meeting. I gave
- 4 opening remarks at the LSC training session on
- 5 March 8th in San Antonio, Texas with the mentors and
- 6 proteges participating in our leadership mentoring
- 7 program.
- 8 While in El Paso, I visited the El Paso
- 9 office of the Texas Rio Grande legal aid program and
- 10 met with members of their staff. As board member
- 11 David Hall reported, I attended with him the ABA task
- 12 force access to civil justice at the Equal Justice
- 13 Conference. In addition, we had a number of staff
- 14 attend the conference and we gave updates on hot
- 15 topics and on various sessions on technology, world
- 16 delivery, LRAP leadership and as I earlier reported,
- 17 on our performance criteria.
- In addition, as Chairman Strickland
- 19 reported, I attended the national meeting of the
- 20 State Access to Justice chair and had a wonderful
- 21 opportunity to meet with Ann Lewis, the new co-chair
- 22 of the newly established Georgia Access to Justice 0050
- 1 Commission who is our chairman partner.
- 2 I was invited to be the speaker at the
- 3 attorney admission ceremony at the United States
- 4 District court in the District of Columbia in March.
- 5 I spoke about the need for pro bono and the
- 6 importance of lawyers continuing to commit themselves
- 7 to pro bono work.
- 8 I was invited by Sheely Broderick, dean of
- 9 the University of the District of Columbia David A.
- 10 Clark School of Law, to participate in their
- 11 symposium on strategies to address poverty and
- 12 inequality. The event was a celebration of the law

- 13 school's recent achievement of full ABA
- 14 accreditation. I gave opening remarks at the
- 15 symposium on April 7th in which I discussed the
- 16 justice gap and the current need for civil legal
- 17 services for Americans and the ongoing goal of trying
- 18 to ensure access to justice for all.
- On April 17th, I met with Nina Olson, the
- 20 national taxpayer advocate of the United States
- 21 Internal Revenue Service, to discuss the low-income
- 22 taxpayer clinic system funded by the Internal Revenue 0051
- 1 Service. Approximately 36 of our grantees receive
- 2 IRS low-income tax funding to operate low-income tax
- 3 clinics in their community. We discussed areas for
- 4 collaboration and future initiatives that we could
- 5 pursue.
- 6 Also in the beginning of April, I would
- 7 like to report that Karen Sarjeant and I attended the
- 8 funeral of Larry Garten, our board member Herb
- 9 Garten's beloved son, who was extraordinarily well
- 10 respected and who died untimely at the age of 53.
- 11 The funeral was overflowing with family, with friends
- 12 and with dignitaries, including the mayor of
- 13 Baltimore, and so was the home during the Shiva
- 14 period. And I know we all extend our deep
- 15 condolences to you on your loss, Herb.
- 16 In recognition of Administrative
- 17 Professional's Day on April 26th, we held a breakfast
- 18 celebration appreciation and recognition of the
- 19 dedicated service and valued contribution of our
- 20 administrative professionals. We used this occasion
- 21 to thank all our administrative professionals for
- 22 their innovative and effective efforts to streamline 0052
- 1 office procedures and provide efficient and high
- 2 quality support to managers and supervisors to make
- 3 it possible for all of us to fulfill LSC's mission.
- 4 And finally, this past Thursday,
- 5 April 27th, LSC held its fourth annual Take a Child
- 6 to Work Day as part of the national program designed
- 7 to expose children to what their parents and other
- 8 relatives do during the workday and, in particular,
- 9 to tell them about the work of LSC.

- file:///A|/lsc%20open%204-29-2006.dpc.txt 10 LSC employees were invited to bring in 11 their children, grandchildren or godchildren, age 12 eight to twelve, to participate in a full educational 13 and fun day. As part of this year's activities, 17 14 children, along with LSC chaperones, went on a field 15 trip to the Superior Court of the District of 16 Columbia. They toured the courthouse for two hours, had lunch and had the opportunity to meet and talk 18 with a judge and visit an actual courtroom in 19 session. 20 In addition to the visit to the courthouse, 21 when the children returned to our office, in conjunction with our LSC Kids Program, they 0053 1 participated in activities to help provide backpacks of school supplies to 17 children attending a public 3 elementary school in LaPlace, Louisiana who were affected by Hurricane Katrina. The children wrote 5 notes of friendship and encouragement to the students in Louisiana and helped pack the school supplies to send to them. 7 8 And so Mr. Chairman, from this report, you 9 can see that we have had a very busy and productive 10 few months since the last board meeting. 11 CHAIRMAN STRICKLAND: Thank you very much, 12 Helaine. Does any board member have any questions 13 about her report? Tom Fuentes? 14 MR. FUENTES: No, thank you. 15 CHAIRMAN STRICKLAND: All right. Let's 16 move next to the Inspector General's report. Kirt 17 West. 18 MR. WEST: Good afternoon, Mr. Chairman, 19 and members of the Board and President Barnett. 20 First, I am pleased to introduce formally Joel 21 Gallay who joined my staff on February 15th to serve 22 as my special assistant. 0054 1 Joel served as the deputy inspector general of the General Services Administration for the past 3 12 years and has more than 25 years of experience in

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the OIG community, including sort of the rocky early days of the IG concept. He is going to be a valuable resource in helping my office carry out its mission,

- 7 which continues to be the long-term goal of figuring
- 8 out how to help add value to the Corporation and to
- 9 maximize the return on investment that we get for the
- 10 dollars that the Congress appropriates.
- I have completed the semiannual report to
- 12 Congress. When you arrive home, it should be in your
- 13 mailbox. It was -- I was told it was mailed out
- 14 Friday. We have been extremely busy the last several
- 15 months as a result of some congressional requests
- 16 that you are all familiar with. You will be hearing
- 17 more about it in the finance committee report, but we
- 18 did recently issue the fiscal year 2005 financial
- 19 statement audit. In the bottom line, it was a clean
- 20 opinion and no problems. So it was very good news
- 21 for the Corporation.
- We issued a final report on the Office of 0055
- 1 Compliance and Enforcement. We deferred making any
- 2 recommendations on the duplication that might be
- 3 existing within the Corporation, including
- 4 duplication that our office would be involved in,
- 5 until we have completed the audits of the Office of
- 6 Program Performance and the Office of Information
- 7 Management.
- 8 With respect to the other recommendations
- 9 in the report, although management did not agree with
- 10 our recommendation, its -- management's statement of
- 11 its commitment to the efficient and effective
- 12 operations of LSC, together with the work being done
- 13 to implement the strategic directions, addressed the
- 14 issues in our report and that is the reason we
- 15 finalized it.
- 16 It is one of the things that happens in an
- 17 audit report is we might have recommendations.
- 18 Management doesn't necessarily have to agree with it,
- 19 but they can take actions that satisfy the intent of
- 20 our recommendations and that is what we believe they
- 21 did in this instance. So that report is final.
- We issued a new product, at least for LSC, 0056
- 1 called Management Advisory on Workplace Safety and
- 2 Security. It is something that was a long time -- we
- 3 started a long time ago. We had a little problem

- 4 just because of resources, but the advisory is a more
- 5 informal, informational product that, unlike an audit
- 6 report, it doesn't require a response or a formal
- 7 follow-up from management. And I would just like to
- 8 say that overall, we were extremely encouraged by the
- 9 many improvements that LSC has made in meeting its
- 10 ongoing responsibility to provide a safe and healthy
- 11 workplace.
- We sent comments to the ABA SCLAID task
- 13 force on the revision of the standards for providers
- 14 of legal -- civil legal services to the poor. We
- 15 directed our comments to the issues of governance,
- 16 fiscal management, confidentiality, fraud prevention
- 17 and program effectiveness. One of the reasons we did
- 18 so is because of the fact that LSC, during the
- 19 competition process, takes into consideration the
- 20 civil standards.
- 21 Before submitting our comments, we
- 22 coordinated with LSC management and very much 0057
- 1 appreciated their advice in terms of how to frame
- 2 some of our responses. We found that a very useful
- 3 process. I am pleased to report that the task force
- 4 did express its thanks to the OIG for its comments on
- 5 the revisions and having talked to Terry Brooks, he
- 6 has indicated some of our comments were being
- 7 incorporated.
- 8 We have recently -- in the initial stage,
- 9 have commented on changes to the LSC grant assurances
- 10 recommending some changes that we believe that would
- 11 improve both LSC as well as OIG access to grantee
- 12 information. That, we believe, is important for
- 13 conducting our -- actually, is essential to conduct
- 14 our statutory and regulatory oversight
- 15 responsibilities.
- Since the Board adoptions to LSC strategic
- 17 directions, we have made a lot of progress on our OIG
- 18 plan, but due to the congressional requests we have
- 19 had that require much of our attention, we have not
- 20 had time to meet collectively and finalize a draft
- 21 for comments. We will provide a draft for comment
- 22 both to the Board and to LSC management as soon as 0058

- possible in order to receive input. We will also
- 2 post it on our website and note some of the -- what
- 3 the stakeholders know, that it is on there, and
- 4 solicit your comments as well.
- 5 Our goal would be to have this issued to
- 6 the Board, consider comments and provide a final plan
- 7 at the next board meeting. Our goal is to have our
- 8 plan aligned with the Board's approved strategic
- 9 direction, as well as to incorporate the Government's
- 10 Performance and Result Act and IG best practices. We
- 11 will be identifying major management challenges to
- 12 LSC as well as challenges to IG's success and to
- 13 improve our planning process.
- 14 As much of our work is tied to the current
- 15 issues, our program priorities as well as the
- 16 requests of Congress and the board of directors, our
- 17 plan has to be dynamic and needs to maintain
- 18 flexibility and discretion to be able to redirect
- 19 resources when and where needed. That is our
- 20 challenge. I know what a challenge it was to get the
- 21 strategic directions out on the part of the Board and
- 22 management and I think we will be facing the same 0059
- 1 sort of challenge and I only hope our product is as
- 2 good as the strategic directions product. That
- 3 concludes my report.
- 4 CHAIRMAN STRICKLAND: Okay. Thank you very
- 5 much.
- 6 And welcome, Joel, to LSC. Glad to have
- 7 you.

- Any board members have questions of Kirt?
- 9 Sarah?
- MS. SINGLETON: Well, it is more a comment.
- 11 I wanted to say that as the chair of the SCLAID task
- 12 force, I truly appreciated the comments that the
- 13 Inspector General and Mr. Coogan in his office made.
- 14 I found them useful and interesting and they were of
- 15 value to the ultimate work product.
- 16 CHAIRMAN STRICKLAND: Thank you.
- 17 MS. SINGLETON: Thank you.
- 18 MR. WEST: Thank you.
- 19 CHAIRMAN STRICKLAND: Any other questions
- 20 of Kirt?

21 (No response.) 22 CHAIRMAN STRICKLAND: Okay. Thank you very 0060 much. We will next move to item 10 on the agenda, Consider and Act on the Report of the Committee on Provision for the Delivery of Legal Services. 4 Chairman David Hall. 5 MR. HALL: Thank you, Chairman Strickland. 6 The Committee does not have any action to be brought to the full board so I will just give a kind of 8 summary of the report that we received or the various 9 reports that we received. 10 First, we received a staff report on the 11 private attorney involvement strategy. As you know, in our January meeting, we devoted pretty much the 13 entire provisions committee to looking at the ways in 14 which this board could increase the involvement of private attorneys with our grantees, but also in 16 general, and we had asked staff to look at that and 17 to bring us back some preliminary thoughts and I will 18 share some of those. 19 We also, because we want to continue to 20 feed the issue of private attorney involvement and 21 pro bono in front of this -- of our committee and in 22 front of the entire board, we asked for another 0061 1 presentation on that particular topic. Since our last meeting had a major focus, not entirely, on 3 large law firms, we wanted to have a presentation 4 that focused a lot on small and solo practitioners. 5 So we had a panel, in addition to Karen Sarjeant, who gave us an overview of this whole area 7 in regards to how our grantees are utilizing private attorneys. We had a presentation from a Daniel Glazier, who we have heard on numerous occasions since we have been here, who is the executive 10 11 director of legal services of Eastern Missouri. 12 We also heard from Adam Burtkemper. He is 13 a practicing attorney in a small firm in Troy, Missouri. He, in essence, kind of brought the rural 15 perspective to this particular issue. And we heard

which is located here in St. Louis and kind of

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from Thomas Glick, who is from the firm Glick Finney,

- 18 brought the urban perspective from a solo, small firm 19 practitioner.
- I don't want to, and I will not be able to do justice to all of the things that they shared, but I do want to share just a few things. As I stated, 0062
- 1 Karen's report was preliminary, but she, in essence,
- 2 indicated to us that staff is still inventorying all
- 3 of the various things that our grantees are doing in
- 4 regards to promote private attorney involvement.
- 5 They are trying to assess what would be the best ways
- 6 to utilize the existing resources we have to promote
- 7 that.
- 8 They developed a very exhaustive summary of
- 9 the presentation that we had at the January meeting,
- 10 which was contained in our materials. This is still
- 11 a preliminary report and our expectation is that
- 12 based on suggestions and recommendations that we
- 13 heard yesterday, that we will get a final report from
- 14 the staff in regards to what should be our overall
- 15 strategy.
- Some of the suggestions and recommendations
- 17 we received from the various presenters, and I won't
- 18 try to attribute the comments to any particular
- 19 individual, but just to indicate some of the things
- 20 that they have asked us to focus on.
- One of the issues was that we still need to
- 22 do a better job of making it easier for attorneys to 0063
- 1 get involved with and devote their services or their
- 2 pro bono services to this cause and that we need to
- 3 emphasize some of the benefits that attorneys get
- 4 from being involved. And some of those certainly was
- 5 the training that they get in particular areas of law
- 6 that they would not necessarily receive, that it
- 7 certainly can provide more meaning and satisfaction
- 8 to the type of work that they are doing.
- 9 We were encouraged to look at ways in which
- 10 involvement by private attorneys could be increased.
- 11 One suggestion was that in certain states, CLE rules
- 12 permit pro bono work to count as CLE credit and that
- 13 that is something that needs to be looked as a
- 14 possibility for increasing more involvement.

15 Another suggestion was to better utilize 16 retired attorneys and judges and that one of the 17 things that has occurred again in some states is a 18 relaxing or the easing of licensing requirements if 19 people are going to be devoting their work to a legal 20 services organization. So waiving bar dues and 21 providing other types of support would be something very important. 22

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1 One of the perspectives that was shared from the attorney representing the kind of rural 3 perspective was despite the fact that handling pro bono cases and the types of cases are that are 5 assigned to him are very difficult cases in the sense that the individuals who are being served are in need 7 of a lot of assistance or "hand holding" and are 8 calling constantly.

9 And despite the fact that at least from his 10 perspective, those types of cases create high 11 malpractice risk though in the question and answer 12 period, that was a little disputed, but at least that 13 was this person's position, there still was the bottom line that he felt that this was important work 15 and work that needed to be done and is a fundamental 16 part of a lawyer's responsibility.

There was some suggestion that we look at 18 malpractice insurance and to make sure, or at least 19 clarify, whether -- when an attorney is doing -- has 20 been given a case by one of our grantees, whether the 21 malpractice insurance of the grantee covers that 22 particular situation, either primarily or in a 0065

1 secondary standpoint.

Just a few other issues that were shared with us. One of the other perspectives to this whole issue is to begin to share with grantees or to share with attorneys what are some of the benefits they can get from being involved in this whole process and thus, what should our grantees try to promote and make sure they are providing for attorneys so they can get involved.

10 One of them was the whole issue of time management skills. And it was stated that the best

- 12 contribution that LSC grantees can provide for
- 13 attorneys is making sure that they have done the work
- 14 up-front so that when the case comes to the attorney,
- 15 that the amount of time that that attorney has to
- 16 devote to interviewing and getting a sense of that
- 17 case is limited.
- 18 If the intake work is done ahead of time,
- 19 that that provides a tremendous benefit, that
- 20 certainly the training that is provided for solo and
- 21 small practitioners is just essential, and that is
- 22 one of the selling points, and also recognition of
- 0066
- 1 attorneys who have received -- who have given of
- 2 their time becomes very important.
- That is a suggestion that we try to already
- 4 move on and one of the reasons at the reception last
- 5 night that attorneys were recognized by the local
- 6 grantee was a way of trying to carry out that
- 7 particular idea, which we had thought about ahead of
- 8 time as ways of encouraging more involvement.
- 9 There was a lot more said by our presenters
- 10 on this particular topic. I think that captures that
- 11 there are still some specific challenges that small
- 12 and solo practitioners face that may be even more
- 13 cumbersome than the large firms, but it was clear
- 14 from our panelists that those hurdles are not
- 15 insurmountable and that we, as the Board and
- 16 certainly our grantees, just need to promote even
- 17 more the involvement of private attorneys.
- We also had a brief presentation from one
- 19 of our own board members, Sarah Singleton, on the ABA
- 20 standards in her role as chairperson of the ABA task
- 21 force for revising the ABA standards. I will in no
- 22 way try to share with you all that the standards
- 0067
- 1 involve. She did share with us, though, that the
- 2 present status is that there are only some minor
- 3 edits that will be made to the ABA standards before
- 4 they are submitted to the SCLAID committee on Monday
- 5 and her anticipation is that they would be sent to
- 6 the House of Delegates to be approved in August in
- 7 Hawaii.
- 8 The major changes that she shared with us,

- 9 and again, she spared us all of the gritty details,
- 10 but from a very general perspective, there was a
- 11 change in the title of the entire -- of the standards
- 12 so that it is a more generic title that doesn't just
- 13 to LSC providers, but apply to all providers who are
- 14 trying to deal with issues of access to justice. And
- 15 therefore, not only in the title, but also throughout
- 16 the standards, there was a purposeful attempt to try
- 17 to use language that applies to LSC and non-LSC
- 18 grantees.
- There was also a major change in trying to
- 20 reorganize the standards so that one could have a
- 21 section for standards applying particularly to
- 22 providers and also standards applying more to 0068
- 1 practitioners.
- We were, in essence, given a general
- 3 overview and also reassured that there were no
- 4 conflicts between the ABA standards and the LSC
- 5 criteria, which we have more direct responsibility
- 6 for, and I think we are fortunate in that in the
- 7 drafting or the revisions of the standards, that both
- 8 Helaine and Sarah have been intimately involved in
- 9 that process and she also mentioned that there are
- 10 other members of that committee who were also
- 11 present -- who have been present here and who we have
- 12 an ongoing working relationship with.
- Those were the only major issues that came
- 14 before the Provisions Committee. I think I can say
- 15 that the Committee is very committed to still
- 16 continuing to look at this issue of private attorney
- 17 involvement.
- There are two other areas that we haven't
- 19 examined in detail yet. One is that of the role of
- 20 law schools, which came up in our question and answer
- 21 period, and also the role of corporate counsel's
- 22 involvement in this whole area. So I think the Board 0069
- 1 can anticipate that this is an issue that we will
- 2 probably still spend a little bit more time looking
- 3 at. So that concludes my report.
- 4 CHAIRMAN STRICKLAND: Thank you very much,
- 5 David.

- 6 Do any board members have questions of 7 David? 8 MS. BeVIER: I do. 9 CHAIRMAN STRICKLAND: Yes. Go ahead. 10 MS. BeVIER: This is not a question. It is 11 really a comment to congratulate staff and the 12 Provisions Committee. I think this private attorney involvement initiative and the collection of information about how various grantees are handling 14 15 it is absolutely so central to -- I mean, it is a key 16 initiative and the idea of partnering with the 17 private bar and increasing their involvement in 18 providing legal services to the low-income community 19 is just very important. 20 And I just think the number of ideas that 21 have come up in these two meetings that the 22 Provisions Committee has had have just been 0070 1 spectacularly wonderful. So there is a lot of good thinking going on out there and I appreciate staff's initiative and also the Provisions Committee, their efforts, and I know they will continue and I know that the Board will continue to be interested. So 6 thanks. 7 CHAIRMAN STRICKLAND: Was there another 8 comment on David's report? 9 (No response.) 10 CHAIRMAN STRICKLAND: I think this would be an appropriate time, since Dan Glazier was one of the 11 12 presenters to your committee, David, we recognize Dan 13 Glazier, executive director of Legal Services of Eastern Missouri, and thank you and your board chair, Susan Nellroe, all the members of your board and your 16 staff for the warm welcome you have extended to us during our visit. 17 18 You have got a great program and it is 19 evident, from being around you and around your board 20 and the local bar, that there is a lot of support for 21 your program, a lot of excitement associated with it. 22 So consistent with our visits to the programs, it 0071 has been an energizing experience for the Board and
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we hope it has been a good experience for your

- file:///A|/lsc%20open%204-29-2006.dpc.txt program as well. So we thank you again for having us in your city and all the courtesies you have extended 5 to us. 6 (Applause.) 7 MR. GARTEN: Frank, if I may --8 CHAIRMAN STRICKLAND: Yes. 9 MR. GARTEN: -- say this. As a bar junkie, 10 I want to express our thanks to the 12 different 11 organizations, or thereabouts, the state bar, the 12 city bar and other organizations who sponsored such a 13 wonderful event for us last night. And it was good to see many friends that I have been associated with other the years and this state has a great reputation in the legal services area. And it was a pleasure to 16 17 be with you. 18 CHAIRMAN STRICKLAND: Speaking of 19 expressing appreciation, please also extend our 20 appreciation again to Chief Justice Wolff and I know 21 Judge Teitelman has been here. He may have left, 22 but -- okay. I think he is -- left the room, but he 0072 said this meeting was easy for him to attend because it was local, but he attends our meetings wherever we 3 are. So he is a long-time and loyal supporter of 4 our -- of LSC. 5 And also I want to note for the record the presence of Jonann Chiles from Little Rock, a nominee 7 to our board, who is in the audience today and has been participating in our meetings and other events during this weekend. So we welcome you too. Glad to 10 have you. 11 Next is Consider and Act on the Report of 12 the Finance Committee. Chairman Mike McKay. 13 MR. McKAY: Mr. Chairman, we had a brisk 14 and busy meeting this morning. Virtually everyone 15 was present, but I will hit the highlights this 16 afternoon. 17 We first received a report from the IG on 18 the fiscal year 2005 annual financial audit.
- Mr. West reported that there were "no instances of non-compliance," which means, for us laypersons, there were no problems.
- He did also report to us that bids will go

- 1 out for a new contract to perform this function. It
- 2 is currently being performed by M.D. Oppenheim. They
- 3 may receive the new contract, they may not, but
- 4 appropriately, a bid has gone out for a review of the
- 5 contract.
- 6 The next report we received related to
- 7 revisions to the consolidated operating budget.
- Prior to the meeting, we received a detailed memo and
- 9 then at the meeting, we received testimony from
- 10 Charles Jeffress and David Richardson. I invite the
- 11 Board's attention to the most important fact I think
- 12 we received and that is that there is an additional
- 13 \$12,600 in income that will increase our budget by
- 14 that amount and there was also internal budgetary
- 15 adjustments.
- In connection with the memo that we
- 17 received, that is the Committee and I believe the
- 18 entire Board received it -- it was an April 25, 2006,
- 19 memo from the IG. That memo was withdrawn because
- 20 management had issued a revised memo to the Board,
- 21 that is a memo that we had received was revised and
- 22 issued to us again, that corrected an error that was 0074
- 1 contained in the previous memo.
- 2 And I would like to personally indicate
 - that I appreciate the spirit here. A mistake was
- 4 made by management. It was brought to their
- 5 attention in an informal way. It was promptly
- 6 corrected and then the IG's memo, which was issued on
- 7 Tuesday, was withdrawn.
- 8 So we got to the details of the discussion.
- 9 We went -- we did address with Mr. Jeffress and
- 10 Mr. Richardson several of these internal budgetary
- 11 adjustments. I did raise a question about spending
- 12 for an outside technology expert and Mr. Meites
- 13 joined in the question. And so I will work with
- 14 staff to share information between the experts
- 15 serving my law firm and staff and this outside expert
- 16 to try to figure out why this item is so expensive.
- We then approved, for the Board's
- 18 consideration, a Resolution 2006-006, which
- 19 recommends to the Board the adoption of a budget

reflecting the additional \$12,600 and the internal 21 budgetary adjustments discussed. 22 MOTION 0075 1 MR. McKAY: So I move the adoption to this Board Resolution 2006-006. 3 CHAIRMAN STRICKLAND: Which for the information of the Board, is at page 63 in your board 5 book. 6 MR. McKAY: Thank you. 7 CHAIRMAN STRICKLAND: Is there a second to 8 that motion? 9 MR. MEITES: Second. 10 CHAIRMAN STRICKLAND: Any discussion of the 11 motion? 12 (No response.) 13 CHAIRMAN STRICKLAND: Hearing none, all 14 those in favor, please say aye. 15 (Chorus of ayes.) CHAIRMAN STRICKLAND: Those opposed, nay. 16 17 (No response.) 18 CHAIRMAN STRICKLAND: The ayes have it, and 19 the resolution is adopted. 20 MR. McKAY: Thank you. Within the context 21 of this discussion, I personally this week, and then 22 the Committee today, had the opportunity to discuss, 0076 briefly, the subject of the guidelines for review and adoption of a consolidated operating budget. These 3 guidelines were last reviewed by the Board in March of 2000. 4 5 We, the Committee, discussed this and we agreed to ask staff to review these guidelines and 7 propose changes to the Committee for our review at our July meeting and after we do our work, I am confident we will be making recommendations to the Board. This does not require any action by the Board 11 now. 12 Mr. Fuentes suggested to Mr. Polgar that we have a more active role in meeting with members of 14 Congress on the budget issues or appropriation issues. It was agreed the staff will come back with 16 a plan at the next meeting to, as Mr. Fuentes

- 17 indicated, thinking outside the box. What other
- 18 things can we, as board members, do to assist staff
- 19 and our chair and vice-chair and president in
- 20 communications with the Hill. And in the meantime,
- 21 we will receive talking points, notices when it might
- 22 be appropriate for one or more of us to be contacting 0077
- 1 members on the Hill and so forth.
- We then addressed the LSC's financial
- 3 reports for the first six months, the fiscal year
- 4 2006. Again, we heard from Mr. Jeffress and
- 5 Mr. Richardson. Mr. Richardson took the lead and
- 6 reported that we are well within budget. He invited
- 7 to our attention six items, which I will briefly
- 8 highlight.
- 9 The first highlight relates to the U.S.
- 10 Court of Veteran Appeal Funds. Little or none of
- 11 that money has been expended and that is simply
- 12 because the application -- the grant application has
- 13 not been completed and once that is, it is
- 14 anticipated that it will be approved and funded by
- 15 the end of this fiscal year.
- We were also observed that there were no
- 17 emergency grant awards made so far and that is --
- 18 happily, we have not had to address any emergencies,
- 19 but the money is there for whatever would occur and
- 20 it is there for the need when it presents itself.
- The next item related to technology
- 22 initiative grants and the budget item there 0078
- 1 indicating that approximately half of the funds have
- 2 been expended. We were told that they are still
- 3 working on additional grants and it is anticipated
- 4 that these funds will be spent by the end of the
- 5 fiscal year.
- The fourth item relates to the loan
- repayment assistance program, which showed that no
- 8 money had been spent. We were told in writing and
- 9 orally that checks totaling nearly a hundred and four
- 10 thousand had been written, but since the debt had not
- 11 yet been excused, it is not expensed on our report.
- Mr. Meites asked, and we embraced that
- 13 request, that the financial report somehow reflect

- 14 the amount that is actually -- the amount of checks
- 15 that have been written, even though it might not be
- 16 expensed, and Mr. Richardson indicated that a
- 17 footnote on those statements would be appropriate and
- 18 we all thought that was a pretty good idea.
- We were informed that the management
- 20 administration line item is 19 -- nearly 20 percent
- 21 under budget and that management is looking at an
- 22 internal budgetary adjustment, which would take some 0079
- 1 of the money directly from management into programs
- 2 and into compliance. Again, that sounded like a good
- 3 idea and we appreciated the heads up on that.
- 4 And finally we were -- received a report on
 - the IG's budget. Mr. Richardson indicated that while
- 6 there are one or two line items where they are over
- 7 budget right now, because of the adjustments that are
- 8 being made by the IG's office, by the end of the
- 9 year, they will be well within the budget. So that
- 10 was a good report. We had questions and answers and
- 11 no action was required. It was just a good report we
- 12 received from staff and particularly Mr. Richardson.
- We then heard from Mr. Polgar about the
- 14 fiscal year 2007 appropriations process. He
- 15 indicated that rounds are being made by our president
- 16 and chairman and vice-chair of the board, that the
- 17 budget request is being -- is receiving a fairly warm
- 18 reception, but of course, as we know, it is hard to
- 19 predict what will eventually happen.
- We were also reminded or informed that
- 21 there is a serious question as to whether or not we
- 22 will have a new budget by October 1 and to be 0080
- 1 prepared for a temporary budget come October 1 until
- 2 Congress can come up with the final budget.
- Finally, we heard from Mr. Jeffress who
- 4 said that in spite of the fact we have been
- 5 informally working with LSC's 403(b) thrift plan,
- 6 they know what our new address is. They have asked
- 7 that we formally notify them of our change of
- 8 address. You will find that at Resolution 2006-007,
- 9 which does so.
- 10 MOTION

11 MR. McKAY: And I move the adoption of that 12 resolution. 13 MS. BeVIER: Second. 14 CHAIRMAN STRICKLAND: Thank you for the 15 motion and the second. That is at page 67 in your 16 board books. Is there any discussion on that motion? 17 (No response.) 18 CHAIRMAN STRICKLAND: Hearing none, all 19 those in favor of the motion, please say aye. 20 (Chorus of ayes.) 21 CHAIRMAN STRICKLAND: Those opposed nay. 22 (No response.) 0081 1 CHAIRMAN STRICKLAND: The ayes have it and the resolution is adopted. 3 MR. McKAY: We had no other business, no public comment and no more -- that is the end of my 5 report. 6 CHAIRMAN STRICKLAND: All right, sir. Thank you. 8 The next item is to Consider and Act on the Report of the Operations and Regulations Committee. 10 Chairman Tom Meites. 11 MR. MEITES: Thank you, Mr. Chairman. Our 12 committee met yesterday and we had four items of 13 substance that we considered. The first was to consider and act on the draft notice of proposed 14 rulemaking to revise our Regulation 1624, which is the prohibition against discrimination on the basis 16 17 of handicap. 18 As you may recall, the Board, at its 19 January 28th meeting, directed staff to prepare a 20 draft notice of proposed rulemaking and that is what we reviewed yesterday. In fact, the proposed draft 22 only makes minor changes in our existing regulations, 0082 the most notable of which is to substitute for the term "handicap" with the term "disability," which is 3 in keeping with modern terminology. 4 The staff recommended that the regulation 5 recognize that LSC's policy has been in receipt of a complaint of discrimination on the basis of disability, that in general, the complaint will be

referred to the appropriate federal, state and/or local agency. After consideration of the draft 9 10 notice, our committee voted unanimously to recommend to this board that the staff be directed to publish 12 the regulation for comment with the 45-day comment 13 period. 14 MOTION 15 MR. MEITES: I so move. CHAIRMAN STRICKLAND: Is there a second? 16 17 MR. GARTEN: Second. 18 CHAIRMAN STRICKLAND: Moved and seconded. 19 Any discussion on the motion? 20 (No response.) 21 CHAIRMAN STRICKLAND: All right. Let's proceed to a vote. All those in favor of the motion, 0083 1 please say aye. 2 (Chorus of ayes.) 3 CHAIRMAN STRICKLAND: Those opposed, nay. 4 (No response.) 5 CHAIRMAN STRICKLAND: The ayes have it, and the motion is adopted. 7 MR. MEITES: Mr. Chairman, the second substantive matter that our committee discussed yesterday was further action on undertaking to consider revisions of our Regulation 1621, which is 11 the client grievance procedure. The staff reported, 12 on March 23rd of this year, the management convened a 13 workshop on our existing grievance procedure 14 regulation, which was very well attended. 15 The staff further reported that although 16 there were a number of issues raised at the workshop, 17 they really could be classified into two camps. One 18 is -- which were intentional. One is the desire to treat our clients with dignity and make sure that 19 20 they understand if they believe they have been 21 deserved or not served wrongly, that there are 22 procedures in our regulations that assure them a 0084 hearing, while at the same time our -- the participants in the workshop were concerned that the grievance procedure and notice to the grievance

procedure not overwhelm our services because after

- file:///A|/lsc%20open%204-29-2006.dpc.txt all, when someone is seeking services, the first thing they want is service and that is known as a 6 grievance procedure. 8 In light of the comments, the staff said that it believes it is in a position to draft a 10 proposed notice -- to prepare a draft notice of 11 proposed rulemaking. They told us that they 12 anticipate that they would not propose major changes 13 in the present grievance procedure, although there is 14 this tension, and much has changed since we adopted 15 the present rule, our predecessors adopted the 16 present rule. In particular, that the mode of client contact has changed from a direct face-to-face contact to a wide variety of electronic contacts. Nonetheless, that the consensus seemed to be at the 20 client workshop, that generally the present procedure 21 is working. 22 I think our sense of our committee was that 0085 it would be helpful for us to see exactly what the staff has in mind and our committee unanimously 3 recommends that the staff be directed to prepare a draft notice of proposed rulemaking for submission to 5 our committee at its next meeting. MOTION 6 7 MR. MEITES: And I so move. CHAIRMAN STRICKLAND: Is there a second? 8 9 MS. BeVIER: Second. 10 CHAIRMAN STRICKLAND: Any discussion on the 11 motion? 12 (No response.) CHAIRMAN STRICKLAND: All those in favor of 13 14 the motion, please say aye. 15 (Chorus of ayes.) 16 CHAIRMAN STRICKLAND: Those opposed, nay. 17 (No response.) 18 CHAIRMAN STRICKLAND: The ayes have it and
- MR. MEITES: The next substantive matter we considered was the question of are there other regulations that our committee should review. We 0086
 - l were reminded in our strategic plan the

the motion is adopted.

- 2 preparations -- the Board has undertaken at least
- 3 once a year to review its regulations with regard we
- 4 were reminded that we have already completed our
- 5 review for 2006 and the staff recommended, and our
- 6 committee agreed, that at our October meeting, the
- 7 staff should present to our committee or begin the
- 8 process with our committee of our annual review of
- 9 regulations and no action is required by the board on
- 10 that point.
- And the last substantive matter we
- 12 considered was a further report on dormant class
- 13 actions. As the Board will recall, in October of
- 14 2005, at our request, the staff gave us an update on
- 15 dormant class actions in which our grantees still are
- 16 of record. At that meeting, in October, we were told
- 17 that two of our grantees still remain of record in
- 18 eight dormant class actions.
- 19 Our committee dialogued with the staff, the
- 20 result of which the staff went back to these two
- 21 grantees and again asked them to review their
- 22 responsibilities with regard to these eight cases.

- 1 At our meeting yesterday, the staff gave us an
- 2 update.
- They reported that one of the grantees,
- 4 which had eight dormant class actions, had found
 - substitute counsel on three, that one of them had
 - been closed and was actively seeking substitute
- 7 counsel on the other four. Another grantee was
- 8 active -- was still of record only in one dormant
- 9 class action.
- The staff reported that there -- that it
- 11 was extremely complicated to create, that it would
- 12 take hundreds of hours for a firm to take over on a
- 13 pro bono basis. And what the grantee proposed was
- 14 that a firm be brought up to speed on a standby basis
- 15 and if the case became active, the grantee then could
- 16 withdraw and be replaced by a non-grantee firm.
- 17 In the meantime, the grantee, as is
- 18 appropriate under regulations, remained of record to
- 19 monitor the decree -- to oversee its client's
- 20 interest and relief under the decree. We asked the
- 21 staff to continue to monitor these two grantees and

- 22 report to us on it again in October or earlier if 0088
- 1 anything had occurred. That completes our report.
- 2 CHAIRMAN STRICKLAND: Thank you.
- 3 Any questions of Chairman Meites?
- 4 (No response.)
- 5 CHAIRMAN STRICKLAND: Okay. Helaine, I
- 6 think you can help us with the next item, which is
- 7 Consider and Act on the Board's Meeting Schedule for
- 8 Calendar 2007.
- 9 MS. BARNETT: Perhaps we will just remind
- 10 the Board, if you look on page 82, they will see --
- 11 CHAIRMAN STRICKLAND: All right.
- MS. BARNETT: -- the schedule for this
- 13 year. We have a teleconference scheduled for May 22,
- 14 a July board meeting in Providence, Rhode Island and
- 15 the October board meeting in Charleston, West
- 16 Virginia. And with the Chairman's approval, we are
- 17 suggesting, for 2007, that the April board meeting be
- 18 in Little Rock, Arkansas, that the July board meeting
- 19 be in Nashville, Tennessee and that the October board
- 20 meeting in Portland, Maine. We are suggesting the
- 21 same dates that we have been having for the last two
- 22 years, but we will poll the Board members for 0089
- 1 direction.
- 2 CHAIRMAN STRICKLAND: All right. That is
- 3 really an information item or does -- do we
- 4 customarily vote on that? Do we take a vote or do we
- 5 just receive the report? Does anyone remember?
- 6 MS. BARNETT: I think we just --
- 7 CHAIRMAN STRICKLAND: We just receive the
- 8 report? Okay. We will consider the report received.
- 9 Now we next will consider and act on other
- 10 business. Is there any other business?
- 11 (No response.)
- 12 CHAIRMAN STRICKLAND: Is there any public
- 13 comments? Yes, sir. Terry Brooks.
- MS. BROOKS: Thank you, and thank you once
- 15 again for your hospitality in receiving a
- 16 representative of the ABA at this meeting. I had not
- 17 intended to speak, but at the invitation of Professor
- 18 Hall, I feel it would be remiss for me not to mention

- 9 some of the other activities of the ABA.
- We are very grateful for the contributions
- 21 made by many members of this board and of the legal
- 22 services community to the work of SCLAID and the ABA.
- 0090
- 1 In particular, the project to revise the standards
- 2 for providers of civil legal aid.
- 3 As Mr. Garten mentioned, the ABA will be
- 4 convening three hundred and some bar leaders in
- 5 Washington, D.C. this coming week for lobbying on key
- 6 issues of interest to the bar and at the very top of
- 7 that list is the Legal Services Corporation and ABA
- 8 staff and members are working diligently to develop
- 9 talking points and contacts to promote the adequate
- 10 budget and continued kindness of Congress towards the
- 11 Legal Services Corporation.
- There are three resolutions that the ABA
- 13 will be considering at the next meeting of its House
- 14 of Delegates that are relevant to the Legal Services
- 15 Corporation. Closely relevant. There are several
- 16 others that you may be interested in.
- 17 The three that are of key relevance are the
- 18 resolution that will put forward the standards for
- 19 the providers of civil legal aid and two others that
- 20 are coming from the task force that David Hall sits
- 21 on. One he has already described the resolution that
- 22 will urge development of a civil rights council.
- 0091
- 1 The other resolution may also be of
- 2 interest to the LSC because what it attempts to do is
- 3 to articulate 10 key principles for the operation of
- 4 an effective civil legal services program within a
- 5 state. The model for that is a set of 10 principles6 that was developed for indigent defense systems by
- 7 the ABA that has proven to be a very effective
- 8 document for those advocates in the indigent defense
- 9 community when attempting to approach policymakers
- 10 and others who are not insiders to these systems and
- 11 explain to them what it is all about.
- The alternative is usually to point them to
- 13 a stack of documents about this high, which is very
- 14 difficult for a policymaker or a funder to digest.
- 15 So it is hoped that this development of 10 principles

- 16 for civil programs will be similarly helpful in state
- 17 and other forums where advocacy around civil legal
- 18 services occurs.
- There are also several resolutions that are
- 20 coming forward from another ABA entity established by
- 21 President Mike Grecko on the renaissance of idealism.
- Those resolutions will urge lawyers to engage in pro 0092
- 1 bono public service and community service, which was
- 2 the focus of that commission's activities.
- 3 I should also note some of the other
- 4 activities of the standing committee on legal aid and
- 5 of the department that I direct at the ABA, which has
- 6 responsibility for IOLTA and pro bono activities at
- 7 the ABA as well. One of those activities of SCLAID
- is in the loan repayment assistance program area. We
- 9 are very grateful that LSC has established a pilot
- 10 program and is moving forward with that.
- I wanted to convey to you, though, the
- 12 sense that we have that the problem in that area is
- 13 growing rather than shrinking despite the best
- 14 efforts of LSC, ABA and others. SCLAID attempts to
- 15 convene, from time to time, various actors who are
- 16 working in that area, both in the legal services
- 17 community in the law schools and in legislative
- 18 forums to try to effect change in that area.
- All signs are that the problem is growing
- 20 and I think the most telling indication of that
- 21 occurred at the Equal Justice Conference, where there
- 22 was a session on loan repayment assistance, which was 0093
- 1 in a room, a fairly sizeable room, but it was
- 2 absolutely overflowing with people, young people.
- 3 And when the moderator asked people to stand up to
- 4 indicate the level and the length of their debt, more
- 5 people were standing than have ever stood in the
- 6 past.
- 7 So I think that in our community, as well
- 8 as in other public service endeavors -- and I do not
- 9 mean to suggest that anyone on the Board should take
- 10 a cut in pay as a result of that, people in the law
- 11 school community, but I think as a community, this is
- 12 a topic that bears continuing focus and attention

- 3 because it is a growing problem in attracting and
- 14 retaining talented people in this line of work.
- On the other hand, a positive sign of
- 16 developments out there in the world that we are
- 17 observing at the ABA is in the IOLTA field. Rising
- 18 interest rates have led to increased revenue coming
- 19 from that source.
- Also, many of the IOLTA programs are very
- 21 diligent in attempting to achieve revenue enhancement
- 22 and I have been working very effectively with local 0094
- 1 and regional banks to try to obtain more favorable
- 2 interest rates for IOLTA accounts. So I think we are
- 3 seeing nationwide a larger funding stream coming from
- 4 IOLTA and that is a good thing.
- 5 One or two other things to mention. I want
- 6 to thank Chairman Strickland for attending the
- 7 meeting of the Access to Justice Chairs, which SCLAID
- 8 hosted in Philadelphia in conjunction with the Equal
- 9 Justice Conference. That was an extremely well-
- 10 attended event and we are seeing an expansion of the
- 11 network of state access to justice commissions and
- 12 enhancement of the level of sophistication of those
- 13 entities in trying to improve local state justice
- 14 systems and in trying to achieve greater funding
- 15 levels for those systems.
- 16 Finally, I would invite the attention of
- 17 the Provisions Committee and the LSC staff to some of
- 18 the resources that the ABA has to offer in the pro
- 19 bono arena. Our Center for Pro Bono has
- 20 considerable -- a number of resources that you may
- 21 find relevant and if you go to the ABA pro bono dot
- 22 org website, which is a sort of backdoor into the 0095
- 1 ABA's larger website, you will find materials that
- 2 deal with issues such as using CLE hours as an
- 3 inducement to performing pro bono and some of the
- 4 other issues, senior attorney issues, licensing
- 5 issues.
- 6 And I believe that the ABA's Commission on
- 7 Law and Aging, which I do not directly work, will be
- 8 bringing forward a resolution to the House of
- 9 Delegates in August on that topic as well. I seem to

- 10 recall SCLAID looking at such a resolution at one of
- 11 its more recent meetings. And I think you will find
- 12 other resources that will be of assistance to you as
- 13 you continue that work.
- 14 Thank you for your attention. Despite the
- 15 late hour, ABA continues to look forward to working
- 16 in parallel on this important task of achieving equal
- 17 justice with the LSC.
- 18 CHAIRMAN STRICKLAND: Thank you, Terry.
- 19 Anybody have questions for Terry? Tom?
- MR. MEITES: I am sitting here and I am
- 21 saying we have a hundred and forty-three grantees.
- What do you think the total debt, loans, law school 0096
- 1 loan debt, is of the lawyers employed by them. So I
- 2 said to myself let's assume there is 10 people each
- 3 whom owe over \$80,000. So, say, make it a million.
- 4 So the total debt is a hundred and forty-three
- 5 million dollars.
- 6 And if you are talking about -- and assume
- 7 they are all federal loans to make this real simple.
- 8 And let's assume there is a 10-year loan
- 9 forgiveness. You get a year off for every year you
- 10 work, up to 10 years, forgiveness. It would only
- 11 cost about \$15 million a year in loan forgiveness for
- 12 the federal government to walk away from that. That
- 13 is not a lot of money. So why is -- if I am not a
- 14 hundred percent wrong in my numbers, we are talking
- 15 small dollars here. Am I wrong?
- MS. BROOKS: Well, you know, I would have
- 17 to look to our friend David Richardson or someone
- 18 else who is more facile with numbers than I am to
- 19 respond to that because I --
- MR. MEITES: Well, let me ask does anyone
- 21 know how much the lawyers who work for our grantees
- 22 actually owe the federal government?

- 1 MS. BROOKS: Well, certainly the ABA has
- 2 not compiled that information, but I will tell you
- 3 that indications are that \$80,000 in total debt would
- 4 be low.
- 5 MR. MEITES: For law students.
- 6 MS. BROOKS: Today that would be true.

- When the ABA did its report on this two or three
- 8 years ago, that was an accurate number, but that
- 9 number has climbed considerably.
- MR. MEITES: Well, but I would like to know
- 11 how large the universe of debt is that needs to be
- 12 forgiven. Is that something the ABA knows or we
- 13 know?
- MS. SARJEANT: We don't know right now, but
- 15 we could probably --
- MR. MEITES: Well, it is not a huge
- 17 imposition on someone. If someone actually could
- 18 generate the numbers, then I could divide it by 10.
- 19 (Laughter.)
- 20 MS. BROOKS: We will work with LSC staff.
- 21 MR. GARTEN: I think it is a hundred twenty
- 22 million dollars.

- 1 MR. MEITES: I still can divide that by 10.
- 2 It is \$12 million a year. All right. If someone
- 3 could give us that number, I would have some idea
- 4 what we are talking about.
- 5 MS. BROOKS: We will work on it.
- 6 MR. GARTEN: I think his point is that
- 7 relative to the federal budget and our budget, this
- 8 is minuscule, but convincing Congress at this
- 9 juncture --
- MR. MEITES: But the nice thing about loan
- 11 forgiveness is it is not an appropriation. That much
- 12 I know. I don't know what that -- I don't know what
- 13 I said means, but I know it is not an appropriation.
- 14 (Laughter.)
- MS. BeVIER: This may not be the
- 16 appropriate time to offer this idea or suggestion.
- 17 To the extent that law schools are a part of this
- 18 solution or a part of the problem, I think that what
- 19 is happening in law schools is the tuitions are
- 20 rising. What is also happening is a number of major
- 21 law schools are embarking on major capital campaigns
- 22 and it seems to me that this is an excellent 0099
- 1 opportunity to get -- and for a lot of them, they are
- 2 not building buildings, all right? These are for
- 3 other stuff.

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4
         And among the other stuff is scholarships
5
   and loan forgiveness. And if you could begin working
   on getting a message to the various law school
7
   development officers about that as an opportunity for
   a gift from the loans, I think that would be a
8
9
   potential source of funding. In particular, law
10
   schools of course.
11
          MS. BROOKS: Right.
12
          MS. BeVIER: Obviously, it is not system
13
    wide, but if you -- you could probably get that
14
    going. I mean, because law school tuitions just tend
15
    to go up --
16
          MS. BROOKS: Right.
17
          MS. BeVIER: -- because they have to fund
18
   faculty salaries. That is why.
19
          MS. BROOKS: No, I don't want to prolong
20
   this, nor do I pretend to know very much about the
    aspects of funding a law school, but I have been told
22
   by some in the law school community that many law
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1
   schools are a profit center for their university
   whereas other departments tend to not be moneymakers.
3
   So, you know, I don't suspect that the money is
   flowing into law school professors' salaries so much
5
   as to other things.
6
         CHAIRMAN STRICKLAND: Okay.
7
         MS. BROOKS: Thank you again.
8
         CHAIRMAN STRICKLAND: Terry, thank you very
9
   much. I appreciate you being here.
10
          We are now at that part -- point in the
11
   agenda where we Consider and Act on Whether to
12
   Authorize an Executive Session of the Board to
13
   Address Items Listed Under Closed Session. Is there
14
    a motion to that effect?
15
                  MOTION
16
17
          MS. BeVIER: So moved.
18
          MR. McKAY: Second.
19
          CHAIRMAN STRICKLAND: Any discussion?
20
          (No response.)
21
          CHAIRMAN STRICKLAND: Let's proceed to vote
22
   on that motion. All in favor say aye.
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| 1 | (Chorus of ayes.) |
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| 2 | CHAIRMAN STRICKLAND: Opposed, nay. |
| 3 | (No response.) |
| 4 | CHAIRMAN STRICKLAND: The ayes have it, and |
| 5 | the motion is adopted. So we are now going to closed |
| 6 | session and we have several items to discuss under |
| 7 | the closed session, but I think they will be |
| 8 | relatively short. That is sort of a hint to the |
| 9 | presenters of the closed session items. |
| 10 | (Laughter.) |
| 11 | CHAIRMAN STRICKLAND: Let's take about five |
| 12 | minutes before we shift to the closed session. |
| 13 | MS. SINGLETON: Is there anything else that |
| 14 | is going to happen in open session? |
| 15 | CHAIRMAN STRICKLAND: No. |
| 16 | MS. SINGLETON: Okay. |
| 17 | CHAIRMAN STRICKLAND: We will adjourn from |
| 18 | the closed session. So we will take about five |
| 19 | minutes and then reconvene for the closed session. |
| 20 | (Whereupon at 2:50 p.m., the open session |
| 21 | of the LSC Board of Directors was concluded.) |
| 22 | * * * * |