

**From:** Greg Knoll [mailto:GEK@cchea.org]  
**Sent:** Friday, June 12, 2009 3:15 PM  
**To:** TIM WATSON  
**Cc:** Pamela Parker  
**Subject:** Response to Draft Program Quality Report

Dear Tim,

It was a pleasure talking with you last week while you were on vacation. As I said during that conversation, we have carefully reviewed the above noted report and both our management staff and our Board of Directors are very pleased with the overall quality and accuracy of the report.

Following are the only corrections that we would offer:

1. In the May 11, 2009 cover letter, you indicate that the visit was from May 19-13, 2009. This typo should be corrected to read March 13-19, 2009.
2. On page 10, in the middle of the largest paragraph describing SSI outreach, it states that advocates meet GR recipients who are applying for SSI benefits. It would be better to say that SSI advocates meet GR applicants and screen them for eligibility for SSI benefits.
3. See the top of page 18. You note that the accounting department has 4 staff. That number should be 5, and include a payroll specialist.
4. Findings 15, 16 and 17 are the only findings where the word "appears" is included to qualify the statement and we suggest the removal of that word from those three findings.

All of us here at the Legal Aid Society of San Diego would like to thank you and your entire team for their professionalism throughout the entire visit. We also appreciate the hard work it took to provide us with such an accurate and excellent draft report.

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